


## To our Customers, AutoZoners and Stockholders:

Fiscal 1997 - the year we finally answered the frequently asked question,
"When will AutoZone be in California?" That answer came on July 4 -
 our 18th birthday - when we opened our doors in the town of El Centro. While we're excited about saying we now serve customers from coast to coast, we've continued to focus on being our customers' neighborhood auto parts store everywhere we do business.

El Centro was just one of 305 net new stores we opened in fiscal 1997. And one of many we opened in markets where we didn't have a presence 12 months ago. That means our customer base - both the do-it-yourself (DIY) market and the professional mechanic sector we call commercial - continues to expand, along with the number of AutoZone neighborhoods. We also:

- Entered five new states - California, Iowa, Maryland, Nevada and New York.
- Turned a profit in our commercial sales program.
- Surpassed the $\$ 1$ billion mark in stockholders' equity.
Fiscal 1997 was another record year financially:
- Sales rose $20 \%$ to $\$ 2.69$ billion.

- Comparable store sales increased by $8 \%$.
- Net income increased $17 \%$ to $\$ 195$ million.

- Earnings per share rose $15 \%$ to $\$ 1.28$.

We're particularly pleased with our financial gains, given the fact that we're measuring ourselves against a 53-week year in fiscal 1996. We're gaining leverage on expenses through a revival of our culture of thrift - more commonly known outside AutoZone as tight expense control.

Less than two years ago we were kicking off the commercial program in our first store. Today that business accounts for more than $10 \%$ of our total sales. And although DIY sales were soft industrywide for the first half of the year, we've felt a real momentum shift since the third quarter. Looking ahead, we will maintain our focus on our core DIY business and expect the commercial business to continue to have a favorable impact on same store sales and earnings as it grows.

Once again, our new store openings are among the best in retailing. With the addition of 305 net new stores, we ended the year with 1,728 stores in 32 states. We're confident there's still lots of room for expansion, and we project 350

new stores in the coming year.
Professional technicians across the nation are reaping the
 benefits of the research and development investment we've made this year in ALLDATA. In the coming year, we believe ALLDATA's software will rise to a new level - clearly establishing itself as the unassailable leader in automotive diagnostic and repair information.

Wed like to take this opportunity to thank Pitt Hyde and Tom Hanemann for their leadership and service to AutoZone. Tom retired after 23 years, dating back to his days with Malone \& Hyde, our former parent company. He was vital in developing AutoZone's culture and his influence will be felt for years to come.

Pitt retired 18 years after founding AutoZone and 30 years after joining Malone \& Hyde. His vision of taking customer service to a new level in the auto parts industry is what made AutoZone the best in the business. Pitt continues to offer his expertise as a member of our board.

If you've followed AutoZone closely as we've grown, you wont find our strategy for the coming year all that unusual. We'll


John Adams Chairman \& CEO Customer Satisfaction


Tim Vargo President \& COO Customer Satisfaction

Your neighborhood auto parts store - all across America.

From Sumter, South Carolina to El Centro, California. From Indianapolis, Indiana to Brownsville, Texas. From Detroit, Michigan to Andalusia, Alabama. It's something that's as common in small town America as it is in
our bustling big cities. The neighborhood AutoZone store.

It was born in Forrest City, Arkansas, in 1979. Needless to say, we've come a long way since then. We've grown from a small time operation in the South to the nation's leading auto parts chain with stores from coast to coast. We've introduced and helped develop new products. We're constantly fine-tuning the way our stores are designed and operated. We're even into the development of automotive diagnostic and repair software.

Fact of the matter is, we've enhanced our business
in more ways than we have room to mention here. But for all the enhancements, there's a part of our business we don't want to change a bit. And that's the way we relate to our customers. We can create whizbang systems 'til the cows come home, but if we don't treat our customers like friends and give them the service they deserve, we can kiss it all goodbye.

Because when it's all said and done, AutoZone is still the place where somebody's dad, somebody's mom, somebody's uncle, friend or neighbor goes to buy parts. The place where we know the regulars and they know us. Where we can tell newcomers the best way to fix a leaky radiator or just the best place to get a bite to eat. Because while we're in a lot more neighborhoods than ever before, we're still your neighborhood auto parts store.


Nestled in the foothills of the San Bernardino mountains is the community of Yucaipa. The Serrano Indians first viewed this land from the backs of horses and gave the town its name, which means "green valley." The current natives still rely on horsepower, but

reputation. I can't risk it on poor quality
parts. I trust the people at AutoZone. They always take the time to help you out and let you know your business is appreciated."

That's a testimonial we're pretty proud of from somebody who's eager to be one of our first commercial customers in the state of California. At press time, Yucaipa's commercial
 program wasn't in place. That's because in new stores, we get our core dn_it_unuralf hucinace un and runnina hafore we roll out commercial. assured, Jeff is at the top our list. And we know e'll be in good company ith our thousands of other ommercial customers all cross the country


## Iowa



If rolling cornfields and dusty farm roads are the only images you associate with lowa, you probably haven't been there lately. In Cedar Rapids, towering grain silos and windmills share the skyline with office buildings, manufacturing facilities and neighborhood stores, like AutoZone.

Mark Petersen manages the AutoZone store on Blairs Ferry Road - one of three that opened in Cedar Rapids this year and one of 305 that opened up all across America. If you had driven down Blairs Ferry Road five years ago, you would've seen nothing but corn. Today it's one of the busiest shopping areas in town.

Mark grew up in the area, and he's excited to work for a company that's part of the city's growth. "When I returned home after four years in the Air Force, I almost didn't recognize some parts of town," Mark said. "But what's great is that we still look out for each other, no matter how big Cedar Rapids has gotten. When new people move here, they aren't strangers very long."


Although his store isn't a year old yet, Mark already has a list of regular customers a mile long. "We
knew many of our customers before AutoZone ever came to town. And when new people come through the doors, we make it a point to get to know them, too." Mark says this is one of the things that sets AutoZone apart. "If we know what our customers drive and the kinds of problems they've been having, we'll be able to solve their problems better the next time they come in."

Customers in Cedar Rapids - whether they're lifelong residents or new to the area - can count on us for everything from alternators for their 1979 Oldsmobile Cutlasses to control modules for their 1995 Chevy Luminas. And just in case, we even carry batteries for 1994 John Deere model 8960 tractors.



TEXAS

People in Texas are proud of their reputation for doing things in big ways. From the vast plains of the West Texas cattle ranches to the sprawling oil refineries of Beaumont, that same pride is found in our 264 stores throughout the Lone Star State. Perhaps none more so than at a store in Houston fondly referred to as "Sergeant Garcia." Located in the heart of a Hispanic neighborhood, this store sits next to a quiet side street named after WWII hero Sergeant Juan Garcia. The store has been a part of the community so long that a few of the AutoZoners have become almost as legendary as the Sergeant himself. Joe Calvillo is a great example. Having

worked in other parts stores for many years, Joe came to AutoZone about nine years ago. When he did, many of his customers came with him.

They like the way he goes the extra mile to get the job done right. It's because of people like Joe that the Sergeant Garcia store is one of the company's highest volume stores. It was one of the first stores
to receive multiple deliveries of merchandise a week to serve its customers better. And
like the folks in their neighborhood, each merchandise a week to serve its customers better. And
like the folks in their neighborhood, each and every AutoZoner at Sergeant Garcia speaks fluent Spanish.

So how has the store remained so successful despite other parts stores moving into the neighborhood? Joe probably summed it up best,
"Tratamos a nuestros clientes to
 como queremos
ser tratados." That's "We treat our customers the way we'd want to be treated." - for the Spanish impaired.

Joe speaks other languages his customers appreciate, as well. Ford and Chevy, just to name a couple.


## 503050

Your Discount hiti: pipitmart $^{2}$


The state of Pennsylvania is well known as the home of "the City of Brotherly Love." But due west of Philadelphia, at the junction of the Conemaugh and Stonycreek rivers is a town you may not have heard quite as much about, Johnstown "the Friendly City."


With our focus on pleasing customers, we knew we'd be right at home in a town with this motto, but our customer service has impressed even the friendliest of residents. Take Ken Bilger, the service manager at the Horner Street Service Station, for example. Ken's been coming by a couple of times a day ever since we opened our doors. "There's just cnmething different about the way they treat you here," Ken says. "They don't just sell parts - they really listen to your

hear. After all, she's the manager of our Johnstown store. Lynn and her husband, Ron, moved to Johnstown from Memphis. His job? He's the manager of the AutoZone in nearby Somerset, Pennsylvania. "We kept hearing about how the company needed experienced AutoZoners in this market," Lynn said. "We're glad we got this opportunity. We feel a little bit like pioneers, spreading the AutoZone culture in a new district."

Since our Johnstown store was the first we opened in the area, Lynn and Ron trained six new crews for stores in neighboring towns. "The thing that sets AutoZone apart is our culture - and that boils down to our people. It was neat to teach new AutoZoners how we treat our customers," Lynn said. "We were responsible for seeing that the same service we've been delivering down South was happening up here." These two transplanted Southerners have found their new home to be just what it claims to be - "the Friendly City. What they haven't found is a place that serves grits.


Ten-Year Review
(in thousands, except per share data and selected operating data)

Income Statement Data
 Operating, seling Interest income eixpense).
Income eferoe income Income taxes. Notin income..........
Net income per sh

 Working capital.
Total assels.
Current liabilities Debt....
Stockholders' equit


Selected Operating Data


Fiscal Year Ended August

| 1997 | 1996* |
| :---: | :---: |
| $\overline{\$ 2,691,440}$ | \$2,24, 633 |
| 1,559,296 | 1,307,638 |
| 810,793 | 666,061 |
| 321,351 | 268,934 |
| (8,843) | (1,969) |
| 312,508 | 266,965 |
| 117,500 | 99,800 |
| S 195,008 | \$ 167,165 |
| \$1.28 | \$1.11 |
| 152,535 | 151,238 |
| 5778,802 | \$613,097 |
| 186,350 | 219 |
| 1,884,017 | 1,998,397 |
| 592,452 | 612,878 |
| 198,400 | 94,400 |
| 1,075,208 | 865,582 |
| 1,423 | 1,143 |
| 308 | 280 |
| 17 | 31 |
| 3 | 0 |
| 305 | 280 |
| 1,728 | 1,423 |
| 11,611 | 9,437 |
| 23\% | ${ }^{26 \%}$ |
| 8\% |  |
| \$1,691 | \$1,702 |
| \$253 | \$258 |
| 28,700 | 26,800 |
| 42.0\% | 41.7\% |
| 11.9\% | 12.0\% |
| 7.2\% | 7.5 |
| 15.6\% |  |
| 2.5x |  |

$1993 \quad 1992$




186,068
$43,2,29$
190,742
2,244
1292,966
76,600

C-Year
Compound
Growht
 $1991^{*}$
$\$ 817$$\quad 1990$ $\begin{array}{r}1989 \\ 5535130 \\ \hline\end{array}$ 1988



|  |
| :---: |

## Quarterly Summary

(Unaudited)
Sixteen

Twelve Weeks Ended | Sixteen |
| :---: |
| Weeks Ended |

| November 23, <br> $\mathbf{1 9 9 6}$ | (in thousands, except per share data) <br> February 15, <br> 1997 | May 10, <br> $\mathbf{1 9 9 7}$ | August 30, <br> $\mathbf{1 9 9 7}$ |
| ---: | :---: | :---: | ---: |
| $\$ 569,145$ | $\$ 538,012$ | $\$ 637,895$ | $\$ 946,388$ |
| $\mathbf{7 \%}$ | $10 \%$ | $7 \%$ | $8 \%$ |
| $\$ 240,298$ | $\$ 226,956$ | $\$ 268,975$ | $\$ 395,915$ |
| 61,898 | 49,217 | 76,775 | 133,461 |
| 60,725 | 47,107 | 74,103 | 130,573 |
| 37,975 | 29,407 | 46,103 | 81,523 |
| 0.25 | 0.19 | 0.30 | 0.53 |
|  |  |  |  |
| $\$ 30.63$ | $\$ 27.50$ | $\$ 26.13$ | $\$ 29.50$ |
| $\$ 24.50$ | $\$ 20.13$ | $\$ 22.25$ | $\$ 22.25$ |


| November 18, <br> $\mathbf{1 9 9 5}$ | February 10, <br> $\mathbf{1 9 9 6}$ | May 4, <br> 1996 | Seventeen <br> Weeks Ended |
| :---: | :---: | :---: | :---: |
| $\$ 463,029$ | $\$ 425,838$ | $\$ 524,175$ | $\mathbf{A u g u s t ~ 3 1 , ~}$ |
| $5 \%$ | $3 \%$ | $8 \%$ | $\$ 829,591$ |
| $\$ 193,220$ | $\$ 176,033$ | $\$ 215,531$ | $\$ 350,211$ |
| 55,397 | 43,424 | 60,432 | 109,681 |
| 55,397 | 43,424 | 59,705 | 108,439 |
| 34,797 | 27,324 | 37,605 | 67,439 |
| 0.23 | 0.18 | 0.25 | 0.44 |
|  |  |  |  |
| $\$ 29.63$ | $\$ 30.13$ | $\$ 37.50$ | $\$ 37.13$ |
| $\$ 24.75$ | $\$ 24.13$ | $\$ 25.75$ | $\$ 27.00$ |

## Financial Review

## Results of Operations

The following table sets forth income statement data of AutoZone expressed as a percentage of net sales for the periods indicated:

|  | Fiscal Year Ended |  |  |
| :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { August 30, } \\ 1997 \end{gathered}$ | $\begin{gathered} \hline \text { August 31, } \\ 1996 \end{gathered}$ | August 26, 1995 |
| Net sales | 100.0\% | 100.0\% | 100.0\% |
| Cost of sales, including warehouse and delivery expenses | 58.0 | 58.3 | 58.5 |
| Gross profit | 42.0 | 41.7 | 41.5 |
| Operating, selling, general and administrative expenses | 30.1 | 29.7 | 28.9 |
| Operating profit | 11.9 | 12.0 | 12.6 |
| Interest expense - net | 0.3 | 0.1 |  |
| Income taxes | 4.4 | 4.4 | 4.9 |
| Net income | 7.2\% | 7.5\% | 7.7\% |

## Fiscal 1997 Compared to Fiscal 1996

Net sales for fiscal 1997 increased by $\$ 448.8$ million or $20.0 \%$ over net sales for fiscal 1996. This increase was due to a comparable store net sales increase of $8 \%$ (which was primarily due to sales growth in the Company's newer stores and the added sales of the Company's commercial program) and an increase in net sales of $\$ 313.1$ million for stores opened since the beginning of fiscal 1996, offset by net sales for the 53rd week of fiscal 1996. At August 30, 1997, the Company had 1,728 stores in operation, a net increase of 305 stores, or approximately $23 \%$ in new store square footage for the year.

Gross profit for fiscal 1997 was $\$ 1,132.1$ million, or $42.0 \%$ of net sales, compared with $\$ 935.0$ million, or $41.7 \%$ of net sales, for fiscal 1996. The increase in gross profit percentage was due primarily to improved leveraging of warehouse and delivery expenses.

Operating, selling, general and administrative expenses for fiscal 1997 increased by \$144.7 million over such expenses for fiscal 1996 and increased as a percentage of net sales from $29.7 \%$ to $30.1 \%$. The increase in the expense ratio was primarily due to operating costs of ALLDATA and to costs of the Company's commercial program.

Net interest expense for fiscal 1997 was $\$ 8.8$ million compared with $\$ 2.0$ million for fiscal 1996. The increase in interest expense was primarily due to higher levels of borrowings.

AutoZone's effective income tax rate was $37.6 \%$ of pre-tax income for fiscal 1997 and 37.4\% for fiscal 1996.

## Fiscal 1996 Compared to Fiscal 1995

Net sales for fiscal 1996 increased by $\$ 434.5$ million or $24.0 \%$ over net sales for fiscal 1995. This increase was due to a comparable store net sales increase of $6 \%$ (which was primarily due to sales growth in the Company's newer stores and added sales of the Company's commercial program), an increase in net sales of $\$ 275.1$ million for stores opened since the beginning of fiscal 1995 and net sales for the fifty-third week of fiscal 1996. At August 31, 1996, the Company had 1,423 stores in operation, a net increase of 280 stores, or approximately $26 \%$ in new store square footage for the year.

Gross profit for fiscal 1996 was $\$ 935.0$ million, or $41.7 \%$ of net sales, compared with $\$ 751.1$ million, or $41.5 \%$ of net sales, for fiscal 1995. The increase in gross profit percentage was due primarily to improved leveraging of warehouse and delivery expenses, favorable results of store and distribution center inventories and the added sales of higher margin ALLDATA products.

Operating, selling, general and administrative expenses for fiscal 1996 increased by $\$ 142.6$ million over such expenses for fiscal 1995 and increased as a percentage of net sales from $28.9 \%$ to $29.7 \%$. The increase in the expense ratio was primarily due to acquisition and operating costs of ALLDATA and to costs of the Company's commercial program.

Net interest expense for fiscal 1996 was $\$ 2.0$ million compared with interest income of $\$ 0.6$ million for fiscal 1995. The increase in interest expense was primarily due to higher levels of borrowings.

AutoZone's effective income tax rate was $37.4 \%$ of pre-tax income for fiscal 1996 and $39.2 \%$ for fiscal 1995. The decrease in the tax rate was primarily due to a reduction in state income taxes.

## Liquidity and Capital Resources

The Company's primary capital requirements have been the funding of its continued new store expansion program, the increase in distribution centers and inventory requirements. The Company has opened 1,050 net new stores and constructed four new distribution centers from the beginning of fiscal 1993 to August 30, 1997. The Company has financed this growth through a combination of internally generated funds and, to a lesser degree, borrowings. Net cash provided by operating activities was $\$ 177.5$ million in fiscal 1997, $\$ 174.2$ million in fiscal 1996 and $\$ 180.1$ million in fiscal 1995.

Capital expenditures were $\$ 297.5$ million in fiscal 1997, $\$ 288.2$ million in fiscal 1996, and $\$ 258.1$ million in fiscal 1995. The Company opened 305 net new stores in fiscal 1997. Construction commitments totaled approximately $\$ 52$ million at August 30, 1997.

The Company's new store development program requires significant working capital, principally for inventories. Historically, the Company has negotiated extended payment terms from suppliers, minimizing the working capital required by its expansion. The Company believes that it will be able to continue financing much of its inventory growth by favorable payment terms from suppliers, but there can be no assurance that the Company will be successful in obtaining such terms.

The Company anticipates that it will rely primarily on internally generated funds to support a majority of its capital expenditures and working capital requirements; the balance of such requirements will be funded through borrowings. The Company has an unsecured revolving credit agreement with several banks providing for borrowings up to $\$ 275$ million. At August 30, 1997, the Company had available borrowings under these agreements of $\$ 76.6$ million.

At August 30, 1997, the Company had outstanding stock options to purchase 10,599,254 shares of Common Stock. Assuming all such options become vested and are exercised, such options would result in proceeds of $\$ 210.3$ million to the Company. Such proceeds constitute an additional source for liquidity and capital resources for the Company. For fiscal 1997, proceeds from sales of stock under stock option and employee stock purchase plans were $\$ 14.6$ million, including related tax benefits.

## Inflation

The Company does not believe its operations have been materially affected by inflation. The Company has been successful, in many cases, in mitigating the effects of merchandise cost increases principally due to economies of scale resulting from increased volumes of purchases, selective forward buying and the use of alternative suppliers.

## Seasonality and Quarterly Periods

The Company's business is somewhat seasonal in nature, with the highest sales occurring in the summer months of June through August, in which average weekly per store sales historically have run about $20 \%$ to $30 \%$ higher than in the slowest months of December through February. The Company's business is also affected by weather conditions. Extremely hot or extremely cold weather tends to enhance sales by causing parts to fail and spurring sales of seasonal products. Mild or rainy weather tends to soften sales as parts' failure rates are lower in mild weather and elective maintenance is deferred during periods of rainy weather.

Each of the first three quarters of AutoZone's fiscal year consists of twelve weeks and the fourth quarter consists of sixteen weeks (seventeen weeks in fiscal 1996). Because the fourth quarter contains the seasonally high sales volume and consists of sixteen weeks (seventeen weeks in fiscal 1996) compared to twelve weeks for each of the first three quarters, the Company's fourth quarter represents a disproportionate share of the annual net sales and net income. For fiscal 1997 and 1996, the fourth quarter represented $35.2 \%$ and $37.0 \%$, respectively, of annual net sales and $41.8 \%$ and $40.3 \%$, respectively, of net income.

## Forward-Looking Statements

Certain statements contained in the Financial Review and elsewhere in this annual report are forward-looking statements. These statements discuss, among other things, expected growth, future revenues and future performance. The forward-looking statements are subject to risks, uncertainties and assumptions including, but not limited to competitive pressures, demand for our products, the market for auto parts, the economy in general, inflation, consumer debt levels and the weather. Actual results may materially differ from anticipated results described in these forward-looking statements.

## Consolidated Statements of Income

|  | Year Ended |  |  |
| :---: | :---: | :---: | :---: |
|  | August 30, 1997 (52 Weeks) | August 31, 1996 (53 Weeks) | August 26, 1995 (52 Weeks) |
|  | (in thousands, except per share data) |  |  |
| Net sales | \$2,691,440 | \$2,242,633 | \$1,808,131 |
| Cost of sales, including warehouse and delivery expenses | 1,559,296 | 1,307,638 | 1,057,033 |
| Operating, selling, general and administrative expenses | 810,793 | 666,061 | 523,440 |
| Operating profit | 321,351 | 268,934 | 227,658 |
| Interest income (expense) - net | $(8,843)$ | $(1,969)$ | 623 |
| Income before income taxes | 312,508 | 266,965 | 228,281 |
| Income taxes | 117,500 | 99,800 | 89,500 |
| Net income | \$ 195,008 | \$ 167,165 | \$ 138,781 |
| Net income per share | \$ 1.28 | \$ 1.11 | \$ 0.93 |
| Average shares outstanding, including common |  |  |  |
| stock equivalents | 152,535 | 151,238 | 149,302 |

[^0]
## Consolidated Balance Sheets

August 30, August 31, 1997 1996

## Assets

Liabilities and Stockholders' Equity

Current assets:

| Cash and cash equivalents | 4,668 | $\$$ |
| :--- | ---: | ---: |
| Accounts receivable | 18,713 | 15,464 |
| Merchandise inventories | 709,446 | 555,894 |
| Prepaid expenses | 20,987 | 19,225 |
| Deferred income taxes | 24,988 | 18,608 |
| Total current assets | 778,802 | 613,097 |

Total current assets

| Land | 243,587 | 190,660 |
| :--- | ---: | ---: |
| Buildings and improvements | 682,710 | 523,240 |
| Equipment | 267,536 | 248,275 |
| Leasehold improvements and interests | 45,667 | 36,708 |
| Construction in progress | 97,411 | 62,283 |
|  | $1,336,911$ | $1,061,166$ |
| Less accumulated depreciation and amortization | 255,783 | 198,292 |
|  | $1,081,128$ | 862,874 |

Other assets:

|  |  |  |
| :--- | ---: | ---: |
| Cost in excess of net assets acquired, net of accumulated amortization |  |  |
| of $\$ 8,084$ in 1997 and $\$ 7,467$ in 1996 | 16,570 | 17,187 |
| Deferred income taxes | 4,339 | 2,938 |
| Other assets | 3,178 | 2,301 |
|  | 24,087 | 22,426 |


| Current liabilities: |  |  |
| :---: | :---: | :---: |
| Accounts payable | \$ 449,793 | \$ 401,309 |
| Accrued expenses | 122,580 | 104,909 |
| Income taxes payable | 20,079 | 12,260 |
| Short-term debt |  | 94,400 |
| Total current liabilities | 592,452 | 612,878 |
| Long-term debt | 198,400 |  |
| Other liabilities | 17,957 | 19,937 |
| Commitments and contingencies (See notes G and I) |  |  |
| Stockholders' equity: |  |  |
| Preferred Stock, authorized 1,000 shares; no shares issued |  |  |
| Common Stock, par value $\$ .01$ per share, authorized 200,000 shares; issued and outstanding 151,313 shares in 1997 and 150,137 shares in 1996 | 1,513 | 1,501 |
| Additional paid-in-capital | 249,853 | 235,247 |
| Retained earnings | 823,842 | 628,834 |
|  | 1,075,208 | 865,582 |
|  | \$1,884,017 | \$1,498,397 |

Property and equipment:

[^1]
## Consolidated Statements of Cash Flows

|  | Year Ended |  |  |
| :---: | :---: | :---: | :---: |
|  | August 30, 1997 <br> (52 Weeks) | August 31, 1996 (53 Weeks) | August 26, 1995 <br> (52 Weeks) |
|  |  | (in thousands) |  |
| Cash flows from operating activities: |  |  |  |
| Net income | \$195,008 | \$167,165 | \$138,781 |
| Adjustments to reconcile net income to net cash provided by operating activities: |  |  |  |
| Depreciation and amortization of property and equipment | 77,163 | 62,919 | 47,733 |
| Amortization of intangible and other assets | 658 | 622 | 616 |
| Deferred income tax expense (benefit) | $(7,781)$ | 6,082 | $(7,240)$ |
| Net loss (gain) on disposals of property and equipment | (16) | (735) | 832 |
| Net increase in accounts receivable and prepaid expenses | $(5,009)$ | $(7,564)$ | $(6,091)$ |
| Net increase in merchandise inventories | $(153,552)$ | $(158,673)$ | $(61,687)$ |
| Net increase in accounts payable and accrued expenses | 66,155 | 94,916 | 64,666 |
| Net increase in income taxes payable | 7,819 | 6,493 | 578 |
| Net change in other assets and liabilities | $(2,898)$ | 2,930 | 1,880 |
| Net cash provided by operating activities | 177,547 | 174,155 | 180,068 |
| Cash flows from investing activities: |  |  |  |
| Capital expenditures | $(297,467)$ | $(288,182)$ | $(258,060)$ |
| Proceeds from disposals of property and equipment | 2,066 | 8,680 | 1,364 |
| Net cash used in investing activities | $(295,401)$ | $(279,502)$ | $(256,696)$ |
| Cash flows from financing activities: |  |  |  |
| Repayment of long-term debt |  | (4,003) | (249) |
| Net borrowings under debt agreements | 104,000 | 84,900 | 9,500 |
| Net proceeds from sale of Common Stock, including related tax benefit | 14,618 | 17,699 | 17,552 |
| Net cash provided by financing activities | 118,618 | 98,596 | 26,803 |
| Net increase (decrease) in cash and cash equivalents | 764 | $(6,751)$ | $(49,825)$ |
| Cash and cash equivalents at beginning of year | 3,904 | 6,411 | 56,236 |
| Beginning cash balance of pooled entity |  | 4,244 |  |
| Cash and cash equivalents at end of year | \$4,668 | \$ 3,904 | \$ 6,411 |
| Supplemental cash flow information: |  |  |  |
| Interest paid, net of interest cost capitalized | \$8,779 | \$1,971 | \$160 |
| Income taxes paid | \$109,681 | \$ 69,791 | \$ 81,862 |

See Notes to Consolidated Financial Statements.

## Consolidated Statements of Stockholders' Equity

Balance at August 27, 1994
Net income
Sale of 1,635 shares of Common Stock under stock option and stock purchase plans
Tax benefit of exercise of stock options
Balance at August 26, 1995
Net income
Equity of pooled entity (issued 1,697 shares)
Sale of 1,386 shares of Common Stock under stock option and stock purchase plans
Tax benefit of exercise of stock options
Balance at August 31, 1996
Net income
Sale of 1,176 shares of Common Stock under stock option and stock purchase plans
Tax benefit of exercise of stock options
Balance at August 30, 1997

| Common <br> Stock | Additional <br> Paid-in <br> Capital | Retained <br> Earnings | Total |
| :---: | ---: | :---: | ---: |
| (in thousands) |  |  |  |
| $\$ 1,454$ | $\$ 179,090$ | $\$ 347,833$ | $\$ 528,377$ |
| 17 | 5,335 | 138,781 | 138,781 |
|  | 12,200 |  | 5,352 |
| 1,471 | 196,625 | 486,614 | 684,710 |
|  |  | 167,165 | 167,165 |
| 17 | 20,936 | $(24,945)$ | $(3,992)$ |
| 13 | 6,836 |  | 6,849 |
|  | 10,850 |  | 10,850 |
| 1,501 | 235,247 | 628,834 | 865,582 |
|  |  | 195,008 | 195,008 |
| 12 | 7,676 |  | 7,688 |
|  | 6,930 |  | 6,930 |
| $\$ 1,513$ | $\$ 249,853$ | $\$ 823,842$ | $\$ 1,075,208$ |

See Notes to Consolidated Financial Statements.

## Notes To Consolidated Financial Statements

## Note A - Significant Accounting Policies

Business: The Company is a specialty retailer of automotive parts and accessories At the end of fiscal 1997, the Company operated 1,728 stores in 32 states

Fiscal Year: The Company's fiscal year consists of 52 or 53 weeks ending on the last Saturday in August.

Basis of Presentation: The consolidated financial statements include the accounts of AutoZone, Inc. and its wholly owned subsidiaries (the Company). All significant intercompany transactions and balances have been eliminated in consolidation.

Merchandise Inventories: Inventories are stated at the lower of cost or market using the last-in, first-out (LIFO) method.

Property and Equipment: Property and equipment is stated at cost. Depreciation is computed principally by the straight-line method over the estimated useful lives of the assets. Leasehold interests and improvements are amortized over the terms of the leases.

Amortization: The cost in excess of net assets acquired is amortized by the straight-line method over 40 years.

Preopening Expenses: Preopening expenses, which consist primarily of payroll and occupancy costs, are expensed as incurred.

Advertising Costs: The Company expenses advertising costs as incurred. Advertising expense, net of vendor rebates, was approximately $\$ 24,622,000$, $\$ 23,129,000$ and $\$ 18,531,000$ in fiscal 1997, 1996 and 1995, respectively.

Warranty Costs: The Company provides the retail consumer with a warranty on certain products. Estimated warranty obligations are provided at the time of sale of the product.

Financial Instruments: The Company has certain financial instruments which include cash, accounts receivable, accounts payable and debt. The carrying amounts of these financial instruments approximate fair value because of their short maturities or variable interest rates.

Income Taxes: The Company accounts for income taxes under the liability method. Deferred tax assets and liabilities are determined based on differences between financial reporting and tax bases of assets and liabilities and are measured using the enacted tax rates and laws that will be in effect when the differences are expected to reverse.

Cash Equivalents: Cash equivalents consist of investments with maturities of 90 days or less at the date of purchase.

Use of Estimates: Management of the Company has made a number of estimates and assumptions relating to the reporting of assets and liabilities and the disclosure of contingent liabilities to prepare these financial statements in conformity with generally accepted accounting principles. Actual results could differ from those estimates.

Net Income Per Share: Net income per share of common stock is computed using the weighted average number of shares of common stock outstanding during each period, including common stock equivalents, consisting of stock options calculated using the treasury stock method, when dilutive

In February 1997, the Financial Accounting Standards Board issued Statement of Financial Accounting Standards (SFAS) No. 128, "Earnings per Share." SFAS No. 128 requires dual presentation of basic earnings per share (EPS) and diluted EPS on the face of all statements of earnings issued after December 15, 1997. Basic EPS is computed as net earnings divided by the weighted-average number of common shares outstanding for the period. Diluted EPS reflects the potential dilution that could occur from common shares issuable through stock-based compensation including stock options. Assuming the Company had adopted the provisions of SFAS No. 128, EPS as reported and pro forma for the last three fiscal years would be as follows 1997 - as reported: \$1.28, basic: \$1.29, 1996 - as reported: \$1.11, basic: \$1.13; 1995 - as reported: $\$ 0.93$, basic: $\$ 0.95$. The Company's reported EPS calculations are the same as pro forma diluted EPS

Impairment of Long-Lived Assets: In fiscal 1997 the Company adopted SFAS No. 121 "Accounting for the Impairment of Long-Lived Assets and for Long-Lived Assets to Be Disposed Of." This statement requires that long-lived assets and certain identifiable intangibles to be held and used by an entity be reviewed for impairment whenever events or changes in circumstances indicate that the carrying amount of an asset may not be recoverable. Also, in general, long-lived assets and certain identifiable intangibles to be disposed of should be reported at the lower of carrying amount or fair value less cost to sell. This pronouncement did not have a material effect on the Company's financial position or results of operations.

## Note B - Accrued Expenses

Accrued expenses consist of the following:

| August 30, <br> $\mathbf{1 9 9 7}$ | August 31, <br> $\mathbf{1 9 9 6}$ |
| :---: | ---: |
| (in thousands) |  |
| $\$ 35,121$ | $\$ 33,800$ |
|  |  |
| 26,481 | 18,490 |
| 27,161 | 21,485 |
| 33,817 | 31,134 |
| $\$ 122,580$ | $\$ 104,909$ |

## Note C - Income Taxes

At August 30, 1997, the Company has net operating loss carryforwards (NOLs) of approximately $\$ 13.3$ million that expire in years 2000 through 2009. These carryforwards resulted from the Company's acquisition of ALLDATA Corporation (ALLDATA) during fiscal 1996. The use of the NOLs is limited to future taxable earnings of ALLDATA and is subject to annual limitations. A valuation allowance of \$5,247,000 and $\$ 5,573,000$ in fiscal 1997 and 1996, respectively, has been recognized to offset the deferred tax assets related to those carryforwards. If realized, the tax benefit for those NOLs will reduce income tax expense.

The provision for income taxes consists of the following:

|  | Year Ended |  |  |
| :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \hline \text { August 30, } \\ 1997 \end{gathered}$ | $\begin{gathered} \text { August 31, } \\ 1996 \end{gathered}$ | $\begin{gathered} \text { August 26, } \\ 1995 \end{gathered}$ |
|  |  | in thousands) |  |
| Current: |  |  |  |
| Federal | \$114,113 | \$86,469 | \$81,460 |
| State | 11,168 | 7,249 | 15,280 |
|  | 125,281 | 93,718 | 96,740 |
| Deferred: |  |  |  |
| Federal | $(6,427)$ | 5,531 | $(6,160)$ |
| State | $(1,354)$ | 551 | $(1,080)$ |
|  | $(7,781)$ | 6,082 | $(7,240)$ |
|  | \$117,500 | \$99,800 | \$89,500 |

Significant components of the Company's deferred tax assets and liabilities are as follows:

Deferred tax assets:
Insurance reserves
Unearned income
Net operating loss carryforwards
Property and equipment
Other

Less valuation allowance
Deferred tax liabilities:
Property and equipment
Net deferred tax assets

| August 30, | August 31, |
| :---: | :---: |
| 1997 | 1996 |

(in thousands)

| $\$ 12,078$ | $\$ 11,282$ |
| ---: | ---: |
| 5,620 | 6,296 |
| 5,247 | 5,573 |
| 1,901 |  |
| 9,728 | 5,767 |
| 34,574 | 28,918 |
| 5,247 | 5,573 |
| 29,327 | 23,345 |
|  | 1,799 |
| $\$ 29,327$ | $\$ 21,546$ |

A reconciliation of the provision for income taxes to the amount computed by applying the federal statutory tax rate of $35 \%$ to income before income taxes is as follows:

| Year Ended |  |  |
| :---: | :---: | :---: |
| August 30, | August 31, | August 26, |
| $\mathbf{1 9 9 7}$ | $\mathbf{1 9 9 6}$ | $\mathbf{1 9 9 5}$ |
| (in thousands) |  |  |
| $\$ 109,378$ | $\$ 93,438$ | $\$ 79,898$ |
| 6,379 | 5,070 | 9,230 |
| 1,743 | 1,292 | 372 |
| $\$ 117,500$ | $\$ 99,800$ | $\$ 89,500$ |

## Note D - Financing Arrangements

During December 1996, the Company executed an agreement with a group of banks for a $\$ 275$ million five-year unsecured revolving credit facility to replace the existing revolving credit agreements. The rate of interest payable under the agreement is a function of the London Interbank Offered Rate (LIBOR), or the lending bank's base rate (as defined in the agreement), or a competitive bid rate, at the option of the Company. At August 30, 1997, the Company's borrowings under this agreement were $\$ 198.4$ million and the weighted average interest rate was $5.79 \%$. At August 31, 1996, revolving credit borrowings were $\$ 94.4$ million and the weighted average interest rate was $5.67 \%$. The unsecured revolving credit agreement contains a covenant limiting the amount of debt the Company may incur relative to its total capitalization. Based on the term of the Company's new five-year credit facility, amounts outstanding under the revolving credit facility have been classified as long-term.

On March 27, 1997, the Company executed a negotiated rate unsecured revolving credit agreement totaling $\$ 25$ million which extends until March 26, 1998. There were no amounts outstanding under this agreement as of August 30, 1997.

Interest costs of \$2,119,000 in fiscal 1997, \$2,416,000 in fiscal 1996, and \$981,000 in fiscal 1995 were capitalized.

## Note E - Equity

The Company has granted options to purchase common stock to certain employees under various plans at prices equal to the market value of the stock on the dates the options were granted. Options are generally exercisable over a three to seven year period, and generally expire in 10 years. A summary of outstanding stock options is as follows:

|  | Wtd. Avg. <br> Exercise Price | Number <br> of Shares |
| :---: | :---: | ---: |
| Outstanding August 26, 1995 | $\$ 14.77$ | $9,503,981$ |
| Assumed | 4.46 | 221,841 |
| Granted | 28.50 | $1,621,395$ |
| Exercised | 4.55 | $(1,332,588)$ |
| Canceled | 24.38 | $(254,873)$ |
| Outstanding August 31, 1996 | 17.96 | $9,759,756$ |
| Granted | 22.69 | $2,707,370$ |
| Exercised | 4.93 | $(1,032,989)$ |
| Canceled | 25.54 | $(834,883)$ |
| Outstanding August 30,1997 | $\$ 19.84$ | $10,599,254$ |

The following table summarizes information about stock options outstanding at August 30, 1997:

|  |  | Options Outstanding |  | Options Exercisable |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Range of Exercise <br> Price | No. of <br> Otd. Avg. <br> Options | Wtd. Avg. <br> Corcise | Contractual <br> Life (in years) | No. of <br> Options | Wtd. Avg. <br> Exercise <br> Price |
| $\$ 1.00-20.13$ | $4,163,226$ | $\$ 10.15$ | 5.13 | $2,619,363$ | $\$ 4.99$ |
| $22.69-25.25$ | $4,069,178$ | 24.89 | 7.49 |  |  |
| $25.75-35.13$ | $2,366,850$ | 28.19 | 8.40 |  |  |
| $\$ 1.00-35.13$ | $10,599,254$ | $\$ 19.84$ | 6.77 | $2,619,363$ | $\$ 4.99$ |

Options to purchase 2,619,363 shares at August 30, 1997, and 2,901,140 shares at August 31, 1996, were exercisable. Shares reserved for future grants were $4,199,055$ shares at August 30, 1997, and 725,363 at August 31, 1996.

The Company adopted the disclosure requirement of SFAS No. 123, "Accounting for Stock-Based Compensation," issued in October 1995. In accordance with the provisions of SFAS No. 123, the Company applies APB Opinion 25 and related interpretations in accounting for its stock option plans and, accordingly no compensation expense for stock options has been recognized. If the Company had elected to recognize compensation cost based on the fair value of the options granted at the grant date prescribed in SFAS No. 123, the Company's net income and earnings per share would have been reduced to the pro forma amounts indicated below. The effects of applying SFAS No. 123 and the results obtained through the use of the Black-Scholes option pricing model in this pro forma disclosure are not indicative of future amounts. SFAS No. 123 does not apply to awards prior to fiscal 1996. Additional awards in future years are anticipated.

| Net Income |  |  |  |
| ---: | :---: | :---: | :---: |
| $(\$ 000)$ | As reported | $\$ 1997$ | 1996 |
|  | Pro forma | $\$ 191,118$ | $\$ 167,165$ |
| Earnings |  | $\$ 165,992$ |  |
| per share | As reported | $\$ 1.28$ | $\$ 1.11$ |
|  | Pro forma | $\$ 1.26$ | $\$ 1.10$ |

The weighted-average fair value of the stock options granted during fiscal 1997 and 1996 was $\$ 9.26$ and $\$ 12.25$, respectively. The fair value of each option is estimated on the date of the grant using the Black-Scholes option pricing model with the following weighted-average assumptions for grants in 1997 and 1996: expected price volatility of .34 ; risk-free interest rates ranging from 5.7 to 5.98 percent; and expected lives between 3.75 and 7.75 years.

The Company also has an employee stock purchase plan under which all eligible employees may purchase Common Stock at no less than $85 \%$ of fair market value (determined quarterly) through regular payroll deductions. Annual purchases are limited to $\$ 4,000$ per employee. Under the plan, 308,141 shares were sold in fiscal 1997 and 226,541 shares were sold in fiscal 1996, including 168,362 and 173,572 shares, respectively, purchased by the Company for sale under the plan. No shares of Common Stock are reserved for future issuance under this plan.

## Note F - Pension Plan

Substantially all full-time employees are covered by a defined benefit pension plan. The benefits are based on years of service and the employee's highest consecutive fiveyear average compensation.

The Company's funding policy is to make annual contributions in amounts at least equal to the minimum funding requirements of the Employee Retirement Income Security Act of 1974.

The following table sets forth the plan's funded status and amounts recognized in the Company's financial statements (in thousands):

Actuarial present value of accumulated benefit obligation, including vested benefits of \$22,005 in 1997 and \$17,225 in 1996

| August 30, <br> $\mathbf{1 9 9 7}$ | August 31, <br> $\mathbf{1 9 9 6}$ |
| ---: | ---: |
| $\$ 26,886$ | $\$ 20,400$ |
| $\$ 42,687$ | $\$ 31,533$ |
| 39,598 | 27,367 |
| 3,089 |  |
| $(289)$ | 4,166 |
|  | $(427)$ |
| $(3,721)$ | $(3,470)$ |
| 118 | 268 |
| $\$(803)$ | $\$ 537$ |

Projected benefit obligation
for service rendered to date
Less plan assets at fair value, primarily stocks and cash equivalents

Projected benefit obligation in excess
of plan assets

Unrecognized prior service cost
$\$ 537$
Accrued (prepaid) pension cost
(in thousands):

| Year Ended |  |  |
| :---: | :---: | :---: |
| August 30, <br> $\mathbf{1 9 9 7}$ | August 31, <br> $\mathbf{1 9 9 6}$ | August 26, <br> $\mathbf{1 9 9 5}$ |
| $\$ 6,034$ | $\$ 4,580$ | $\$ 3,536$ |
|  |  |  |
| 2,496 | 1,748 | 1,367 |
| $(5,616)$ | $(3,677)$ | $(1,289)$ |
| 2,820 | 2,518 | 481 |
| $\$ 5,734$ | $\$ 5,169$ | $\$ 4,095$ |

Service cost of benefits earned during the year
Interest cost on projected benefit obligation
Actual return on plan assets
Net amortization and deferral
Net periodic pension cost
The actuarial present value of the projected benefit obligation was determined using weighted-average discount rates of $7.94 \%$ and $7.93 \%$ at August 30, 1997 and August 31, 1996, respectively, and assumed increases in future compensation levels of $6 \%$. The expected long-term rate of return on plan assets was $9.5 \%, 7 \%$ and $7 \%$ at August 30, 1997, August 31, 1996 and August 26, 1995, respectively. Prior service cost is amortized over the estimated average remaining service lives of the plan participants, and the unrecognized net experience gain or loss is amortized over five years.

## Note G - Leases

A portion of the Company's retail stores and certain equipment are leased. Most of these leases include renewal options and some include options to purchase and provisions for percentage rent based on sales.

Rental expense was $\$ 39,078,000$ for fiscal 1997, $\$ 30,626,000$ for fiscal 1996 and $\$ 26,460,000$ for fiscal 1995. Percentage rentals were insignificant.

Minimum annual rental commitments under non-cancelable operating leases are as follows (in thousands):

| Year | Amount |
| :--- | ---: |
| 1998 | $\$ 35,096$ |
| 1999 | 31,760 |
| 2000 | 29,164 |
| 2001 | 24,861 |
| 2002 | 15,097 |
| Thereafter | 66,716 |
|  | $\$ 202,694$ |

## Note H - Related Party Transactions

Management fees of $\$ 272,000$ for fiscal 1996 and $\$ 371,000$ for fiscal 1995 were paid to KKR Associates (KKR), which directly and through several limited partnerships, of which it is a general partner, owned approximately $13 \%$ of the Company's outstanding Common Stock at August 30, 1997 and August 31, 1996. There were no management fees paid to KKR during fiscal 1997.

## Note I-Commitments and Contingencies

Construction commitments, primarily for new stores, totaled approximately $\$ 52$ million at August 30, 1997.

The Company is a party to various claims and lawsuits arising in the normal course of business which, in the opinion of management, are not, singularly or in aggregate, material to the Company's financial position or results of operations.

The Company is self-insured for workers' compensation, automobile, general and product liability losses. The Company is also self-insured for health care claims for eligible active employees. The Company maintains certain levels of stop loss coverage for each self-insured plan. Self-insurance costs are accrued based upon the aggregate of the liability for reported claims and an estimated liability for claims incurred but not reported.

## Note J-Business Combination

On March 29, 1996, ALLDATA became a wholly owned subsidiary of AutoZone in a stock-for-stock merger, accounted for as a pooling of interests. Under the terms of the merger agreement, AutoZone issued approximately 1.7 million shares of Common Stock and stock options covering approximately 200,000 shares of Common Stock. Financial information of ALLDATA has been included in the results of operations from the date of acquisition. Financial statements for periods prior to the date of combination have not been restated as the effect is not material to the Company's financial condition and results of operations. The assets and liabilities of ALLDATA were approximately $\$ 17.4$ million and $\$ 21.4$ million, respectively, at the date of combination.

## Management's Report

AutoZone's management takes responsibility for the integrity and objectivity of the financial statements in this annual report. These financial statements were prepared from accounting records which management believes fairly and accurately reflect the operations and financial position of AutoZone.

The financial statements in this report were prepared in conformity with generally accepted accounting principles. In certain instances, management used its best estimates and judgments based upon currently available information and management's view of current conditions and circumstances.

Management maintains a system of internal controls designed to provide reasonable assurance that assets are protected from improper use and accounted for in accordance with its policies and that transactions are recorded accurately in the Company's records. The concept of reasonable assurance is based upon a recognition that the cost of the controls should not exceed the benefit derived.

The financial statements of AutoZone have been audited by Ernst \& Young LLP, independent auditors. Their accompanying report is based on an audit conducted in accordance with generally accepted auditing standards, including a review of internal accounting controls and financial reporting matters.


Robert J. Hunt
Executive Vice President - Finance
Chief Financial Officer
Customer Satisfaction

## Corporate Information

Transfer Agent and Registrar
First Chicago Trust Company of New York P.O. Box 2500

Jersey City, New Jersey 07303-2500
(800) 756-8200
(201) 324-0498

## Stock Exchange Listing

New York Stock Exchange
Ticker Symbol: AZO

## Auditors

Ernst \& Young LLP
Memphis, Tennessee

## Store Support Center

123 South Front Street
Memphis, Tennessee 38103-3607
(901) 495-6500

AutoZone Web Site
http://www.autozone.com

## Report of Independent Auditors

## Stockholders

## AutoZone, Inc.,

We have audited the accompanying consolidated balance sheets of AutoZone, Inc. as of August 30, 1997 and August 31,1996, and the related consolidated statements of income, stockholders' equity and cash flows for each of the three years in the period ended August 30, 1997. These financial statements are the responsibility of the Company's management. Our responsibility is to express an opinion on these financial statements based on our audits.

We conducted our audits in accordance with generally accepted auditing standards. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

In our opinion, the financial statements referred to above present fairly, in all material respects, the consolidated financial position of AutoZone, Inc. at August 30, 1997 and August 31,1996, and the consolidated results of its operations and its cash flows for each of the three fiscal years in the period ended August 30, 1997 in conformity with generally accepted accounting principles.

Memphis, Tennessee
September 19, 1997


## Annual Meeting

The Annual Meeting of Stockholders of AutoZone will be held at 10:00 a.m. on December 18, 1997, at AutoZone's store support center, 123 South Front Street, Memphis, Tennessee.

## SEC Form 10-K/Quarterly Reports

AutoZone does not produce quarterly reports because the information is not timely and is costly to distribute. Stockholders may obtain free of charge a copy of the Company's annual report on Form 10-K as filed with the Securities and Exchange Commission or our quarterly press releases by writing to Stockholder Relations, P.O. Box 2198, Memphis, Tennessee 38101.

Copies of all documents filed by the company with the Securities and Exchange Commission, including Form 10-K and Form 10-Q, are also available at the SEC's EDGAR server at http://www.sec.gov.

## Stockholders of Record

As of September 30, 1997, there were 3,330 stockholders of record, excluding the number of beneficial owners whose shares were represented by security position listings.

## Officers

Johnston C. Adams Jr.
Chairman and CEO
Customer Satisfaction

## Timothy D. Vargo <br> President and COO

Customer Satisfaction

Other Corporate Officers
Customer Satisfaction
Emma Jo Kauffman
Assistant Treasurer

## Donald R. Rawlins

Assistant Secretary

Executive Vice Presidents
Customer Satisfaction
Lawrence E. Evans
Store Development
Robert J. Hunt
Chief Financial Officer
Shawn P. McGhee
Merchandising

## Board of Directors

Johnston C. Adams Jr.
Chairman and CEO
Customer Satisfaction

## Timothy D. Vargo

President and COO
Customer Satisfaction
Senior Vice Presidents
Customer Satisfaction

Gerald E. Colley
Stores
Harry L. Goldsmi
General Counsel
and Secretary

## Anthony D. Rose Jr. Advertising

Stephen W. Valentine Chief Information Officer
Systems Technology
\& Support
David J. Wilhite
Merchandising
Vice Presidents
Customer Satisfaction

Richard F. Adams Jr.
Merchandising Analysis
\& Support
Michael B. Baird
Stores
David W. Barczak
Real Estate
Jon A. Bascom
Systems Technology \& Support
B. Craig Blackwell Stores

Francis C. Brown III Human Resources

Michael E. Butterick
Controller
William L. Cone
Loss Prevention
Andrew M. Clarkson (3*)
Chairman
Finance Committee
Customer Satisfaction
Dr. N. Gerry House (2)
Superintendent
Memphis City Schools

Chairman
Finance Committee
Customer Satisfaction

Superintendent
Memphis City Schools

James F. Keegan (1*, 2)
Chairman
Staff Line, Inc.
Michael W. Michelson (3)

## Member

Kohlberg Kravis Roberts
\& Co. LLC

Member
Kohlberg Kravis Roberts
\& Co. LLC

| Brett D. Easley | Steven R. McClanahan |
| :--- | :--- |
| Merchandising Systems | Stores |
| Tara C. Elliot | Grantland E. McGee Jr. |
| Treasurer | Stores |
| William D. Gilmore | John Minervini |
| Store Design \& Construction | Business Development |
| Frank B. Goodman | David W. Nichols |
| Business Planning <br> \& Analysis | Stores |
| Clifford E. Green | Robert F. Osswald |
| Merchandising | AutoZoner Development |
| \& Training |  |
| Mark D. Hamm | William C. Rhodes |
| Systems Technology | Operations Analysis <br> \& Support |
| \& Support |  |
| Phillip J. Jackson | Richard C. Smith |
| Distribution | Stores |
| Michael E. Longo | Dennis P. Tolivar Sr. |
| Distribution | Stores |
| William R. McCawley Jr. |  |
| Stores |  |

William R. McCawley Jr.
Stores

John E. Moll (1)
Retired President The Fleming Companies, Inc.

## George R. Roberts

Steven R. McClanahan

Grantland E. McGee Jr.

John Minervin Business Development

David W. Nichols

Robert F. Osswald
AutoZoner Development

William C. Rhodes
Operations Analysis

Richard C. Smith

Dennis P. Tolivar Sr.
Stores

Ronald A. Terry (1, 2*)
Retired Chairman
First Tennessee
National Corporation
(1) Audit Committee
(2) Compensation Committee
(3) Finance Committee
(*) Committee Chairman

Executive Vice President and CFO

Joseph R. Hyde II
Former Chairman and CEO
Customer Satisfaction

Pitt Hyde was convinced that the lessons of value and customer service he'd learned in the grocery business could be applied to the automotive aftermarket with great results. Eighteen years later, there's little question he was right.

As chairman and CEO of AutoZone,


Creating this culture wasn't easy, but seeing the impact it's had on AutoZone's success is. Today, there are more than 28,000 AutoZoners carrying the culture forward - a testament to Pitt's ability to spread his ideas throughout the organization.

Pitt guided the company he founded to be the leading auto parts chain in the country. He started by establishing a strong culture that revolved around the people on
the ultimate customer service experience is a passion that lives on at AutoZone. He's taught us well. Pitt retired as chairman both sides of the parts counter. For our customers, his vision was to make AutoZone the best customer service provider in the business. For AutoZoners, Pitt wanted them to know what it was like to be part of a winning team and to understand how their efforts contributed to AutoZone's growth.

in March. In his honor at a companywide meeting of store managers in May, we renamed our headquarters building the J. R. Hyde III Store Support Center. Yet, the biggest tribute we can pay him is to continue to find new ways to amaze our customers.


[^0]:    See Notes to Consolidated Financial Statements.

[^1]:    See Notes to Consolidated Financial Statements

