

## Dear Shareholder,

Our 2010 results underscore a year of great progress at Dillard's. We began 2010 well positioned to achieve notable results, and we remained focused on our core initiatives throughout the year as we executed disciplined inventory management and controlled our expenses. With rising consumer confidence and a dramatically improved merchandise mix, we achieved a comparable store merchandise sales increase of $3 \%$ which led the way to a significantly improved gross margin performance and profitability. With our strong cash flow, we were able to confidently execute our share repurchase program, acquiring $\$ 414$ million of our Class A Common Stock as a vote of confidence in Dillard's and in support of our shareholders.

Equally as important as the execution of these initiatives, we took decisive action in 2010 to further establish a place of clear distinction for Dillard's in the mind of the fashion consumer. Specifically, we believe people shop at Dillard's because they want to feel good about themselves. Throughout our history, we have pursued, and will continue to pursue, a visible separation from simple transactional retailing to a mindset of people-centric retailing - where customers become clients and lasting relationships are built over time through premium Dillard's service delivered consistently with every visit. In 2010, we strengthened the framework to elevate product and people over price and promotion, because we believe there is room in the marketplace for a distinctive store that focuses on higher quality and more contemporary merchandise supported with outstanding client service. Accordingly, we have empowered our associates with the training, the tools and the incentives necessary to get excited about the bold changes underway at Dillard's and to seek and maintain strong client relationships.

Our success in 2010 was further evidenced by the following:

- We achieved earnings per share of $\$ 2.67$ compared to $\$ 0.93$ for the prior year. Net income grew to $\$ 179.6$ million from $\$ 68.5$ million.
- We generated merchandise sales improvement of $2 \%$ over the prior year as a result of improving consumer confidence combined with our improved merchandise mix.
- By confidently executing our inventory control initiatives, we improved gross margin from retail operations by 190 basis points of sales. Throughout the year, we continued our efforts to better match merchandise receipts to point of sale, creating a more constant flow of fresh merchandise selections specifically refined to the discerning tastes of our customers.
- We maintained control of our operating expenses, improving them by 40 basis points of sales.
- We produced cash flow from operations of $\$ 513$ million allowing the repurchase of approximately $\$ 414$ million ( 14.6 million shares) of Class A Common Stock under our share repurchase programs.

We will maintain our conservative financial posture which has served us well during the past few years, resulting in a leaner, more focused company, well-positioned for the future with a strong financial position, ample liquidity and a clear strategy and vision. We are greatly encouraged by our 2010 results, and we are excited about the future of Dillard's. We sincerely thank our customers, associates and shareholders for their contributions to this success, and we look forward to serving you further in 2011.


# UNITED STATES <br> SECURITIES AND EXCHANGE COMMISSION <br> Washington, D.C. 20549 <br> FORM 10-K 

## (Mark one)



## ANNUAL REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the fiscal year ended January 29, 2011
or

## TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from to
Commission file number 1-6140
DILLARD'S, INC.
(Exact name of registrant as specified in its charter)

DELAWARE<br>State or other jurisdiction of incorporation or organization

71-0388071
(IRS Employer
Identification No.)
1600 CANTRELL ROAD, LITTLE ROCK, ARKANSAS
(Address of principal executive offices)
Registrant's telephone number, including area code (501) 376-5200
Securities registered pursuant to Section 12(b) of the Act:
Title of each class
Name of each exchange on which registered
Class A Common Stock
New York Stock Exchange
Securities registered pursuant to Section 12(g) of the Act:
None
Indicate by check mark if the registrant is a well-known seasoned issuer, as defined in Rule 405 of the Securities Act. $\boxtimes$ YesNo

Indicate by check mark if the registrant is not required to file reports pursuant to Section 13 or Section 15(d) of the Act.区 N
Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. $\boxtimes$ YesNo

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T ( $\$ 232.405$ of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). $\boxtimes$ Yes $\square$ No

Indicate by check mark if disclosure of delinquent filers pursuant to Item 405 of Regulation S-K (§ 229.405 of this chapter) is not contained herein, and will not be contained, to the best of registrant's knowledge, in definitive proxy or information statements incorporated by reference in Part III of this Form 10-K or any amendment to this Form 10-K.

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See the definitions of "large accelerated filer," "accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act.
Large Accelerated Filer $\boxtimes \quad$ Accelerated Filer $\square \quad$ Non-Accelerated Filer $\square \quad$ Smaller Reporting Company (Do not check if a smaller reporting company)

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes No $\boxtimes$
State the aggregate market value of the voting and non-voting common equity held by non-affiliates of the registrant as of July 31, 2010: \$987,332,221.

Indicate the number of shares outstanding of each of the registrant's classes of common stock as of February 26, 2011:
$\begin{array}{lr}\text { CLASS A COMMON STOCK, } \$ 0.01 \text { par value } & 55,966,084 \\ \text { CLASS B COMMON STOCK, } \$ 0.01 \text { par value } & 4,010,929\end{array}$

## DOCUMENTS INCORPORATED BY REFERENCE

Portions of the Proxy Statement for the Annual Meeting of Stockholders to be held May 21, 2011 (the "Proxy Statement") are incorporated by reference into Part III.

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## PART I

## ITEM 1. BUSINESS.

## General

Dillard's, Inc. ("Dillard's", the "Company", "we", "us", "our" or "Registrant") ranks among the nation's largest apparel and home furnishing retailers. Our Company, originally founded in 1938 by William T. Dillard, was incorporated in Delaware in 1964. As of January 29, 2011, we operated 308 Dillard's stores, including 14 clearance centers, and one Internet store offering a wide selection of merchandise including fashion apparel for women, men and children, accessories, cosmetics, home furnishings and other consumer goods. On August 29, 2008, the Company purchased the remaining interest in CDI Contractors, LLC and CDI Contractors, Inc. ("CDI"), a former $50 \%$ equity method joint venture investment of the Company. CDI is a general contractor whose business includes constructing and remodeling stores for the Company.

In January 2011, the Company formed a wholly-owned subsidiary that will seek to operate as a real estate investment trust ("REIT") and a wholly-owned captive insurance subsidiary ("Captive"). We believe the formation of a REIT may enhance our ability to access debt or preferred stock and thereby enhance our liquidity. Operating subsidiaries of Dillard's have transferred certain real estate interests to the REIT. Under the Captive, the following policies were in place as of January 29, 2011: (1) Workers' Compensation \& General Liability-includes claims for self-insured workers' compensation (with a self-insured retention of $\$ 4$ million per claim) and general liability (with a self-insured retention of $\$ 1$ million per claim and a one-time $\$ 1$ million corridor) and (2) Accident \& Health-includes certain claims for self-insured medical, health, salary and related expenses with a minimum attachment that varies and a specific limit of $\$ 300$ thousand per plan participant. Additional types of coverage will be contemplated for future inclusion in the Captive.

The following table summarizes the percentage of net sales by segment and major product line:

|  | Percentage of Net Sales |  |  |
| :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { Fiscal } \\ 2010 \end{gathered}$ | $\begin{gathered} \text { Fiscal } \\ 2009 \end{gathered}$ | $\begin{gathered} \text { Fiscal } \\ 2008 \end{gathered}$ |
| Retail operations segment: |  |  |  |
| Cosmetics | 15\% | 15\% | 15\% |
| Ladies' apparel and accessories | 37 | 36 | 37 |
| Juniors' and children's apparel | 8 | 8 | 9 |
| Men's apparel and accessories | 17 | 17 | 18 |
| Shoes | 15 | 14 | 13 |
| Home and furniture | 6 | 7 | 7 |
|  | 98 | 97 | 99 |
| Construction segment | 2 | 3 | 1 |
| Total | 100\% | $\underline{100 \%}$ | 100\% |

Most of our stores are located in suburban shopping malls and open-air centers. Our customers may also purchase merchandise on-line at our website, www.dillards.com, which features on-line gift registries and a variety of other services. We operate retail department stores located primarily in the southwest, southeast and midwest regions of the United States. The stores are located in 29 states.

We conduct our retail merchandise business under highly competitive conditions. Although we are a large regional department store, we have numerous competitors at the national and local level that compete with our individual stores, including specialty, off-price, discount and Internet retailers. Competition is characterized by many factors including location, reputation, assortment, advertising,
price, quality, service and credit availability. We believe that our stores are in a strong competitive position with regard to each of these factors. Other retailers may compete for customers on some or all of these factors, or on other factors, and may be perceived by some potential customers as being better aligned with their particular preferences.

Our merchandise selections include, but are not limited to, Dillard's lines of exclusive brand merchandise such as Antonio Melani, Gianni Bini, Roundtree \& Yorke and Daniel Cremieux. Dillard's exclusive brands/private label merchandise program provides benefits for Dillard's and our customers. Our customers receive fashionable, higher quality product often at a savings compared to national brands. Dillard's private label merchandise program allows us to ensure Dillard's high standards are achieved, while minimizing costs and differentiating our merchandise offerings from other retailers.

We have made a significant investment in our trademark and license portfolio, in terms of design function, advertising, quality control, manufacturing process and quick response to market trends in a quality manufacturing environment. Dillard's trademark registrations are maintained for as long as Dillard's holds the exclusive right to use the trademarks on the listed products.

Our merchandising, sales promotion and store operating support functions are conducted primarily at our corporate headquarters. Our back office sales support functions for the Company, such as accounting, product development, store planning and information technology, are also centralized.

We have developed a knowledge of each of our trade areas and customer bases for our stores. This knowledge is enhanced through regular store visits by senior management and merchandising personnel and through the use of on-line merchandise information and is supported by our regional merchandising offices. We will continue to use existing technology and research to edit assortments by store to meet the specific preference, taste and size requirements of each local operating area.

Certain departments in our stores are licensed to independent companies in order to provide high quality service and merchandise where specialization, focus and expertise are critical. The licensed departments vary by store to complement our own merchandising departments. The principal licensed department is an upscale women's apparel vendor in certain stores. The terms of the license agreements typically range between three and five years with one year renewals and require the licensee to pay for fixtures and to provide their own employees. We regularly evaluate the performance of the licensed departments and require compliance with established customer service guidelines. The licensee for the fine jewelry department ceased operation of all licensed outlets during fiscal 2009.

GE Consumer Finance ("GE") owns and manages Dillard's proprietary credit cards ("proprietary cards") under a long-term marketing and servicing alliance ("Alliance") that expires in fiscal 2014. GE establishes and owns proprietary card accounts for our customers, retains the benefits and risks associated with the ownership of the accounts, provides key customer service functions, including new account openings, transaction authorization, billing adjustments and customer inquiries, receives the finance charge income and incurs the bad debts associated with those accounts. Pursuant to the Alliance, we receive on-going cash compensation from GE based upon the portfolio's earnings. The compensation earned on the portfolio is determined monthly and has no recourse provisions. Further pursuant to this agreement, we have no continuing involvement other than to honor the proprietary cards in our stores. Although not obligated to a specific level of marketing commitment, we participate in the marketing of the proprietary cards and accept payments on the proprietary cards in our stores as a convenience to customers who prefer to pay in person rather than by paying online or mailing their payments to GE.

We seek to expand the number and use of the proprietary cards by, among other things, providing incentives to sales associates to open new credit accounts, which generally can be opened while a customer is visiting one of our stores. Customers who open accounts are rewarded with discounts on future purchases. Proprietary card customers are sometimes offered private shopping nights, direct mail
catalogs, special discounts and advance notice of sale events. GE has created various loyalty programs that reward customers for frequency and volume of proprietary card usage.

Our earnings depend to a significant extent on the results of operations for the last quarter of our fiscal year. Due to holiday buying patterns, sales for that period average approximately one-third of annual sales.

As of January 29, 2011, we employed approximately 38,900 full-time and part-time associates, of which approximately $24 \%$ were part-time. The number of associates varies during the year, especially during peak seasonal selling periods.

We purchase merchandise from many sources and do not believe that we are dependent on any one supplier. We have no long-term purchase commitments or arrangements with any of our suppliers and consider our relationships to be strong and mutually beneficial.

Our fiscal year ends on the Saturday nearest January 31 of each year. Fiscal years 2010, 2009 and 2008 ended on January 29, 2011, January 30, 2010 and January 31, 2009, respectively, and each included 52 weeks.

For additional information with respect to our business, reference is made to information contained under the descriptions "Net sales," "Net income (loss)" and "Total assets" under Item 6 hereof and to information contained in Note 2 of "Notes to Consolidated Financial Statements" in Item 8 hereof.

The information contained on our website is not incorporated by reference into this Form $10-\mathrm{K}$ and should not be considered to be a part of this Form 10-K. Our annual report on Form 10-K, quarterly reports on Form 10-Q, current reports on Form 8-K, statements of changes in beneficial ownership of securities on Form 4 and amendments to those reports filed or furnished pursuant to Section 13(a) or 15(d) of the Exchange Act are available free of charge (as soon as reasonably practicable after we electronically file such material with, or furnish it to, the SEC) on the Dillard's, Inc. website:

## www.dillards.com

We have adopted a Code of Business Conduct and Corporate Governance Guidelines, as required by the listing standards of the New York Stock Exchange and the rules of the SEC. We have posted on our website our Code of Conduct, Corporate Governance Guidelines, Social Accountability Policy and committee charters for the Audit Committee of the Board of Directors and the Stock Option and Executive Compensation Committee.

Our corporate offices are located at 1600 Cantrell Road, Little Rock, Arkansas 72201, telephone: 501-376-5200.

## ITEM 1A. RISK FACTORS.

The risks described in Item 1A, Risk Factors, in this Annual Report on Form 10-K for the year ended January 29, 2011, could materially and adversely affect our business, financial condition and results of operations. The risk factors discussed below do not identify all risks that we face because our business operations could also be affected by additional factors that are not presently known to us.

The Company cautions that forward-looking statements, as such term is defined in the Private Securities Litigation Reform Act of 1995, contained in this Annual Report on Form 10-K are based on estimates, projections, beliefs and assumptions of management at the time of such statements and are not guarantees of future performance. The Company disclaims any obligation to update or revise any forward-looking statements based on the occurrence of future events, the receipt of new information, or otherwise. Forward-looking statements of the Company involve risks and uncertainties and are
subject to change based on various important factors. Actual future performance, outcomes and results may differ materially from those expressed in forward-looking statements made by the Company and its management as a result of a number of risks, uncertainties and assumptions.

## The retail merchandise business is highly competitive, and that competition could lower revenues, margins and market share.

We conduct our retail merchandise business under highly competitive conditions. Although we are a large regional department store, we have numerous competitors at the national and local level that compete with our individual stores, including specialty, off-price, discount, Internet and mail-order retailers. Competition is characterized by many factors including location, reputation, fashion, merchandise assortment, advertising, price, quality, service and credit availability. We anticipate that intense competition will continue. If we are unable to maintain our competitive position, we could experience downward pressure on prices, lower demand for products, reduced margins, the inability to take advantage of new business opportunities and the loss of market share.

## Changes in economic, market and other conditions could adversely affect our operating results.

The retail merchandise business is affected by changes in international, national, regional, and local economic conditions, consumer preferences and spending patterns, demographic trends, consumer confidence, consumer credit availability, weather, traffic patterns, the type, number and location of competing stores, and the effects of war or terrorist activities and any governmental responses thereto. Factors such as inflation, apparel costs, labor and benefit costs, legal claims, and the availability of management and hourly employees also affect store operations and administrative expenses. Our ability to finance new store development, improvements and additions to existing stores, and the acquisition of stores from competitors is affected by economic conditions, including interest rates and other government policies impacting land and construction costs and the availability of borrowed funds.

## Current store locations may become less desirable, and desirable new locations may not be available for a reasonable price, if at all.

The success of any store depends substantially upon its location. There can be no assurance that current locations will continue to be desirable as demographic patterns change. Neighborhood or economic conditions where stores are located could decline in the future, thus resulting in potentially reduced sales in those locations. If we cannot obtain desirable locations at reasonable prices, our cost structure will increase and our revenues will be adversely affected.

## Ownership and leasing of significant amounts of real estate exposes us to possible liabilities and losses.

We own the land and building, or lease the land and/or the building, for all of our stores. Accordingly, we are subject to all of the risks associated with owning and leasing real estate. In particular, the value of the assets could decrease, and their operating costs could increase, because of changes in the investment climate for real estate, demographic trends and supply or demand for the use of the store, which may result from competition from similar stores in the area, as well as liability for environmental conditions. If an existing owned store is not profitable, and we decide to close it, we may be required to record an impairment charge and/or exit costs associated with the disposal of the store. We generally cannot cancel our leases. If an existing or future store is not profitable, and we decide to close it, we may be committed to perform certain obligations under the applicable lease including, among other things, paying the base rent for the balance of the lease term. In addition, as each of the leases expires, we may be unable to negotiate renewals, either on commercially acceptable terms or at all, which could cause us to close stores in desirable locations. We may not be able to close an unprofitable owned store due to an existing operating covenant which may cause us to operate the location at a loss and prevent us from finding a more desirable location. We have approximately

75 stores along the Gulf and Atlantic coasts that are covered by third party insurance but are self-insured for property and merchandise losses related to "named storms"; therefore, repair and replacement costs will be borne by us for damage to any of these stores from "named storms".

## We rely on third party suppliers to obtain materials and provide production facilities from which we source our merchandise.

We may experience supply problems such as unfavorable pricing or untimely delivery of merchandise. The price and availability of materials from suppliers can be adversely affected by factors outside of our control, such as increased worldwide demand. Further, our suppliers who also serve the retail industry may experience financial difficulties due to a downturn in the industry or in other macroeconomic environments, such as credit markets, stifling their ability to obtain borrowed funds necessary to finance their operations. These supplier risks may have a material adverse effect on our business and results of operations.

## We may evaluate acquisitions, joint ventures and other strategic initiatives, any of which could distract management or otherwise have a negative effect on revenues, costs and stock price.

Our future success may depend on opportunities to buy or obtain rights to other businesses or technologies that could complement, enhance or expand our current business or products or that might otherwise offer growth opportunities. In particular, we intend to evaluate potential mergers, acquisitions, joint venture investments, strategic initiatives, alliances, vertical integration opportunities and divestitures. Our attempt to engage in these transactions may expose us to various inherent risks, including:

- assessing the value, future growth potential, strengths, weaknesses, contingent and other liabilities and potential profitability of acquisition candidates;
- the potential loss of key personnel of an acquired business;
- the ability to achieve projected economic and operating synergies;
- difficulties successfully integrating, operating, maintaining and managing newly acquired operations or employees;
- difficulties maintaining uniform standards, controls, procedures and policies;
- unanticipated changes in business and economic conditions affecting an acquired business;
- the possibility of impairment charges if an acquired business performs below expectations; and
- the diversion of management's attention from the existing business to integrate the operations and personnel of the acquired or combined business or to implement the strategic initiative.


## Our annual and quarterly financial results may fluctuate depending on various factors, many of which are beyond our control, and if we fail to meet the expectations of securities analysts or investors, our share price may decline.

Our sales and operating results can vary from quarter to quarter and year to year depending on various factors, many of which are beyond our control. Certain events and factors may directly and immediately decrease demand for our products or increase operating costs. If customer demand decreased or if operating costs increased rapidly, our results of operations would also decline precipitously. The recent passage of health care legislation will cause the Company's operating costs to rise in fiscal 2014 and beyond. The Company is currently in the process of assessing the extent of the effect of the legislation on its operating costs. Other events and factors include:

- changes in competitive and economic conditions generally;
- variations in the timing and volume of our sales;
- sales promotions by us or our competitors;
- changes in average same-store sales and customer visits;
- changes in legislation, affecting such matters as credit card income;
- variations in the price (including purchase discounts), availability and shipping costs of merchandise;
- seasonal effects on demand for our products;
- changes in the cost or availability of material or labor; and
- weather and acts of God.


## Litigation with customers, employees and others could harm our reputation and impact operating results.

Lawsuits have been filed, and may continue to be filed, from customers and employees alleging discrimination. We are also susceptible to claims filed by customers alleging responsibility for injury suffered during a visit to a store. Further, we may be subject to other claims in the future based on, among other things, employee discrimination, harassment, wrongful termination and wage issues, including those relating to overtime compensation. These types of claims, as well as other types of lawsuits to which we are subject from time to time, can distract management's attention from core business operations and/or negatively impact operating results.

## Catastrophic events may disrupt our business.

Unforeseen events, including war, terrorism and other international conflicts, public health issues, and natural disasters such as earthquakes, hurricanes or other adverse weather and climate conditions, whether occurring in the United States or abroad, could disrupt our operations, disrupt international trade and supply chain efficiencies, suppliers or customers, or result in political or economic instability. These events could result in property losses, reduce demand for our products or make it difficult or impossible to receive products from suppliers.

## Variations in the amount of vendor allowances received could adversely impact our operating results.

We receive vendor allowances for advertising, payroll and margin maintenance that are a strategic part of our operations. A reduction in the amount of cooperative advertising allowances would likely cause us to consider other methods of advertising as well as the volume and frequency of our product advertising, which could increase/decrease our expenditures and/or revenue. Decreased payroll reimbursements would either cause payroll costs to rise, negatively impacting operating income, or cause us to reduce the number of employees, which may cause a decline in sales. A decline in the amount of margin maintenance allowances would either increase cost of sales, which would negatively impact gross margin and operating income, or cause us to reduce merchandise purchases, which may cause a decline in sales.

## A privacy breach could adversely affect our business, reputation and financial condition.

The protection of customer, employee and Company data is critical to us. The regulatory environment surrounding information security and privacy is increasingly demanding, with the frequent imposition of new and constantly changing requirements. We receive certain personal information about our customers and employees. In addition, our online operations at www.dillards.com depend upon the secure transmission of confidential information over public networks, including information permitting cashless payments. A compromise of our security systems that results in personal information being
obtained by unauthorized persons could adversely affect our reputation with our customers, employees and others, as well as our operations, results of operations, financial condition and liquidity, and could result in litigation against us or the imposition of penalties. In addition, a security breach could require that we expend significant additional resources related to our information security systems and could result in a disruption of our operations, particularly our online sales operations.

Changes in the income and cash flow from our long-term marketing and servicing alliance related to our proprietary credit cards could impact operating results and cash flows.

GE owns and manages our proprietary credit cards under the Alliance that expires in fiscal 2014. The Alliance provides for certain payments to be made by GE to the Company, including a revenue sharing and marketing reimbursement. The income and cash flow that the Company receives from the Alliance is dependent upon a number of factors including the level of sales on GE accounts, the level of balances carried on the GE accounts by GE customers, payment rates on GE accounts, finance charge rates and other fees on GE accounts, the level of credit losses for the GE accounts, GE's ability to extend credit to our customers as well as GE's funding costs, all of which can vary based on changes in federal and state banking and consumer protection laws and from a variety of economic, legal, social and other factors that we cannot control.

The percentage-of-completion method of accounting for contract revenues may result in material adjustments, which could result in a charge against our earnings.

Our construction segment recognizes contract revenues using the percentage-of-completion method. Under this method, estimated contract revenues are recognized by applying the percentage of completion of the project for the period to the total estimated revenues for the contract. Estimated contract losses are recognized in full when determined. Total contract revenues and cost estimates are reviewed and revised at a minimum on a quarterly basis as the work progresses and as change orders are approved. Adjustments based upon the percentage of completion are reflected in contract revenues in the period when these estimates are revised. To the extent that these adjustments result in an increase, a reduction or an elimination of previously reported contract profit, we recognize a credit or a charge against current earnings, which could be material.

## ITEM 1B. UNRESOLVED STAFF COMMENTS.

None.

## ITEM 2. PROPERTIES.

All of our stores are owned by us or leased from third parties. At January 29, 2011, we operated 308 stores in 29 states totaling approximately 53.5 million square feet of which we owned approximately 46.5 million square feet. Our third-party store leases typically provide for rental payments based on a percentage of net sales with a guaranteed minimum annual rent. In general, the Company pays the cost of insurance, maintenance and real estate taxes related to the leases.

The following table summarizes by state of operation the number of retail stores we operate and the corresponding owned and leased footprint at January 29, 2011:

| Location | Number of stores | Owned Stores | Leased Stores | $\begin{gathered} \text { Owned } \\ \text { Building } \\ \text { on Leased } \\ \text { Land } \end{gathered}$ | Partially Owned Partially Leased Lease |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Alabama | 11 | 10 | - | - | 1 |
| Arkansas | 8 | 7 | - | - | 1 |
| Arizona | 17 | 16 | - | 1 | - |
| California | 3 | 3 | - | - | - |
| Colorado | 9 | 8 | 1 | - | - |
| Florida | 42 | 38 | - | 4 | - |
| Georgia | 12 | 7 | 3 | 2 | - |
| Iowa | 5 | 5 | - | - | - |
| Idaho | 2 | 1 | 1 | - | - |
| Illinois | 3 | 2 | - | 1 | - |
| Indiana | 3 | 3 | - | - | - |
| Kansas . | 7 | 3 | 2 | 2 | - |
| Kentucky | 6 | 5 | 1 | - | - |
| Louisiana. | 14 | 12 | 1 | - | 1 |
| Missouri | 10 | 7 | 1 | 2 | - |
| Mississippi | 6 | 4 | 1 | 1 | - |
| Montana | 2 | 2 | - | - | - |
| North Carolina | 16 | 14 | 1 | 1 | - |
| Nebraska | 3 | 2 | 1 | - | - |
| New Mexico . | 6 | 3 | 3 | - | - |
| Nevada | 4 | 4 | - | - | - |
| Ohio | 15 | 10 | 5 | - | - |
| Oklahoma | 10 | 6 | 4 | - | - |
| South Carolina | 8 | 8 | - | - | - |
| Tennessee | 10 | 7 | 1 | - | 2 |
| Texas | 61 | 43 | 11 | 2 | 5 |
| Utah | 6 | 4 | 2 | - | - |
| Virginia | 8 | 5 | 2 | 1 | - |
| Wyoming | 1 | 1 | - | - | - |
| Total | $\underline{\underline{308}}$ | $\underline{\underline{240}}$ | $\underline{\underline{41}}$ | $\underline{\underline{17}}$ | $\underline{\underline{10}}$ |

At January 29, 2011, we operated the following additional facilities:

| Facility | Location | $\underline{\text { Square Feet }}$ | Owned / Leased |
| :---: | :---: | :---: | :---: |
| Distribution Centers: | Mabelvale, AR | 400,000 | Owned |
|  | Gilbert, AZ | 295,000 | Owned |
|  | Valdosta, GA | 370,000 | Owned |
|  | Olathe, KS | 500,000 | Owned |
|  | Salisbury, NC | 355,000 | Owned |
|  | Ft. Worth, TX | 700,000 | Owned |
| Internet Fulfillment Center | Nashville, TN | 285,000 | Leased |
| Dillard's Executive Offices | Little Rock, AR | 333,000 | Owned |
| CDI Contractors, LLC Executive Office | Little Rock, AR | 25,000 | Owned |
| CDI Storage Facilities. | Maumelle, AR | 66,000 | Owned |
| Total |  | 3,329,000 |  |

Additional information is contained in Notes 1, 3, 13 and 14 of "Notes to Consolidated Financial Statements," in Item 8 hereof.

## ITEM 3. LEGAL PROCEEDINGS.

On May 27, 2009, a lawsuit was filed in the United States District Court for the Eastern District of Arkansas styled Steven Harben, Derivatively on Behalf of Nominal Defendant Dillard's, Inc. v. William Dillard II et al, Case Number 4:09-IV-395. The lawsuit generally seeks return of monies and alleges that certain officers and directors of the Company have been overcompensated and/or received improper benefits at the expense of the Company and its shareholders. On September 30, 2010, the court dismissed the lawsuit in its entirety. It is not known whether plaintiff intends to file an appeal. If so, the named officers and directors intend to contest these allegations vigorously.

On June 10, 2009, a lawsuit was filed in the Circuit Court of Pulaski County, Arkansas styled Billy K. Berry, Derivatively on behalf of Dillard's, Inc. v. William Dillard II et al, Case Number CV-09-4227-2. The lawsuit generally seeks return of monies and alleges that certain officers and directors of the Company have been overcompensated and/or received improper benefits at the expense of the Company and its shareholders. On February 18, 2010, the Circuit Court entered an "Order of Dismissal with Prejudice and Final Judgment" dismissing the case as to all parties defendant. Plaintiff has appealed the Court's Order. The named officers and directors will continue to contest these allegations vigorously.

From time to time, the Company is involved in other litigation relating to claims arising out of the Company's operations in the normal course of business. This may include litigation with customers, employment related lawsuits, class action lawsuits, purported class action lawsuits and actions brought by governmental authorities. As of March 23, 2011, the Company is not a party to any legal proceedings that, individually or in the aggregate, are reasonably expected to have a material adverse effect on the Company's business, results of operations, financial condition or cash flows.

## ITEM 4. RESERVED.

## EXECUTIVE OFFICERS OF THE REGISTRANT

The following table lists the names and ages of all executive officers of the Registrant, the nature of any family relationship between them and all positions and offices with the Registrant presently held by each person named. Each is elected to serve a one-year term. There are no other persons chosen to become executive officers.

| Name | Age | Position \& Office | $\begin{gathered} \text { Held } \\ \text { Present } \\ \text { Office Since } \end{gathered}$ | Family Relationship to CEO |
| :---: | :---: | :---: | :---: | :---: |
| William Dillard, II . | 66 | Director; Chief Executive Officer | 1998 | None |
| Alex Dillard | 61 | Director; President | 1998 | Brother of William Dillard, II |
| Mike Dillard | 59 | Director; Executive Vice President | 1984 | Brother of William Dillard, II |
| Drue Matheny | 64 | Director; Executive Vice President | 1998 | Sister of William Dillard, II |
| James I. Freeman . | 61 | Director; Senior Vice President; Chief Financial Officer | 1988 | None |
| Steven K. Nelson | 53 | Vice President | 1988 | None |
| Robin Sanderford | 64 | Vice President | 1998 | None |
| Paul J. Schroeder, Jr. | 63 | Vice President; General Counsel | 1998 | None |
| Burt Squires |  | Vice President | 1984 | None |
| Julie A. Taylor |  | Vice President | 1998 | None |
| David Terry | 61 | Vice President | 1992 | None |
| Richard B. Willey* . . | 60 | Vice President | 2010 | None |

[^0]
## PART II

## ITEM 5. MARKET FOR REGISTRANT'S COMMON EQUITY, RELATED STOCKHOLDER MATTERS AND ISSUER PURCHASES OF EQUITY SECURITIES.

## Market and Dividend Information for Common Stock

The Company's Class A Common Stock trades on the New York Stock Exchange under the Ticker Symbol "DDS". No public market currently exists for the Class B Common Stock.

The high and low sales prices of the Company's Class A Common Stock, and dividends declared on each class of common stock, for each quarter of fiscal 2010 and 2009 are presented in the table below:

|  | 2010 |  | 2009 |  | Dividends per Share |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | High | Low | High | Low | 2010 | 2009 |
| First | \$31.22 | \$14.94 | \$ 8.00 | \$ 2.96 | \$0.04 | \$0.04 |
| Second | 29.88 | 19.91 | 11.50 | 7.10 | 0.04 | 0.04 |
| Third | 27.80 | 19.26 | 15.72 | 9.87 | 0.04 | 0.04 |
| Fourth . | 44.50 | 25.31 | 20.17 | 12.57 | 0.04 | 0.04 |

While the Company expects to continue paying quarterly cash dividends during fiscal 2011, all subsequent dividends will be reviewed quarterly and declared by the Board of Directors.

## Stockholders

As of February 26, 2011, there were 3,420 holders of record of the Company's Class A Common Stock and 8 holders of record of the Company's Class B Common Stock.

## Repurchase of Common Stock

Issuer Purchases of Equity Securities

| $\underline{\text { Period }}$ | (a) Total Number of Shares Purchased | (b) Average Price Paid per Share | (c) Total Number of Shares Purchased as Part of Publicly Announced Plans or Programs | (d) Approximate Dollar Value of Shares that May Yet Be Purchased Under the Plans or Programs |
| :---: | :---: | :---: | :---: | :---: |
| October 31, 2010 through |  |  |  |  |
| November 27, 2010 | 1,827,750 | \$29.07 | 1,827,750 | \$125,537,042 |
| November 28, 2010 through January 1, 2011 | 1,261,000 | 38.21 | 1,261,000 | 77,351,674 |
| January 2, 2011 through January 29, 2011 | 1,493,650 | 39.29 | 1,493,650 | 18,669,699 |
| Total | $\underline{\underline{4,582,400}}$ | \$34.92 | $\underline{\text { 4,582,400 }}$ | \$ 18,669,699 |

In August 2010, the Company's Board of Directors authorized the Company to repurchase up to $\$ 250$ million of the Company's Class A Common Stock. This authorization permits the Company to repurchase its Class A Common Stock in the open market, pursuant to preset trading plans meeting the requirements of Rule 10b5-1 under the Securities Exchange Act of 1934 or through privately negotiated transactions. The plan has no expiration date, and remaining availability pursuant to the Company's share repurchase program was $\$ 18.7$ million as of January 29, 2011.

In February 2011, the Company announced that the Board of Directors authorized the repurchase of up to $\$ 250$ million of its Class A Common Stock. This authorization permits the Company to repurchase its Class A Common Stock in the open market, pursuant to preset trading plans meeting the requirements of Rule 10b5-1 under the Securities Exchange Act of 1934 or through privately negotiated transactions. The plan has no expiration date.

## Securities Authorized for Issuance under Equity Compensation Plans

The information concerning the Company's equity compensation plans is incorporated by reference here to Item 12 of this Annual Report on Form 10-K under the heading "Equity Compensation Plan Information".

## Company Performance

For each of the last five fiscal years, the graph below compares the cumulative total returns on the Company's Class A Common Stock, the Standard \& Poor's 500 Index and the Standard \& Poor's Supercomposite Department Stores Index. The cumulative total return on the Company's Class A Common Stock assumes $\$ 100$ invested in such stock on January 29, 2006 and assumes reinvestment of dividends.


|  | 2006 | 2007 | 2008 | 2009 | 2010 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Dillard's, Inc. | 135.81 | 80.22 | 17.25 | 66.94 | 163.94 |
| S\&P 500 | 114.77 | 112.66 | 68.21 | 90.88 | 110.26 |
|  | 145.06 | 93.86 | 42.70 | 72.09 | 83.89 |

## ITEM 6. SELECTED FINANCIAL DATA.

The selected financial data set forth below should be read in conjunction with our "Management's Discussion and Analysis of Financial Condition and Results of Operations", our consolidated audited financial statements and notes thereto and the other information contained elsewhere in this report.
(Dollars in thousands of dollars, except per share data)

|  | 2010 | 2009 | 2008 | 2007 | 2006* |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Net sales | \$ 6,120,961 | \$ 6,094,948 | \$ 6,830,543 | 7,207,417 | \$ 7,636,056 |
| Percent change | 0\% | -11\% | -5\% | -6\% | 1\% |
| Cost of sales | 3,976,063 | 4,102,892 | 4,827,769 | 4,786,655 | 5,032,351 |
| Percent of sales | 65.0\% | 67.3\% | 70.7\% | 66.4\% | 65.9\% |
| Interest and debt expense, net | 73,792 | 74,003 | 88,821 | 91,556 | 87,642 |
| Income (loss) before income taxes and equity in (losses) earnings of joint ventures. | 268,716 | 84,525 | $(380,005)$ | 60,518 | 253,842 |
| Income taxes (benefit) | 84,450 | 12,690 | $(140,520)$ | 13,010 | 20,580 |
| Equity in (losses) earnings of joint ventures | $(4,646)$ | $(3,304)$ | $(1,580)$ | 6,253 | 12,384 |
| Net income (loss) | 179,620 | 68,531 | $(241,065)$ | 53,761 | 245,646 |
| Net income (loss) per diluted common share | 2.67 | 0.93 | (3.25) | 0.68 | 3.05 |
| Dividends per common share | 0.16 | 0.16 | 0.16 | 0.16 | 0.16 |
| Book value per common share | 34.79 | 31.21 | 30.65 | 33.45 | 32.19 |
| Average number of diluted shares outstanding | 67,174,163 | 73,783,960 | 74,278,461 | 79,103,423 | 80,475,210 |
| Accounts receivable(1) | 25,950 | 63,222 | 87,998 | 10,880 | 10,508 |
| Merchandise inventories | 1,290,147 | 1,300,680 | 1,374,394 | 1,779,279 | 1,772,150 |
| Property and equipment, net | 2,595,514 | 2,780,837 | 2,973,151 | 3,190,444 | 3,146,626 |
| Total assets | 4,374,166 | 4,606,327 | 4,745,844 | 5,338,129 | 5,396,735 |
| Long-term debt | 697,246 | 747,587 | 757,689 | 760,165 | 956,611 |
| Capital lease obligations | 11,383 | 22,422 | 24,116 | 25,739 | 28,328 |
| Other liabilities | 205,916 | 213,471 | 220,911 | 217,403 | 206,122 |
| Deferred income taxes | 341,689 | 349,722 | 378,348 | 436,541 | 448,770 |
| Subordinated debentures | 200,000 | 200,000 | 200,000 | 200,000 | 200,000 |
| Total stockholders' equity . | 2,086,720 | 2,304,103 | 2,251,115 | 2,514,111 | 2,579,789 |
| Number of stores |  |  |  |  |  |
| Opened | 2 | 0 | 10 | 9 | 8 |
| Closed(2) | 3 | 6 | 21 | 11 | 10 |
| Total-end of year | 308 | 309 | 315 | 326 | 328 |

* 53 weeks
(1) As discussed in Note 2 of the Notes to Consolidated Financial Statements, the Company purchased the remaining interest in CDI, a former $50 \%$ equity method joint venture investment of the Company, on August 29, 2008.
(2) One store in Biloxi, Mississippi, not in operation during fiscal 2007 and fiscal 2006 due to the hurricanes of 2005 and included in the 2006 closed store totals, was re-opened in early fiscal 2008.

The items below are included in the Selected Financial Data.
2010
The items below amount to a net $\$ 10.4$ million pretax gain ( $\$ 16.4$ million after tax gain or $\$ 0.24$ per diluted share).

- a $\$ 2.2$ million pretax charge ( $\$ 1.4$ million after tax or $\$ 0.02$ per diluted share) for asset impairment and store closing charges related to the write-down of one property currently held for sale (see Note 14 of the Notes to Consolidated Financial Statements).
- a $\$ 7.5$ million pretax gain ( $\$ 4.8$ million after tax or $\$ 0.07$ per diluted share) on proceeds received for final payment related to hurricane losses.
- a $\$ 5.1$ million pretax gain ( $\$ 3.3$ million after tax or $\$ 0.05$ per diluted share) related to the sale of five retail store locations.
- a $\$ 9.7$ million income tax benefit ( $\$ 0.14$ per diluted share) primarily related to net decreases in unrecognized tax benefits, interest and penalties due to resolutions of federal and state examinations; decreases in state net operating loss valuation allowances; and a decrease in a capital loss valuation allowance.


## 2009

The items below amount to a net $\$ 6.6$ million pretax gain ( $\$ 14.7$ million after tax gain or $\$ 0.19$ per share).

- a $\$ 3.1$ million pretax charge ( $\$ 2.0$ million after tax or $\$ 0.03$ per share) for asset impairment and store closing charges related to certain stores (see Note 14 of the Notes to Consolidated Financial Statements).
- a $\$ 5.7$ million pretax gain ( $\$ 3.6$ million after tax or $\$ 0.05$ per share) related to proceeds received from settlement of the Visa Check/Mastermoney Antitrust litigation (see Note 13 of the Notes to Consolidated Financial Statements).
- a $\$ 10.6$ million income tax benefit ( $\$ 0.14$ per share) primarily due to state administrative settlement and a decrease in a capital loss valuation allowance.
- a $\$ 1.7$ million pretax gain ( $\$ 1.0$ million after tax or $\$ 0.01$ per share) on the early extinguishment of debt related to the repurchase of certain unsecured notes (see Note 5 of the Notes to Consolidated Financial Statements).
- a $\$ 2.3$ million pretax gain ( $\$ 1.5$ million after tax or $\$ 0.02$ per share) related to the sale of a vacant store location in Kansas City, Missouri.

2008
The items below amount to a net $\$ 180.4$ million pretax charge ( $\$ 125.5$ million after tax charge or \$1.69 per share).

- a $\$ 197.9$ million pretax charge ( $\$ 136.5$ million after tax or $\$ 1.84$ per share) for asset impairment and store closing charges related to certain stores (see Note 14 of the Notes to Consolidated Financial Statements).
- a $\$ 7.3$ million pretax charge ( $\$ 4.6$ million after tax or $\$ 0.06$ per share) related to hurricane losses and remediation expenses incurred during the 2008 hurricane season.
- a $\$ 24.8$ million pretax gain ( $\$ 15.6$ million after tax or $\$ 0.21$ per share) related to the sale of an aircraft and the sale of a store located in San Antonio, Texas.

2007
The items below amount to a net $\$ 2.3$ million pretax charge ( $\$ 10.7$ million after tax gain or $\$ 0.13$ per diluted share).

- a $\$ 20.5$ million pretax charge ( $\$ 12.8$ million after tax or $\$ 0.16$ per diluted share) for asset impairment and store closing charges related to certain stores.
- an $\$ 18.2$ million pretax gain ( $\$ 11.5$ million after tax or $\$ 0.14$ per diluted share) related to reimbursement for inventory and property damages incurred during the 2005 hurricane season.
- a $\$ 12.0$ million income tax benefit ( $\$ 0.15$ per diluted share) primarily due to state administrative settlement, federal credits and the change in a capital loss valuation allowance.


## 2006

The items below amount to a net $\$ 9.1$ million pretax gain ( $\$ 81.8$ million after tax gain or $\$ 1.02$ per diluted share).

- a $\$ 13.8$ million pretax gain ( $\$ 8.5$ million after tax or $\$ 0.11$ per diluted share) on the sale of the Company's interest in a mall joint venture.
- a $\$ 6.5$ million pretax gain ( $\$ 4.0$ million after tax or $\$ 0.05$ per diluted share) related to proceeds received from the Visa Check/Mastermoney Antitrust litigation.
- a $\$ 21.7$ million pretax charge ( $\$ 13.6$ million after tax or $\$ 0.17$ per diluted share) for a memorandum of understanding reached in a litigation case.
- a $\$ 10.5$ million pretax interest credit ( $\$ 6.6$ million after tax or $\$ 0.08$ per diluted share) and a net income tax benefit of $\$ 64.0$ million ( $\$ 0.80$ per diluted share) which includes $\$ 18.3$ million for the change in a capital loss valuation allowance. Both the pretax interest credit and the income tax benefit are related to statute expirations and audit settlements with federal and state authorities for multiple tax years.
- a $\$ 5.8$ million income tax benefit ( $\$ 0.07$ per diluted share) for the change in a capital loss valuation allowance due to capital gain income and $\$ 6.5$ million tax benefit ( $\$ 0.08$ per diluted share) due to the release of tax reserves.


## ITEM 7. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS.

## EXECUTIVE OVERVIEW

Dillard's, Inc. operates 308 retail department stores in 29 states. Our retail stores are located in fashion-oriented shopping malls and open-air centers and offer a broad selection of fashion apparel and home furnishings. We offer an appealing and attractive assortment of merchandise to our customers at a fair price, including national brand merchandise as well as our exclusive brand merchandise. We seek to enhance our income by maximizing the sale of this merchandise to our customers by promoting and advertising our merchandise and by making our stores an attractive and convenient place for our customers to shop.

In August of 2008, we purchased the remaining interest in CDI, a former $50 \%$ equity method joint venture investment of the Company. CDI is a general contractor whose business includes constructing and remodeling stores for the Company, which is a reportable segment separate from our retail operations.

In accordance with the National Retail Federation fiscal reporting calendar, the fiscal 2010, 2009 and 2008 reporting periods presented and discussed below ended January 29, 2011, January 30, 2010 and January 31, 2009, respectively, and each contained 52 weeks.

## Fiscal 2010

A return of consumer confidence over the past year had a significant impact on the Company's operations. Retail sales and gross margin improved during the year as we remained focused on our core initiatives of disciplined inventory management and controlled spending. We reported improved operating results, with net income increasing to $\$ 179.6$ million, or $\$ 2.67$ per share, during fiscal 2010 compared to $\$ 68.5$ million, or $\$ 0.93$ per share, during fiscal 2009.

Included in net income for fiscal 2010 are:

- a $\$ 2.2$ million pretax charge ( $\$ 1.4$ million after tax or $\$ 0.02$ per share) for asset impairment and store closing charges related to the write-down of one property currently held for sale;
- a $\$ 7.5$ million pretax gain ( $\$ 4.8$ million after tax or $\$ 0.07$ per share) on proceeds received for final payment related to hurricane losses;
- a $\$ 5.1$ million pretax gain ( $\$ 3.3$ million after tax or $\$ 0.05$ per share) related to the sale of five retail store locations; and
- a $\$ 9.7$ million income tax benefit ( $\$ 0.14$ per share) primarily related to net decreases in unrecognized tax benefits, interest and penalties due to resolutions of federal and state examinations; decreases in state net operating loss valuation allowances; and a decrease in a capital loss valuation allowance.

Included in net income for fiscal 2009 are:

- a $\$ 3.1$ million pretax charge ( $\$ 2.0$ million after tax or $\$ 0.03$ per share) for asset impairment and store closing charges;
- a $\$ 5.7$ million pretax gain ( $\$ 3.6$ million after tax or $\$ 0.05$ per share) related to proceeds received from settlement of the Visa Check/Mastermoney Antitrust litigation;
- a $\$ 10.6$ million income tax benefit ( $\$ 0.14$ per share) primarily due to state administrative settlement and a decrease in a capital loss valuation allowance;
- a $\$ 1.7$ million pretax gain ( $\$ 1.0$ million after tax or $\$ 0.01$ per share) on the early extinguishment of debt; and
- a $\$ 2.3$ million pretax gain ( $\$ 1.5$ million after tax or $\$ 0.02$ per share) related to the sale of a store.

Highlights of fiscal 2010 as compared to fiscal 2009 are:

- Earnings per share of $\$ 2.67$ compared to $\$ 0.93$ for the prior year. Net income was $\$ 179.6$ million for fiscal 2010 compared to $\$ 68.5$ million for fiscal 2009;
- Gross margin from retail operations improved 190 basis points of sales compared to the prior year with a comparable store inventory decline of $2 \%$;
- Operating expense leverage of 40 basis points of sales. Operating expenses as a percent of sales were $26.6 \%$ and $27.0 \%$ for fiscal 2010 and fiscal 2009, respectively; and
- Cash flow from operations of $\$ 512.9$ million allowed the repurchase of approximately $\$ 413.9$ million ( 14.6 million shares) of Class A Common Stock under the Company's share
repurchase programs. Total shares outstanding at January 29, 2011 were 60.0 million shares compared to 73.8 million shares at January 30, 2010.

As of January 29, 2011, we had working capital of $\$ 870.7$ million, cash and cash equivalents of $\$ 343.3$ million and $\$ 946.4$ million of total debt outstanding. We operated 308 total stores as of January 29, 2011, a decrease of one store from the same period last year.

## Key Performance Indicators

We use a number of key indicators of financial condition and operating performance to evaluate the performance of our business, including the following:

| (retail segment only, excluding cash flow data) | Fiscal Year Ended |  |  |
| :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \mathbf{J a n u a r y ~}_{2011} 29, \end{gathered}$ | $\begin{aligned} & \text { January } \\ & 2010 \end{aligned}$ | $\begin{aligned} & \text { January } 31, \\ & 2009 \end{aligned}$ |
| Net sales (in millions) | \$6,020.0 | \$5,890.0 | \$6,742.6 |
| Gross profit (in millions) | \$2,142.9 | \$1,982.9 | \$1,998.6 |
| Gross profit as a percentage of net sales | 35.6\% | 33.7\% | 29.6\% |
| Cash flow from operations (in millions) | \$ 512.9 | \$ 554.0 | \$ 350.0 |
| Total store count at end of period | 308 | 309 | 315 |
| Sales per square foot | \$ 113 | \$ 110 | \$ 124 |
| Net sales trend | 2\% | (13)\% | (6)\% |
| Comparable store sales trend | 3\% | (10)\% | (7)\% |
| Comparable store inventory trend | (2)\% | (5)\% | (20)\% |
| Merchandise inventory turnover | 2.8 | 2.6 | 2.6 |

## Trends and Uncertainties

Fluctuations in the following key trends and uncertainties may have a material effect on our operating results.

- Cash flow-Cash from operating activities is a primary source of liquidity that is adversely affected when the industry faces economic challenges. Furthermore, operating cash flow can be negatively affected when new and existing competitors seek areas of growth to expand their businesses.
- Pricing-If our customers do not purchase our merchandise offerings in sufficient quantities, we respond by taking markdowns. If we have to reduce our retail selling prices, the cost of goods sold on our income statement will correspondingly rise, thus reducing our income and cash flow.
- Success of brand-The success of our exclusive brand merchandise as well as merchandise we source from national vendors is dependent upon customer fashion preferences and how well we can predict and anticipate trends.
- Sourcing-Our store merchandise selection is dependent upon our ability to acquire appealing products from a number of sources. Our ability to attract and retain compelling vendors as well as in-house design talent, the adequacy and stable availability of materials and production facilities from which we source our merchandise and the speed at which we can respond to customer trends and preferences all have a significant impact on our merchandise mix and, thus, our ability to sell merchandise at profitable prices.
- Store growth-Although store growth is presently not a near-term goal, such growth is dependent upon a number of factors which could impede our ability to open new stores, such as the identification of suitable markets and locations and the availability of shopping developments, especially in a weak economic environment.


## Seasonality and Inflation

Our business, like many other retailers, is subject to seasonal influences, with a significant portion of sales and income typically realized during the last quarter of our fiscal year due to the holiday season. Because of the seasonality of our business, results from any quarter are not necessarily indicative of the results that may be achieved for a full fiscal year.

We do not believe that inflation has had a material effect on our results during the periods presented; however, there can be no assurance that our business will not be affected by such in the future. In response to recent economic volatility in Asia and to increasing fabric prices (including cotton) and overseas wages, we have sought solutions to help minimize the effects of these events on our operations during fiscal 2011 by (1) negotiating efficiencies through our longstanding relationships with our current suppliers, (2) considering alternative manufacturing sources, (3) redesigning our garments and incorporating other types of fibers where appropriate and (4) adjusting price points as necessary. Consequently, we believe the effects of these currently known trends on our gross margins in fiscal 2011 will be minimal.

## 2011 Guidance

A summary of estimates on key financial measures for fiscal 2011 is shown below. There have been no changes in the estimates for 2011 since the Company released its fourth quarter earnings on February 22, 2011.

| (in millions of dollars) | Fiscal 2011 <br> Estimated | Fiscal 2010 Actual |
| :---: | :---: | :---: |
| Depreciation and amortization | \$260 | \$262 |
| Rentals | 46 | 51 |
| Interest and debt expense, net | 71 | 74 |
| Capital expenditures | 150 | 98 |

## General

Net sales. Net sales include merchandise sales of comparable and non-comparable stores and revenue recognized on contracts of CDI, a former $50 \%$ equity method joint venture investment of the Company that is a general contractor whose business includes constructing and remodeling stores for the Company. Comparable store sales include sales for those stores which were in operation for a full period in both the current month and the corresponding month for the prior year. Non-comparable store sales include: sales in the current fiscal year from stores opened during the previous fiscal year before they are considered comparable stores; sales from new stores opened during the current fiscal year; sales in the previous fiscal year for stores closed during the current or previous fiscal year that are no longer considered comparable stores; and sales in clearance centers.

Service charges and other income. Service charges and other income include income generated through the Alliance with GE. Other income includes rental income, shipping and handling fees and lease income on leased departments.

Cost of sales. Cost of sales includes the cost of merchandise sold (net of purchase discounts), bankcard fees, freight to the distribution centers, employee and promotional discounts, non-specific margin maintenance allowances and direct payroll for salon personnel. Cost of sales also includes CDI contract costs, which comprise all direct material and labor costs, subcontract costs and those indirect costs related to contract performance, such as indirect labor, employee benefits and insurance program costs.

Advertising, selling, administrative and general expenses. Advertising, selling, administrative and general expenses include buying, occupancy, selling, distribution, warehousing, store and corporate expenses (including payroll and employee benefits), insurance, employment taxes, advertising, management information systems, legal and other corporate level expenses. Buying expenses consist of payroll, employee benefits and travel for design, buying and merchandising personnel.

Depreciation and amortization. Depreciation and amortization expenses include depreciation and amortization on property and equipment.

Rentals. Rentals include expenses for store leases and data processing and other equipment rentals.

Interest and debt expense, net. Interest and debt expense includes interest, net of interest income, relating to the Company's unsecured notes, mortgage notes, term note and subordinated debentures, gains and losses on note repurchases, amortization of financing costs and interest on capital lease obligations.

Gain on disposal of assets. Gain on disposal of assets includes the net gain or loss on the sale or disposal of property and equipment.

Asset impairment and store closing charges. Asset impairment and store closing charges consist of write-downs to fair value of under-performing properties and exit costs associated with the closure of certain stores. Exit costs include future rent, taxes and common area maintenance expenses from the time the stores are closed.

Equity in losses of joint ventures. Equity in losses of joint ventures includes the Company's portion of the income or loss of the Company's unconsolidated joint ventures, including the equity in earnings of CDI prior to the purchase of its remaining interest and subsequent consolidation on August 29, 2008.

## Critical Accounting Policies and Estimates

The Company's accounting policies are also described in Note 1 of Notes to Consolidated Financial Statements. As disclosed in this note, the preparation of financial statements in conformity with accounting principles generally accepted in the United States of America ("GAAP") requires management to make estimates and assumptions about future events that affect the amounts reported in the consolidated financial statements and accompanying notes. The Company evaluates its estimates and judgments on an ongoing basis and predicates those estimates and judgments on historical experience and on various other factors that are believed to be reasonable under the circumstances. Since future events and their effects cannot be determined with absolute certainty, actual results will differ from those estimates.

Management of the Company believes the following critical accounting policies, among others, affect its more significant judgments and estimates used in preparation of the Consolidated Financial Statements.

Merchandise inventory. Approximately $97 \%$ of the inventories are valued at the lower of cost or market using the last-in, first-out retail inventory method ("LIFO RIM"). Under LIFO RIM, the valuation of inventories at cost and the resulting gross margins are calculated by applying a calculated cost to retail ratio to the retail value of inventories. LIFO RIM is an averaging method that is widely used in the retail industry due to its practicality. Additionally, it is recognized that the use of LIFO RIM will result in valuing inventories at the lower of cost or market if markdowns are currently taken as a reduction of the retail value of inventories. Inherent in the LIFO RIM calculation are certain significant management judgments including, among others, merchandise markon, markups, and
markdowns, which significantly impact the ending inventory valuation at cost as well as the resulting gross margins. Management believes that the Company's LIFO RIM provides an inventory valuation which results in a carrying value at the lower of cost or market. The remaining $3 \%$ of the inventories are valued at the lower of cost or market using the average cost or specific identified cost methods. A $1 \%$ change in the dollar amount of markdowns would have impacted net income by approximately \$9 million for fiscal 2010.

The Company regularly records a provision for estimated shrinkage, thereby reducing the carrying value of merchandise inventory. Complete physical inventories of all of the Company's stores and warehouses are performed no less frequently than annually, with the recorded amount of merchandise inventory being adjusted to coincide with these physical counts. The differences between the estimated amounts of shrinkage and the actual amounts realized during the past three years have not been material.

Revenue recognition. The Company's retail operations segment recognizes revenue upon the sale of merchandise to its customers, net of anticipated returns of merchandise. The provision for sales returns is based on historical evidence of our return rate. We recorded an allowance for sales returns of $\$ 7.3$ million and $\$ 6.4$ million as of January 29, 2011 and January 30, 2010, respectively. Adjustments to earnings resulting from revisions to estimates on our sales return provision were not material for the years ended January 29, 2011, January 30, 2010 and January 31, 2009.

The Company's share of income earned under the Alliance with GE involving the Dillard's branded proprietary credit cards is included as a component of service charges and other income. The Company received income of approximately $\$ 85$ million, $\$ 89$ million and $\$ 110$ million from GE in fiscal 2010, 2009 and 2008, respectively. Pursuant to this Alliance, the Company has no continuing involvement other than to honor the proprietary cards in its stores. Although not obligated to a specific level of marketing commitment, the Company participates in the marketing of the proprietary credit cards and accepts payments on the proprietary credit cards in its stores as a convenience to customers who prefer to pay in person rather than by paying online or mailing their payments to GE.

Revenues from CDI construction contracts are generally recognized by applying percentages of completion for each period to the total estimated revenue for the respective contracts. The length of each contract varies but is typically nine to eighteen months. The percentages of completion are determined by relating the actual costs of work performed to date to the current estimated total costs of the respective contracts. Any anticipated losses on completed contracts are recognized as soon as they are determined.

Vendor allowances. The Company receives concessions from vendors through a variety of programs and arrangements, including co-operative advertising, payroll reimbursements and margin maintenance programs.

Cooperative advertising allowances are reported as a reduction of advertising expense in the period in which the advertising occurred. If vendor advertising allowances were substantially reduced or eliminated, the Company would likely consider other methods of advertising as well as the volume and frequency of our product advertising, which could increase or decrease our expenditures. Similarly, we are not able to assess the impact of vendor advertising allowances on creating additional revenues, as such allowances do not directly generate revenues for our stores.

Payroll reimbursements are reported as a reduction of payroll expense in the period in which the reimbursement occurred.

Amounts of margin maintenance allowances are recorded only when an agreement has been reached with the vendor and the collection of the concession is deemed probable. All such merchandise margin maintenance allowances are recognized as a reduction of cost purchases. Under LIFO RIM, a
portion of these allowances reduces cost of goods sold and a portion reduces the carrying value of merchandise inventory.

Insurance accruals. The Company's consolidated balance sheets include liabilities with respect to claims for self-insured workers' compensation (with a self-insured retention of $\$ 4$ million per claim) and general liability (with a self-insured retention of $\$ 1$ million per claim and a one-time $\$ 1$ million corridor). The Company's retentions are insured through a newly-formed, wholly-owned captive insurance subsidiary. The Company estimates the required liability of such claims, utilizing an actuarial method, based upon various assumptions, which include, but are not limited to, our historical loss experience, projected loss development factors, actual payroll and other data. The required liability is also subject to adjustment in the future based upon the changes in claims experience, including changes in the number of incidents (frequency) and changes in the ultimate cost per incident (severity). As of January 29, 2011 and January 30, 2010, insurance accruals of $\$ 52.9$ million and $\$ 51.7$ million, respectively, were recorded in trade accounts payable and accrued expenses and other liabilities. Adjustments resulting from changes in historical loss trends have helped control expenses during fiscal 2010 and 2009, partially due to Company programs that have helped decrease both the number and cost of claims. Further, we do not anticipate any significant change in loss trends, settlements or other costs that would cause a significant change in our earnings. A $10 \%$ change in our self-insurance reserve would have affected net earnings by $\$ 3.4$ million for fiscal 2010.

Long-lived assets. The Company's judgment regarding the existence of impairment indicators is based on market and operational performance. We assess the impairment of long-lived assets, primarily fixed assets, whenever events or changes in circumstances indicate that the carrying value may not be recoverable. Factors we consider important which could trigger an impairment review include the following:

- Significant changes in the manner of our use of assets or the strategy for the overall business;
- Significant negative industry or economic trends; or
- Store closings.

The Company performs an analysis of the anticipated undiscounted future net cash flows of the related finite-lived assets. If the carrying value of the related asset exceeds the undiscounted cash flows, the carrying value is reduced to its fair value. Various factors including future sales growth and profit margins are included in this analysis. To the extent these future projections or the Company's strategies change, the conclusion regarding impairment may differ from the current estimates.

Income taxes. Temporary differences arising from differing treatment of income and expense items for tax and financial reporting purposes result in deferred tax assets and liabilities that are recorded on the balance sheet. These balances, as well as income tax expense, are determined through management's estimations, interpretation of tax law for multiple jurisdictions and tax planning. If the Company's actual results differ from estimated results due to changes in tax laws, changes in store locations or tax planning, the Company's effective tax rate and tax balances could be affected. As such, these estimates may require adjustment in the future as additional facts become known or as circumstances change.

The total amount of unrecognized tax benefits as of January 29, 2011 and January 30, 2010 was $\$ 9.1$ million and $\$ 18.2$ million, respectively, of which $\$ 6.3$ million and $\$ 13.8$ million, respectively, would, if recognized, affect the effective tax rate. The Company classifies accrued interest expense and penalties relating to income tax in the consolidated financial statements as income tax expense. The total interest and penalties recognized in the consolidated statements of operations as of January 29, 2011, January 30, 2010 and January 31, 2009 was $\$(2.3)$ million, $\$(2.0)$ million, and $\$ 0.6$ million,
respectively. The total accrued interest and penalties in the consolidated balance sheets as of January 29, 2011 and January 30, 2010 was $\$ 3.7$ million and $\$ 7.1$ million, respectively.

The Company is currently being examined by the Internal Revenue Service ("IRS") for the fiscal tax years 2008 through 2009. During fiscal 2010, the IRS completed its examination of the Company's federal income tax returns for the fiscal tax years 2006 through 2007. The Company is also under examination by various state and local taxing jurisdictions for various fiscal years. During fiscal 2010, the Company reached settlements with federal and state taxing jurisdictions which resulted in reductions in the liability for unrecognized tax benefits. The tax years that remain subject to examination for major tax jurisdictions are fiscal tax years 2006 and forward, with the exception of fiscal 2003 through 2005 amended state and local tax returns related to the reporting of federal audit adjustments. At this time, the Company does not expect the results from any income tax audit to have a material impact on the Company's consolidated financial statements.

The Company has taken positions in certain taxing jurisdictions for which it is reasonably possible that the total amounts of unrecognized tax benefits may decrease within the next twelve months. The possible decrease could result from the finalization of the Company's federal and various state income tax audits. The Company's federal income tax audit uncertainties primarily relate to research and development credits, while various state income tax audit uncertainties primarily relate to income from intangible assets. The estimated range of the reasonably possible uncertain tax benefit decrease in the next twelve months is between $\$ 0.5$ million and $\$ 2.5$ million. Changes in the Company's assumptions and judgments can materially affect amounts recognized in the consolidated balance sheets and statements of operations.

Pension obligations. The discount rate that the Company utilizes for determining future pension obligations is based on the Citigroup Above Median Pension Index Curve on its annual measurement date and is matched to the future expected cash flows of the benefit plans by annual periods. The discount rate decreased to $5.5 \%$ as of January 29, 2011 from $5.7 \%$ as of January 30, 2010. We believe that these assumptions have been appropriate and that, based on these assumptions, the pension liability of $\$ 132$ million is appropriately stated as of January 29, 2011; however, actual results may differ materially from those estimated and could have a material impact on our consolidated financial statements. A further 50 basis point change in the discount rate would increase or decrease the pension liability by approximately $\$ 7.5$ million. The Company expects to make a contribution to the pension plan of approximately $\$ 5.7$ million in fiscal 2011. The Company expects pension expense to be approximately $\$ 13.1$ million in fiscal 2011 with a liability of $\$ 139.7$ million at January 28, 2012.

## RESULTS OF OPERATIONS

The following table sets forth the results of operations and percentage of net sales, for the periods indicated:

| (in thousands of dollars) | For the years ended |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | January 29, 2011 |  | January 30, 2010 |  | January 31, 2009 |  |
|  | Amount | $\begin{gathered} \text { \% of } \\ \text { N ot } \\ \text { Nales } \end{gathered}$ | Amount | $\begin{aligned} & \text { \% of } \\ & \text { Net } \\ & \text { Nales } \end{aligned}$ | Amount | $\begin{aligned} & \% \text { of } \\ & \text { Net } \\ & \text { Sales } \end{aligned}$ |
| Net sales | \$6,120,961 | 100.0\% | \$6,094,948 | 100.0\% | \$6,830,543 | 100.0\% |
| Service charges and other income | 132,574 | 2.2 | 131,680 | 2.2 | 157,897 | 2.3 |
|  | 6,253,535 | 102.2 | 6,226,628 | 102.2 | 6,988,440 | 102.3 |
| Cost of sales | 3,976,063 | 65.0 | 4,102,892 | 67.3 | 4,827,769 | 70.7 |
| Advertising, selling, administrative and general expenses | 1,625,793 | 26.6 | 1,644,091 | 27.0 | 1,932,732 | 28.3 |
| Depreciation and amortization | 261,550 | 4.3 | 262,877 | 4.3 | 284,287 | 4.2 |
| Rentals | 51,045 | 0.8 | 58,363 | 1.0 | 61,481 | 0.9 |
| Interest and debt expense, net | 73,792 | 1.2 | 74,003 | 1.2 | 88,821 | 1.3 |
| Gain on disposal of assets | $(5,632)$ | (0.1) | $(3,207)$ | (0.1) | $(24,567)$ | (0.4) |
| Asset impairment and store closing charges | 2,208 | 0.0 | 3,084 | 0.1 | 197,922 | 2.9 |
| Income (loss) before income taxes and equity in losses of joint ventures. | 268,716 | 4.4 | 84,525 | 1.4 | $(380,005)$ | (5.6) |
| Income taxes (benefit) | 84,450 | 1.4 | 12,690 | 0.2 | $(140,520)$ | (2.1) |
| Equity in losses of joint ventures | $(4,646)$ | (0.1) | $(3,304)$ | (0.1) | $(1,580)$ | 0.0 |
| Net income (loss) | \$ 179,620 | 2.9\% | \$ 68,531 | 1.1\% | \$ (241,065) | (3.5) $\%$ |

## Sales

| (in thousands of dollars) | Fiscal 2010 | Fiscal 2009 | Fiscal 2008 |
| :---: | :---: | :---: | :---: |
| Net sales: |  |  |  |
| Retail operations segment | \$6,020,043 | \$5,889,961 | \$6,742,600 |
| Construction segment | 100,918 | 204,987 | 87,943 |
| Total net sales. | 6,120,961 | 6,094,948 | 6,830,543 |

The percent change by category in the Company's retail operations segment sales for the past two years is as follows:

|  | Percent Change |  |
| :---: | :---: | :---: |
|  | $\begin{aligned} & \text { Fiscal } \\ & 2010-2009 \end{aligned}$ | $\begin{gathered} \text { Fiscal } \\ 2009-2008 \end{gathered}$ |
| Cosmetics | (0.1)\% | (8.7)\% |
| Ladies' apparel and accessories | 2.4 | (13.2) |
| Juniors' and children's apparel | 1.6 | (14.3) |
| Men's apparel and accessories | 1.8 | (14.1) |
| Shoes | 7.3 | (6.5) |
| Home and furniture | (3.6) | (22.4) |

## 2010 Compared to 2009

Net sales from the retail operations segment increased $\$ 130.1$ million or $2 \%$ during fiscal 2010 as compared to fiscal 2009 while sales in comparable stores improved $3 \%$. Sales of shoes were up significantly, and sales of ladies' apparel and accessories, men's apparel and accessories and juniors' and children's apparel were up moderately. Sales of cosmetics were flat while sales in the home and furniture category were down moderately.

The number of sales transactions increased $1 \%$ over the prior year, and the average dollars per sales transaction increased slightly.

Net sales from the construction segment decreased $\$ 104.1$ million or $51 \%$ during fiscal 2010 as compared to fiscal 2009 primarily because the weak recovery of the United States economy continues to have a negative impact on demand for construction projects in private industry.

We continue to believe that in light of recent signs of modest economic improvement, we may see some sales growth in the retail operations segment during the coming months; however, there is no guarantee of improved sales performance. Any further deterioration in the United States economy could have an adverse effect on consumer confidence and consumer spending habits, which could result in reduced customer traffic and comparable store sales, higher inventory levels and markdowns, and lower overall profitability.

## 2009 Compared to 2008

Net sales from the retail operations segment decreased $\$ 852.6$ million or $13 \%$ during fiscal 2009 as compared to fiscal 2008 while sales in comparable stores declined $10 \%$. All merchandise categories experienced significant sales declines, with the most noted decline in the home and furniture category.

The net sales decrease reflected a $16 \%$ decrease in the number of sales transactions while the average dollars per sales transaction increased approximately $4 \%$.

## Exclusive Brand Merchandise

Sales penetration of exclusive brand merchandise for fiscal years 2010, 2009 and 2008 was $22.7 \%$, $23.8 \%$ and $24.0 \%$ of total net sales, respectively.

## Service Charges and Other Income

| (in millions of dollars) | $\begin{gathered} \text { Fiscal } \\ 2010 \end{gathered}$ | $\begin{gathered} \text { Fiscal } \\ 2009 \end{gathered}$ | $\begin{aligned} & \text { Fiscal } \\ & 2008 \end{aligned}$ | Dollar Change |  | Percent Change |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | 2010-2009 | 2009-2008 | 2010-2009 2 | 2009-2008 |
| Service charges and other income: |  |  |  |  |  |  |  |
| Retail operations segment |  |  |  |  |  |  |  |
| Income from GE marketing and servicing alliance | \$ 84.7 | \$ 88.7 | \$109.7 | \$(4.0) | \$(21.0) | (4.5)\% | (19.1)\% |
| Leased department income | 10.0 | 10.8 | 13.8 | (0.8) | (3.0) | (7.4) | (21.7) |
| Shipping and handling income | 17.2 | 15.4 | 15.7 | 1.8 | (0.3) | 11.7 | (1.9) |
| Visa Check/Mastermoney |  |  |  |  |  |  |  |
| Antitrust settlement proceeds | 0.4 | 5.7 | 0.4 | (5.3) | 5.3 | (93.0) | +100.0 |
| Hurricane settlement | 7.5 | - | - | 7.5 | - | +100.0 | - |
| Other | 11.1 | 10.7 | 17.6 | 0.4 | (6.9) | 3.7 | (39.2) |
|  | 130.9 | 131.3 | 157.2 | (0.4) | (25.9) | (0.3) | (16.5) |
| Construction segment | 1.7 | 0.4 | 0.7 | 1.3 | (0.3) | +100.0 | (42.9) |
| Total. | \$132.6 | \$131.7 | \$157.9 | \$ 0.9 | \$(26.2) | 0.7\% | (16.6)\% |

## 2010 Compared to 2009

Service charges and other income is composed primarily of income from the Alliance with GE. Income from the Alliance decreased $\$ 4.0$ million in fiscal 2010 compared to fiscal 2009 due to reduced finance charge and late charge fee income related to recent credit regulation legislation partially offset by decreased credit losses. Also included in service charges and other income were (1) proceeds of $\$ 0.4$ million and $\$ 5.7$ million during fiscal 2010 and 2009, respectively, from the Visa Check/ Mastermoney Antitrust litigation settlement and (2) proceeds of $\$ 7.5$ million received during fiscal 2010 as final payment related to hurricane losses.

## 2009 Compared to 2008

Service charges and other income decreased in fiscal 2009 compared to fiscal 2008 primarily as a result of lower income from the Alliance with GE. Income from the Alliance decreased $\$ 21.0$ million in fiscal 2009 compared to fiscal 2008 due to a lower penetration rate of Dillard's branded proprietary credit card and increased credit losses partially offset by lower funding costs. Also included in service charges and other income were proceeds of $\$ 5.7$ million and $\$ 0.4$ million during fiscal 2009 and 2008, respectively, from the Visa Check/Mastermoney Antitrust litigation settlement.

## Gross Profit

| (in thousands of dollars) | Fiscal 2010 | Fiscal 2009 | Fiscal 2008 |
| :---: | :---: | :---: | :---: |
| Gross profit: |  |  |  |
| Retail operations segment | \$2,142,913 | \$1,982,858 | \$1,998,623 |
| Construction segment | 1,985 | 9,198 | 4,151 |
| Total gross profit | \$2,144,898 | \$1,992,056 | \$2,002,774 |
| Gross profit as a percentage of segment net sales: |  |  |  |
| Retail operations segment | 35.6\% | $33.7 \%$ | 29.6\% |
| Construction segment | 2.0 | 4.5 | 4.7 |
| Total gross profit as a percentage of net sales | 35.0 | 32.7 | 29.3 |

## 2010 Compared to 2009

Gross profit improved 230 basis points of sales during fiscal 2010 compared to fiscal 2009. Gross profit from retail operations improved 190 basis points of sales during the same periods as a result of continuing inventory management measures leading to reduced markdown activity. These inventory management measures include considerable adjustment to receipt cadence to shorten the period of time from receipt to sale, to reduce markdown risk and to keep customers engaged with a more continuous flow of fresh merchandise selections throughout the season. Inventory in comparable stores declined $2 \%$ as of January 29, 2011 compared to January 30, 2010.

Most merchandise categories experienced moderate improvements in gross margin during fiscal 2010 compared to fiscal 2009, while cosmetics and home and furniture improved only slightly.

Gross profit from the construction segment declined 250 basis points of sales during fiscal 2010 compared to fiscal 2009. This decrease was the result of the decline in demand for construction services that has created pricing pressures in an already competitive marketplace. This decrease was also due to job delays from bad weather and job underperformance resulting in the recognition of a $\$ 2.5$ million loss during fiscal 2010 on certain electrical contracts.

## 2009 Compared to 2008

Gross profit improved 340 basis points of sales during fiscal 2009 compared to fiscal 2008. Gross profit from retail operations improved 410 basis points of sales during the same periods due to the Company's focused inventory management efforts resulting in lower inventory levels and decreased markdown activity. Inventory in both total and comparable stores declined 5\% as of January 30, 2010 compared to January 31, 2009.

Most merchandise categories experienced significant improvements in gross margin during fiscal 2009 compared to fiscal 2008, while shoes improved moderately and cosmetics was up only slightly.

Advertising, Selling, Administrative and General Expenses ("SG\&A")

| (in thousands of dollars) | Fiscal 2010 | Fiscal 2009 | Fiscal 2008 |
| :---: | :---: | :---: | :---: |
| SG\&A: |  |  |  |
| Retail operations segment | \$1,621,190 | \$1,638,538 | \$1,930,356 |
| Construction segment | 4,603 | 5,553 | 2,376 |
| Total SG\&A | \$1,625,793 | \$1,644,091 | \$1,932,732 |
| SG\&A as a percentage of segment net sales: |  |  |  |
| Retail operations segment | 26.9\% | 27.8\% | 28.6\% |
| Construction segment | 4.6 | 2.7 | 2.7 |
| Total SG\&A as a percentage of net sales | 26.6 | 27.0 | 28.3 |

## 2010 Compared to 2009

SG\&A decreased $\$ 18.3$ million during fiscal 2010 compared to fiscal 2009 primarily as a result of the Company's expense savings measures combined with store closures. The decline was most noted in advertising ( $\$ 28.7$ million), payroll and related payroll taxes ( $\$ 9.3$ million) and property taxes ( $\$ 7.2$ million) partially offset by increases in services purchased ( $\$ 14.4$ million) and supplies ( $\$ 6.4$ million) and insurance ( $\$ 5.6$ million). The decrease in advertising expense was primarily a result of the Company's migration from newspaper media to less expensive internet marketing sources.

## 2009 Compared to 2008

SG\&A decreased $\$ 288.6$ million during fiscal 2009 compared to fiscal 2008 primarily as a result of the Company's cost control measures enacted during fiscal 2008 and store closures that occurred primarily during fiscal 2008. The decline was most noted in payroll and related payroll taxes ( $\$ 193.3$ million), advertising ( $\$ 31.6$ million), services purchased ( $\$ 20.0$ million) and supplies ( $\$ 13.0$ million).

## Depreciation and Amortization

| (in thousands of dollars) | Fiscal 2010 | Fiscal 2009 | Fiscal 2008 |
| :---: | :---: | :---: | :---: |
| Depreciation and amortization: |  |  |  |
| Retail operations segment | \$261,368 | \$262,709 | \$284,222 |
| Construction segment | 182 | 168 | 65 |
| Total depreciation and amortization | \$261,550 | \$262,877 | \$284,287 |

## 2010 Compared to 2009

Depreciation and amortization expense decreased $\$ 1.3$ million during fiscal 2010 compared to fiscal 2009 primarily as a result of store closures and the Company's continuing efforts to reduce capital expenditures.

## 2009 Compared to 2008

Depreciation and amortization expense decreased $\$ 21.4$ million during fiscal 2009 compared to fiscal 2008 primarily as a result of the Company's continuing efforts to reduce capital expenditures and of store closures that occurred and impairment charges that were recorded mainly during the fourth quarter of fiscal 2008.

## Rentals

| (in thousands of dollars) | Fiscal 2010 | Fiscal 2009 | Fiscal 2008 |
| :---: | :---: | :---: | :---: |
| Rentals: |  |  |  |
| Retail operations segment | \$50,967 | \$58,273 | \$61,445 |
| Construction segment | 78 | 90 | 36 |
| Total rentals | \$51,045 | \$58,363 | \$61,481 |

## 2010 Compared to 2009

Rental expense declined $\$ 7.3$ million or $12.5 \%$ in fiscal 2010 compared to fiscal 2009 primarily due to a decrease in the amount of equipment leased by the Company.

## 2009 Compared to 2008

Rental expense declined $\$ 3.1$ million or $5.1 \%$ in fiscal 2009 compared to fiscal 2008 primarily due to store closures that occurred during the second half of fiscal 2008 as the Company executed its plan to exit under-performing locations.

## Interest and Debt Expense, Net

| (in thousands of dollars) | Fiscal 2010 | Fiscal 2009 | Fiscal 2008 |
| :---: | :---: | :---: | :---: |
| Interest and debt expense (income), net: |  |  |  |
| Retail operations segment | \$74,009 | \$74,256 | \$88,945 |
| Construction segment | (217) | (253) | (124) |
| Total interest and debt expense, net | \$73,792 | \$74,003 | \$88,821 |

## 2010 Compared to 2009

Net interest and debt expense declined $\$ 0.2$ million in fiscal 2010 compared to fiscal 2009 primarily due to lower average debt levels and earned interest on invested cash partially offset by the elimination of capitalized interest and gain on prior year debt repurchases. Total weighted average debt outstanding during fiscal 2010 decreased approximately $\$ 63.4$ million compared to fiscal 2009.

## 2009 Compared to 2008

Net interest and debt expense declined $\$ 14.8$ million in fiscal 2009 compared to fiscal 2008 primarily due to lower average debt levels and a $\$ 1.7$ million pretax gain on repurchases of outstanding
notes in 2009 partially offset by reduced capitalized interest of $\$ 1.2$ million. Total weighted average debt outstanding during fiscal 2009 decreased approximately $\$ 285.6$ million compared to fiscal 2008.

## Gain on Disposal of Assets

| (in thousands of dollars) | Fiscal 2010 | Fiscal 2009 | Fiscal 2008 |
| :---: | :---: | :---: | :---: |
| Gain on disposal of assets: |  |  |  |
| Retail operations segment | \$5,620 | \$3,203 | \$24,563 |
| Construction segment | 12 | 4 | 4 |
| Total gain on disposal of assets | \$5,632 | \$3,207 | \$24,567 |

## Fiscal 2010

During fiscal 2010, the Company sold three vacant retail store properties located in Austin, Texas, Macon, Georgia and Chesapeake, Virginia for $\$ 7.3$ million, resulting in a $\$ 3.1$ million net pretax gain. The Company also sold two retail store properties located in Coral Springs, Florida and Miami, Florida for $\$ 10.0$ million, resulting in a $\$ 2.0$ million pretax gain.

## Fiscal 2009

During fiscal 2009, the Company sold a vacant retail store location in Kansas City, Missouri resulting in a $\$ 2.3$ million pretax gain.

## Fiscal 2008

During fiscal 2008, the Company sold its retail store location at Rivercenter in San Antonio, Texas for $\$ 8.0$ million, resulting in a pretax gain of $\$ 7.2$ million on the sale. The Company also purchased a corporate aircraft by exercising its option under a synthetic lease and by issuing a $\$ 23.6$ million note payable, secured by letters of credit. The Company then sold the aircraft for $\$ 44.5$ million. A pretax gain of $\$ 17.6$ million was recognized related to the sale.

## Asset Impairment and Store Closing Charges

| (in thousands of dollars) | Fiscal 2010 | Fiscal 2009 | Fiscal 2008 |
| :---: | :---: | :---: | :---: |
| Asset impairment and store closing charges: |  |  |  |
| Retail operations segment | \$2,208 | \$3,084 | \$197,922 |
| Construction segment | - | - | - |
| Total asset impairment and store closing charges | \$2,208 | \$3,084 | \$197,922 |

## Fiscal 2010

Asset impairment and store closing charges for fiscal 2010 consisted of the write-down of one property currently held for sale.

## Fiscal 2009

Asset impairment and store closing charges for fiscal 2009 consisted of the write-down of property of $\$ 3.9$ million on two stores closed in fiscal 2008. This amount was partially offset by the renegotiation of a lease that resulted in the reduction of a future rent accrual of $\$ 0.8$ million on a store closed in fiscal 2008.

## Fiscal 2008

Asset impairment and store closing charges for fiscal 2008 consisted of (1) the write-off of $\$ 31.9$ million of goodwill on seven stores and a write-down of $\$ 58.8$ million of investment in two mall joint ventures where the estimated future cash flows were unable to sustain the amount of goodwill and investment; (2) an accrual of $\$ 0.9$ million for future rent, property tax and utility payments on one store that was closed during the year; (3) a write-down of property and equipment and an accrual for future rent, property tax and utility payments of $\$ 5.7$ million on a store and distribution center that were closed during the year and (4) a write-down of property and equipment on 32 stores that were closed, scheduled to close or impaired based on the inability of the stores' estimated future cash flows to sustain their carrying values. A breakdown of the asset impairment and store closing charges for fiscal 2008 follows:

| (in thousands of dollars) | Number of Locations | Impairment Amount |
| :---: | :---: | :---: |
| Store closed in prior year | 1 | \$ 800 |
| Stores closed in fiscal 2008 | 9 | 31,993 |
| Stores to close in fiscal 2009 | 5 | 18,811 |
| Stores impaired based on cash flows | 25 | 86,094 |
| Non-operating facility | 1 | 493 |
| Distribution center | 1 | 925 |
| Joint ventures | 2 | 58,806 |
| Total | 44 | \$197,922 |

## Income Taxes

The Company's estimated federal and state income tax rate, inclusive of equity in losses of joint ventures and exclusive of the effect of nondeductible goodwill write-off, was $32.0 \%$ in fiscal 2010, $15.6 \%$ in fiscal 2009 and $40.2 \%$ in fiscal 2008.

## Fiscal 2010

During fiscal 2010, income taxes included approximately $\$ 1.4$ million for an increase in deferred liabilities due to an increase in the state effective tax rate, and included the recognition of tax benefits of approximately $\$ 6.1$ million for the net decrease in unrecognized tax benefits, interest, and penalties, $\$ 2.9$ million for the decrease in net operating loss valuation allowances, $\$ 0.7$ million for the decrease in the capital loss valuation allowance resulting from capital gain income, $\$ 1.2$ million for the increase in the cash surrender value of life insurance policies, and $\$ 2.5$ million due to federal tax credits. The Company is currently being examined by the IRS for the fiscal tax years 2008 and 2009. During fiscal 2010, the IRS completed its examination of the Company's federal income tax returns for the fiscal tax years 2006 and 2007. The Company is also under examination by various state and local taxing jurisdictions for various fiscal years. During fiscal 2010, the Company reached settlements with federal and state taxing jurisdictions which resulted in reductions in the liability for unrecognized tax benefits. At this time, the Company does not expect the results from any income tax audit to have a material impact on the Company's financial statements.

## Fiscal 2009

During fiscal 2009, income taxes included the recognition of tax benefits of approximately $\$ 6.3$ million for the net decrease in unrecognized tax benefits, interest, and penalties, $\$ 1.3$ million for a decrease in deferred liabilities due to a decrease in the state effective tax rate, $\$ 4.4$ million for a decrease in a capital loss valuation allowance resulting from capital gain income, and $\$ 2.4$ million due
to federal tax credits. During fiscal 2009, the Company reached a settlement with a state taxing jurisdiction which resulted in a reduction in unrecognized tax benefits, interest, and penalties.

## Fiscal 2008

During fiscal 2008, income taxes included the net increase in unrecognized tax benefits, interest, and penalties of approximately $\$ 2.5$ million and included the recognition of tax benefits of approximately $\$ 10.5$ million for a decrease in a capital loss valuation allowance resulting from capital gain income and $\$ 4.1$ million due to federal tax credits.

## LIQUIDITY AND CAPITAL RESOURCES

## Financial Position Summary

| (in thousands of dollars) | $\begin{gathered} \text { January 29, } \\ \hline 2011 \end{gathered}$ |  | $\begin{gathered} \text { January 30, } \\ \hline 2010 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Dollar } \\ \text { Change } \end{gathered}$ |  | Percent Change |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Cash and cash equivalents |  | 343,291 |  | 341,693 | \$ | 1,598 | 0.5\% |
| Long-term debt, including current portion |  | 746,412 |  | 749,306 |  | $(2,894)$ | (0.4) |
| Subordinated debentures |  | 200,000 |  | 200,000 |  | - | - |
| Stockholders' equity |  | 2,086,720 |  | 2,304,103 |  | $(217,383)$ | (9.4) |
| Current ratio |  | 2.05 |  | 2.28 |  |  |  |
| Debt to capitalization |  | 31.2\% |  | 29.2\% |  |  |  |

The Company's current non-operating priorities for its use of cash are stock repurchases, debt reduction, strategic investments to enhance the value of existing properties and dividend payments to shareholders.

At present, there are numerous general business and economic factors affecting the retail industry. These factors include: (1) consumer confidence; (2) competitive conditions; (3) the recent recession in the U.S. and numerous economies around the globe; (4) high levels of unemployment in various sectors; and (5) other factors that are both separate from, and outgrowths of, the above. These conditions may impact our comparable store sales which may result in reduced cash flows if we are not appropriately managing our inventory levels or expenses. Further, if one or more of these conditions continue or worsen, we may experience a further adverse effect on our business, financial condition and results of operations, including our ability to access capital.

Cash flows for the three fiscal years ended were as follows:

| (in thousands of dollars) | Fiscal 2010 | Fiscal 2009 | Fiscal 2008 | Percent Change |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | 2010-2009 | 2009-2008 |
| Operating Activities | \$ 512,922 | \$ 554,007 | \$ 350,005 | (7.4)\% | 58.3\% |
| Investing Activities | $(89,615)$ | $(63,453)$ | $(118,191)$ | (41.2) | 46.3 |
| Financing Activities | $(421,709)$ | $(245,684)$ | $(223,903)$ | (71.7) | (9.7) |
| Total Cash Provided | \$ 1,598 | \$ 244,870 | \$ 7,911 |  |  |

## Operating Activities

The primary source of the Company's liquidity is cash flows from operations. Due to the seasonality of the Company's business, we have historically realized a significant portion of the cash flows from operating activities during the second half of the fiscal year. Retail operations sales are the key operating cash component, providing $96.3 \%$ and $94.6 \%$ of total revenues in fiscal 2010 and 2009, respectively.

Operating cash inflows also include revenue and reimbursements from the Alliance with GE, which owns and manages the Company's private label credit card business under the Alliance, and cash distributions from joint ventures. Operating cash outflows include payments to vendors for inventory, services and supplies, payments to employees and payments of interest and taxes.

The Alliance provides for certain payments to be made by GE to the Company, including a revenue sharing and marketing reimbursement. The Company received income of approximately $\$ 85$ million and $\$ 89$ million from GE in fiscal 2010 and 2009, respectively. While future cash flows under this Alliance are difficult to predict, the Company expects income from the Alliance to improve moderately during fiscal 2011 compared to fiscal 2010. The amount the Company receives is dependent on the level of sales on GE accounts, the level of balances carried on the GE accounts by GE customers, payment rates on GE accounts, finance charge rates and other fees on GE accounts, the level of credit losses for the GE accounts as well as GE's funding costs. The Alliance expires in fiscal 2014.

Net cash flows from operations decreased $\$ 41.1$ million during fiscal 2010 compared to fiscal 2009. This decrease is primarily attributable to a decrease of $\$ 199.5$ million related to changes in working capital items, primarily of changes in income tax accruals, the collection of an income tax receivable and of changes in inventory. This decrease was partially offset by higher net income, as adjusted for non-cash items, of $\$ 158.4$ million for fiscal 2010 compared to fiscal 2009.

Included in net income for fiscal 2010 was a $\$ 7.5$ million pretax gain ( $\$ 4.8$ million after tax or $\$ 0.07$ per share) on proceeds received for final payment related to hurricane losses.

## Investing Activities

Cash inflows from investing activities generally include proceeds from sales of property and equipment. Investment cash outflows generally include payments for capital expenditures such as property and equipment.

Capital expenditures increased $\$ 23.1$ million for fiscal 2010 compared to fiscal 2009. The fiscal 2010 expenditures of $\$ 98.2$ million consisted primarily of the construction of new stores, remodeling of existing stores and investments in technology equipment and software. During fiscal 2010, we purchased two corporate aircraft for approximately $\$ 34$ million that were previously leased under operating leases, and we opened our new store locations at The Domain in Austin, Texas (200,000 square feet) and The Village at Fairview in Fairview, Texas ( 155,000 square feet).

Store closures during fiscal 2010 were:

| Closed Locations-Fiscal 2010 | City | Square Feet |
| :---: | :---: | :---: |
| Capital Hill Mall | Helena, Montana | 65,000 |
| Coral Square Mall | Coral Springs, Florida | 98,000 |
| Miami International Mall | Miami, Florida | 98,000 |
| Total closed square footage |  | 261,000 |

We have also announced the upcoming closure of our Decatur Mall location in Decatur, Alabama ( 128,000 square feet). The store is expected to close mid-year 2011 with minimal closing costs.

Capital expenditures for 2011 are expected to be approximately $\$ 150$ million. These expenditures are primarily for the remodeling of stores and equipment upgrades, including installation of the Company's new internet fulfillment center located in Maumelle, Arkansas. There are no planned store openings for fiscal 2011.

During fiscal 2010, 2009 and 2008, we received proceeds from the sale of property and equipment of $\$ 17.6$ million, $\$ 11.6$ million and $\$ 67.1$ million, respectively, and recorded related gains of $\$ 5.6$ million, $\$ 3.2$ million and $\$ 24.6$ million, respectively. During fiscal 2008, we also recorded a $\$ 3.9$ million loss related to property damages sustained on one store during Hurricane Ike.

During fiscal 2010, the Company invested an additional $\$ 9.0$ million in one of its shopping mall joint ventures.

On August 29, 2008, the Company purchased the remaining interest in CDI for a cash purchase price of $\$ 9.8$ million. This acquisition was accounted for under the purchase method and, accordingly, (1) the purchase price has been allocated to CDI's assets and liabilities based on their estimated fair values as of the date of purchase and (2) CDI's results of operations have been included in the Company's results of operations since the date of purchase. Upon recognition of the acquisition, the Company acquired $\$ 14.1$ million in cash.

## Financing Activities

Our primary source of cash inflows from financing activities is generally our $\$ 1.0$ billion revolving credit facility. Financing cash outflows generally include the repayment of borrowings under the revolving credit facility, the repayment of mortgage notes or long-term debt, the payment of dividends and the purchase of treasury stock.

Cash used in financing activities increased to $\$ 421.7$ million in fiscal 2010 from $\$ 245.7$ million in fiscal 2009. This decrease in cash flow of $\$ 176.0$ million was primarily due to the purchase of treasury stock during fiscal 2010 partially offset by short-term borrowing payments made during fiscal 2009.

Stock Repurchase. In November 2007, the Company's Board of Directors approved the repurchase of up to $\$ 200$ million of the Company's Class A Common Stock ("2007 Stock Plan"). Availability under the 2007 Stock Plan at the beginning of fiscal 2008 was $\$ 200$ million. During fiscal 2008, the Company repurchased 1.8 million shares for $\$ 17.4$ million at an average price of $\$ 9.55$ per share. No repurchases were made during fiscal 2009. During fiscal 2010, the Company repurchased 7.2 million shares of stock for approximately $\$ 182.6$ million at an average price of $\$ 25.39$ per share, which completed the remaining authorization under the 2007 Stock Plan.

In August 2010, the Company's Board of Directors authorized the Company to repurchase up to $\$ 250$ million of the Company's Class A Common Stock ("2010 Stock Plan"). This authorization permits the Company to repurchase its Class A Common Stock in the open market, pursuant to preset trading plans meeting the requirements of Rule 10b5-1 under the Securities Exchange Act of 1934 or through privately negotiated transactions. The 2010 Stock Plan has no expiration date. During fiscal 2010, the Company repurchased 7.5 million shares for $\$ 231.3$ million at an average price of $\$ 31.04$ per share. At January 29, 2011, remaining availability under the 2010 Stock Plan was $\$ 18.7$ million.

In February 2011, the Company announced that the Board of Directors authorized the repurchase of up to $\$ 250$ million of the Company's Class A Common Stock under a new stock plan ("2011 Stock Plan"). This authorization permits the Company to repurchase its Class A Common Stock in the open market, pursuant to preset trading plans meeting the requirements of Rule 10b5-1 under the Securities Exchange Act of 1934 or through privately negotiated transactions. The 2011 Stock Plan has no expiration date.

Revolving Credit Agreement. At January 29, 2011, the Company maintained a $\$ 1.0$ billion revolving credit facility ("credit agreement") with JPMorgan Chase Bank ("JPMorgan") as agent for various banks, secured by the inventory of Dillard's, Inc. operating subsidiaries. Borrowings under the credit agreement accrue interest at either JPMorgan's Base Rate minus $0.5 \%$ or LIBOR plus $1.0 \%$ $(1.26 \%$ at January 29,2011$)$ subject to certain availability thresholds as defined in the credit agreement.

Limited to $85 \%$ of the inventory of certain Company subsidiaries, availability for borrowings and letter of credit obligations under the credit agreement was $\$ 817.7$ million at January 29, 2011. No borrowings were outstanding at January 29, 2011. Letters of credit totaling $\$ 90.8$ million were issued under this credit agreement leaving unutilized availability under the facility of approximately $\$ 727$ million at January 29, 2011. There are no financial covenant requirements under the credit agreement provided that availability for borrowings and letters of credit exceeds $\$ 100$ million. The Company pays an annual commitment fee to the banks of $0.25 \%$ of the committed amount less outstanding borrowings and letters of credit. The Company had weighted-average borrowings of $\$ 8.7$ million and $\$ 57.2$ million during fiscal 2010 and 2009, respectively.

Under the credit agreement, the Company unilaterally reduced the previous $\$ 1.2$ billion credit facility by $\$ 200$ million to $\$ 1.0$ billion, effective September 1, 2010, in order to reduce the amount of commitment fees. Planned inventory levels would not allow for utilization of the full $\$ 1.2$ billion. All other aspects of the credit agreement remain unchanged.

The Company's credit agreement expires December 12, 2012. The Company will assess the timing and amount of a new facility later this year. Market conditions and lender capacity continue to improve.

Long-term Debt. At January 29, 2011, the Company had $\$ 746.4$ million of long-term debt, comprised of unsecured notes, a term note and a mortgage note outstanding. The unsecured notes bear interest at rates ranging from $6.63 \%$ to $9.13 \%$ with due dates from 2011 through 2028, and the mortgage note bears interest at $9.25 \%$ with a due date of 2013 . The term note, with an outstanding balance of $\$ 21.3$ million as of January 29, 2011, was issued during fiscal 2008 towards the purchase of a corporate aircraft and bears interest at $5.93 \%$ with a due date of 2012 .

We reduced our net level of outstanding debt and capital leases during fiscal 2010 by $\$ 17.5$ million compared to a reduction of $\$ 33.9$ million in fiscal 2009. In addition to regularly scheduled payments on its term note and mortgage principal during fiscal 2010, the Company (1) paid off $\$ 13$ million in capital lease obligations for two corporate aircraft during fiscal 2010 and (2) repurchased $\$ 1.2$ million face amount of $7.13 \%$ notes with an original maturity on August 1, 2018.

The debt decline in fiscal 2009 was primarily due to regular maturities of outstanding notes and scheduled payments of mortgage principal. During fiscal 2009, the Company also repurchased $\$ 8.4$ million face amount of $9.125 \%$ notes with an original maturity on August 1, 2011. This repurchase resulted in a pretax gain of approximately $\$ 1.7$ million which was recorded in net interest and debt expense. No notes were repurchased during fiscal 2008.

As of January 29, 2011, maturities of long-term debt over the next five years (starting with year one) are $\$ 49$ million, $\$ 77$ million, $\$ 0, \$ 0$ and $\$ 0$.

Subordinated Debentures. The Company had $\$ 200$ million outstanding of its $7.5 \%$ subordinated debentures due August 1, 2038. All of these subordinated debentures were held by Dillard's Capital Trust I, a $100 \%$ owned, unconsolidated finance subsidiary of the Company.

## Fiscal 2011

During fiscal 2011, the Company expects to finance its capital expenditures and its working capital requirements, including required debt repayments and stock repurchases, from cash on hand, cash flows generated from operations and utilization of the credit facility. Peak borrowings under the credit facilities were approximately $\$ 126$ million during fiscal 2010. Net borrowings (borrowings less cash and cash equivalents) remained below $\$ 0$ during fiscal 2010, and borrowings are expected to be minimal during fiscal 2011. Depending on conditions in the capital markets and other factors, the Company will from time to time consider possible financing transactions, the proceeds of which could be used to refinance current indebtedness or for other corporate purposes.

## OFF-BALANCE-SHEET ARRANGEMENTS

The Company has not created, and is not party to, any special-purpose or off-balance-sheet entities for the purpose of raising capital, incurring debt or operating the Company's business. The Company does not have any off-balance-sheet arrangements or relationships that are reasonably likely to materially affect the Company's financial condition, changes in financial condition, revenues or expenses, results of operations, liquidity, capital expenditures or the availability of capital resources.

## CONTRACTUAL OBLIGATIONS AND COMMERCIAL COMMITMENTS

To facilitate an understanding of the Company's contractual obligations and commercial commitments, the following data is provided:

## PAYMENTS DUE BY PERIOD

| (in thousands of dollars) Contractual Obligations | Total | Less than 1 year | 1-3 years | 3-5 years | More than 5 years |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Long-term debt | \$ 746,412 | \$ 49,166 | \$ 76,789 | \$ | \$ 620,457 |
| Interest on long-term debt | 625,915 | 53,083 | 94,057 | 89,764 | 389,011 |
| Subordinated debentures | 200,000 | - | - | - | 200,000 |
| Interest on subordinated debentures | 419,753 | 14,959 | 29,918 | 29,918 | 344,958 |
| Capital lease obligations, including interest | 19,241 | 3,191 | 5,679 | 2,856 | 7,515 |
| Defined benefit plan participant payments | 138,131 | 6,471 | 13,758 | 14,924 | 102,978 |
| Other liabilities | 1,953 | 486 | 1,467 | - | - |
| Purchase obligations(1) | 1,245,789 | 1,245,789 | - | - | - |
| Operating leases(2) | 142,174 | 44,710 | 49,559 | 20,480 | 27,425 |
| Total contractual cash obligations(3)(4) | \$3,539,368 | \$1,417,855 | \$271,227 | \$157,942 | \$1,692,344 |

(1) The Company's purchase obligations principally consist of purchase orders for merchandise and store construction commitments. Amounts committed under open purchase orders for merchandise inventory represent $\$ 1,234.4$ million of the purchase obligations, of which a significant portion are cancelable without penalty prior to a date that precedes the vendor's scheduled shipment date.
(2) The operating leases included in the above table do not include contingent rent based upon sales volume, which represented approximately $8 \%$ of minimum lease obligations in fiscal 2010.
(3) The total liability for unrecognized tax benefits is $\$ 12.8$ million, including tax, penalty, and interest (refer to Note 7 to the consolidated financial statements). The Company is not able to reasonably estimate the timing of future cash flows and has excluded these liabilities from the table above; however, at this time, the Company believes the estimated range of the reasonably possible uncertain tax benefit decrease in the next twelve months is between $\$ 0.5$ million and $\$ 2.5$ million.
(4) The Company is unable to reasonably estimate the timing of future cash flows of workers' compensation and general liability insurance reserves of $\$ 32.7$ million, gift card liabilities of $\$ 15.3$ million and other liabilities of $\$ 2.9$ million and have excluded these from the table above.

## AMOUNT OF COMMITMENT EXPIRATION PER PERIOD

| (in thousands of dollars) Other Commercial Commitments | Total Amounts Committed | Within 1 year | 2-3 years | 4-5 years | After 5 years |
| :---: | :---: | :---: | :---: | :---: | :---: |
| $\$ 1.0$ billion line of credit, none outstanding(1) | \$ | \$ | \$- | \$- | \$- |
| Standby letters of credit | 85,751 | 85,751 | - | - | - |
| Import letters of credit | 5,002 | 5,002 | - | - | - |
| Total commercial commitments | \$90,753 | \$90,753 | \$- | \$- | \$- |

(1) Availability under the credit facility is limited to $85 \%$ of the inventory of certain Company subsidiaries (approximately $\$ 818$ million at January 29, 2011) which has not been reduced by outstanding letters of credit of $\$ 90.8$ million.

## NEW ACCOUNTING PRONOUNCEMENTS

## Consolidation of Variable Interest Entities

On January 31, 2010, the Company adopted changes issued by the Financial Accounting Standards Board (FASB) relating to accounting for variable interest entities. These changes require an enterprise to perform an analysis to determine whether the enterprise's variable interest or interests give it a controlling financial interest in a variable interest entity; to require ongoing reassessments of whether an enterprise is the primary beneficiary of a variable interest entity; to eliminate the solely quantitative approach previously required for determining the primary beneficiary of a variable interest entity; to add an additional reconsideration event for determining whether an entity is a variable interest entity when any changes in facts and circumstances occur such that holders of the equity investment at risk, as a group, lose the power from voting rights or similar rights of those investments to direct the activities of the entity that most significantly impact the entity's economic performance; and to require enhanced disclosures that will provide users of financial statements with more transparent information about an enterprise's involvement in a variable interest entity. The adoption of these changes had no material impact on the Company's consolidated financial statements.

## Fair Value Measurements and Disclosures

In January 2010, the FASB issued ASU 2010-06, an update to Topic 820, Fair Value Measurements and Disclosures. ASU 2010-06 provides an update specifically to Subtopic 820-10 that requires new disclosures including details of significant transfers in and out of Level 1 and Level 2 measurements and the reasons for the transfers and a gross presentation of activity within the Level 3 roll forward, presenting separately information about purchases, sales, issuances and settlements. ASU 2010-06 is effective for the first interim or annual reporting period beginning after December 15, 2009, except for the gross presentation of the Level 3 roll forward, which is required for interim and annual reporting periods beginning after December 15, 2010. The adoption of ASU 2010-06 did not have a material impact on the Company's consolidated financial statements.

## FORWARD-LOOKING INFORMATION

This report contains certain forward-looking statements. The following are or may constitute forward looking statements within the meaning of the Private Securities Litigation Reform Act of 1995: statements including (a) words such as "may," "will," "could," "believe," "expect," "future," "potential," "anticipate," "intend," "plan," "estimate," "continue," or the negative or other variations thereof; (b) statements regarding matters that are not historical facts; and (c) statements about the Company's future occurrences, plans and objectives, including statements regarding management's
expectations and forecasts for the remainder of fiscal 2010 and fiscal 2011. The Company cautions that forward-looking statements contained in this report are based on estimates, projections, beliefs and assumptions of management and information available to management at the time of such statements and are not guarantees of future performance. The Company disclaims any obligation to update or revise any forward-looking statements based on the occurrence of future events, the receipt of new information, or otherwise. Forward-looking statements of the Company involve risks and uncertainties and are subject to change based on various important factors. Actual future performance, outcomes and results may differ materially from those expressed in forward-looking statements made by the Company and its management as a result of a number of risks, uncertainties and assumptions. Representative examples of those factors include (without limitation) general retail industry conditions and macro-economic conditions; economic and weather conditions for regions in which the Company's stores are located and the effect of these factors on the buying patterns of the Company's customers, including the effect of changes in prices and availability of oil and natural gas; the availability of consumer credit; the impact of competitive pressures in the department store industry and other retail channels including specialty, off-price, discount and Internet retailers; changes in consumer spending patterns, debt levels and their ability to meet credit obligations; changes in legislation, affecting such matters as the cost of employee benefits or credit card income; adequate and stable availability of materials, production facilities and labor from which the Company sources its merchandise at acceptable pricing; changes in operating expenses, including employee wages, commission structures and related benefits; system failures or data security breaches; possible future acquisitions of store properties from other department store operators; the continued availability of financing in amounts and at the terms necessary to support the Company's future business; fluctuations in LIBOR and other base borrowing rates; potential disruption from terrorist activity and the effect on ongoing consumer confidence; epidemic, pandemic or other public health issues; potential disruption of international trade and supply chain efficiencies; world conflict and the possible impact on consumer spending patterns and other economic and demographic changes of similar or dissimilar nature.

## ITEM 7A. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK.

The table below provides information about the Company's obligations that are sensitive to changes in interest rates. The table presents maturities of the Company's long-term debt and subordinated debentures along with the related weighted-average interest rates by expected maturity dates.

| (in thousands of dollars) Expected Maturity Date (fiscal year) | 2011 | 2012 | 2013 | 2014 | 2015 | Thereafter | Total | Fair Value |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Long-term debt | \$49,166 | \$76,789 | \$- | \$- | \$- | \$620,457 | \$746,412 | \$725,383 |
| Average fixed interest rate | 9.1\% | 7.4\% | - | - | - | 7.3\% | 7.3\% |  |
| Subordinated debentures | \$ | \$ | \$ | \$- | \$- | \$200,000 | \$200,000 | \$189,520 |
| Average interest rate | -\% | -\% | -\% | -\% | -\% | 7.5\% | 7.5\% |  |

The Company is exposed to market risk from changes in the interest rates under its $\$ 1.0$ billion revolving credit facility. Outstanding balances under this facility bear interest at a variable rate based on JPMorgan's Base Rate minus $0.5 \%$ or LIBOR plus $1.0 \%$. The Company had weighted average borrowings of $\$ 8.7$ million during fiscal 2010. Based on the average amount outstanding during fiscal 2010, a 100 basis point change in interest rates would result in an approximate $\$ 0.1$ million annual change to interest expense.

## ITEM 8. FINANCIAL STATEMENTS AND SUPPLEMENTARY DATA.

The consolidated financial statements of the Company and notes thereto are included in this report beginning on page F-1.

## ITEM 9. CHANGES IN AND DISAGREEMENTS WITH ACCOUNTANTS ON ACCOUNTING AND FINANCIAL DISCLOSURE.

As disclosed in the Company's current report on Form 8-K filed on May 7, 2009, the Company changed its independent registered public accountants effective for the fiscal year ended January 30, 2010. There were no disagreements or reportable events related to the change in accountants.

## ITEM 9A. CONTROLS AND PROCEDURES.

## Evaluation of Disclosure Controls and Procedures

The Company has established and maintains disclosure controls and procedures (as defined in Rule 13a-15(e) under the Exchange Act). The Company's management, with the participation of our CEO and CFO, has evaluated the effectiveness of the Company's disclosure controls and procedures as of the end of the fiscal year covered by this annual report, and based on that evaluation, the Company's CEO and CFO have concluded that these disclosure controls and procedures were effective.

## Management's Report on Internal Control over Financial Reporting

Our management is responsible for establishing and maintaining adequate internal control over financial reporting, as such term is defined in Exchange Act Rule 13a-15(f). Under the supervision and with the participation of our management, including our CEO and CFO, we conducted an evaluation of the effectiveness of our internal control over financial reporting based on the framework in Internal Control-Integrated Framework issued by the Committee of Sponsoring Organizations of the Treadway Commission. Based on our evaluation under the framework in Internal Control-Integrated Framework, our management concluded that our internal control over financial reporting was effective as of January 29, 2011.

Our independent registered public accounting firm, PricewaterhouseCoopers LLP, has audited our Consolidated Financial Statements included in this Annual Report on Form 10-K and has issued a report on the effectiveness of our internal control over financial reporting as of January 29, 2011. Their report appears as part of the "Report of Independent Registered Public Accounting Firm" on page F-2 of this Annual Report on Form $10-\mathrm{K}$, which is incorporated herein by reference.

## Changes in Internal Controls

There were no changes in our internal control over financial reporting that occurred during the fiscal quarter ended January 29, 2011 that have materially affected, or are reasonably likely to materially affect, our internal control over financial reporting.

## ITEM 9B. OTHER INFORMATION.

None.

## PART III

## ITEM 10. DIRECTORS, EXECUTIVE OFFICERS AND CORPORATE GOVERNANCE.

A. Directors of the Registrant

Information regarding directors of the Registrant is incorporated herein by reference under the headings "Election of Directors", "Audit Committee Report", "Information Regarding the Board and Its Committees" and "Section 16(a) Beneficial Ownership Reporting Compliance" in the Proxy Statement.
B. Executive Officers of the Registrant

Information regarding executive officers of the Registrant is incorporated herein by reference to Part I of this report under the heading "Executive Officers of the Registrant." Reference additionally is made to the information under the heading "Section 16(a) Beneficial Ownership Reporting Compliance" in the Proxy Statement, which information is incorporated herein by reference.

The Company's Board of Directors ("Board") has adopted a Code of Conduct that applies to all Company employees, including the Company's executive officers, and, when appropriate, the members of the Board. As stated in the Code of Conduct, there are certain limited situations in which the Company may waive application of the Code of Conduct to employees or members of the Board. For example, since non-employee members of the Board rarely, if ever, deal financially with vendors and other suppliers of the Company on the Company's behalf, it may not be appropriate to seek to apply the Code of Conduct to their dealings with these vendors and suppliers on behalf of other organizations which have no relationship to the Company. To the extent that any such waiver applies to an executive officer or a member of the Board, the waiver requires the express approval of the Board, and the Company will promptly disclose to its shareholders that a waiver has been granted. The current version of the Code of Conduct is available free of charge on the Company's website, www.dillards.com, and is available in print to any shareholder who requests copies by contacting Julie J. Bull, Director of Investor Relations, at the Company's principal executive offices set forth above.

## ITEM 11. EXECUTIVE COMPENSATION.

The information called for by this item is incorporated herein by reference to the information under the headings "2010 Director Compensation", "Compensation Discussion and Analysis", "Compensation Committee Report" and "Executive Compensation" in the Proxy Statement.

ITEM 12. SECURITY OWNERSHIP OF CERTAIN BENEFICIAL OWNERS AND MANAGEMENT AND RELATED STOCKHOLDER MATTERS.

## Equity Compensation Plan Information

|  | Number of securities to be issued upon exercise of outstanding options | Weighted average exercise prices of outstanding options | Number of securities available for future issuance under equity compensation plans(2) |
| :---: | :---: | :---: | :---: |
| Equity compensation plans |  |  |  |
| approved by shareholders(1) | 3,351,869 | \$25.80 | 7,547,451 |
| Total | 3,351,869 | \$25.80 | 7,547,451 |

(1) Included in this category are the following equity compensation plans, which have been approved by the Company's shareholders:

- 1998 Incentive and Nonqualified Stock Option Plan
- 2000 Incentive and Nonqualified Stock Option Plan

There are no non-shareholder approved plans. Balances presented in the table above are as of January 29, 2011.
(2) This column excludes shares reflected under the column "Number of securities to be issued upon exercise of outstanding options".

Additional information called for by this item is incorporated herein by reference to the information under the headings "Principal Holders of Voting Securities" and "Security Ownership of Management" in the Proxy Statement.

## ITEM 13. CERTAIN RELATIONSHIPS AND RELATED TRANSACTIONS, AND DIRECTOR INDEPENDENCE.

The information called for by this item is incorporated herein by reference to the information under the headings "Certain Relationships and Transactions" and "Information Regarding the Board and its Committees" in the Proxy Statement.

## ITEM 14. PRINCIPAL ACCOUNTING FEES AND SERVICES.

The information called for by this item is incorporated herein by reference to the information under the heading "Independent Accountant Fees" in the Proxy Statement.

## PART IV

## ITEM 15. EXHIBITS, FINANCIAL STATEMENT SCHEDULES.

(a)(1) and (2) Financial Statements

An "Index of Financial Statements" has been filed as a part of this Report beginning on page F-1 hereof.
(a)(3) Exhibits and Management Compensatory Plans

An "Exhibit Index" has been filed as a part of this Report beginning on page E-1 hereof and is herein incorporated by reference.

## SIGNATURES

Pursuant to the requirements of Section 13 or 15(d) of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

Dillard's, Inc.
Registrant
/s/ James I. Freeman
James I. Freeman,
Senior Vice President and Chief Financial Officer

Date: March 23, 2011
Pursuant to the requirements of the Securities Exchange Act of 1934, this report has been signed below by the following persons on behalf of the Registrant and in the capacities and on the date indicated.
/s/ William Dillard, II
William Dillard, II
Chairman of the Board and
Chief Executive Officer
(Principal Executive Officer)
/s/ Alex Dillard
Alex Dillard
President and Director
/s/ Mike DILLARD
Mike Dillard
Executive Vice President and Director
/s/ H. Lee HASTINGS
H. Lee Hastings
Director
/s/ Frank R. Mori
Frank R. Mori
Director
/s/ J. C. WATTS, JR.
J. C. Watts, Jr.
Director
/s/ James I. Freeman
James I. Freeman
Senior Vice President and Chief
Financial Officer and Director
(Principal Financial and Accounting Officer)
/s/ Drue Matheny
Drue Matheny
Executive Vice President and Director
/s/ Robert C. Connor

## Robert C. Connor <br> Director

/s/ R. Brad Martin
R. Brad Martin

Director
/s/ Warren A. Stephens
Warren A. Stephens
Director
/s/ Nick White
Nick White
Director

Date: March 23, 2011

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## REPORT OF INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM

## To The Board of Directors and Stockholders of Dillard's, Inc.

In our opinion, the accompanying consolidated balance sheets and the related consolidated statements of operations, stockholder's equity and comprehensive income (loss) and cash flows for each of the two years in the period ended January 29, 2011 present fairly, in all material respects, the financial position of Dillard's, Inc. and its subsidiaries at January 29, 2011 and January 30, 2010, and the results of their operations and their cash flows for each of the two years in the period ended January 29, 2011 in conformity with accounting principles generally accepted in the United States of America. Also in our opinion, the Company maintained, in all material respects, effective internal control over financial reporting as of January 29, 2011, based on criteria established in Internal Control-Integrated Framework issued by the Committee of Sponsoring Organizations of the Treadway Commission (COSO). The Company's management is responsible for these financial statements, for maintaining effective internal control over financial reporting and for its assessment of the effectiveness of internal control over financial reporting, included in Management's Report on Internal Control over Financial Reporting appearing under Item 9A. Our responsibility is to express opinions on these financial statements and on the Company's internal control over financial reporting based on our integrated audits. We conducted our audits in accordance with the standards of the Public Company Accounting Oversight Board (United States). Those standards require that we plan and perform the audits to obtain reasonable assurance about whether the financial statements are free of material misstatement and whether effective internal control over financial reporting was maintained in all material respects. Our audits of the financial statements included examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements, assessing the accounting principles used and significant estimates made by management, and evaluating the overall financial statement presentation. Our audit of internal control over financial reporting included obtaining an understanding of internal control over financial reporting, assessing the risk that a material weakness exists, and testing and evaluating the design and operating effectiveness of internal control based on the assessed risk. Our audits also included performing such other procedures as we considered necessary in the circumstances. We believe that our audits provide a reasonable basis for our opinions.

A company's internal control over financial reporting is a process designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles. A company's internal control over financial reporting includes those policies and procedures that (i) pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the company; (ii) provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with generally accepted accounting principles, and that receipts and expenditures of the company are being made only in accordance with authorizations of management and directors of the company; and (iii) provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use, or disposition of the company's assets that could have a material effect on the financial statements.

Because of its inherent limitations, internal control over financial reporting may not prevent or detect misstatements. Also, projections of any evaluation of effectiveness to future periods are subject to the risk that controls may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.
/s/ PricewaterhouseCoopers LLP
PricewaterhouseCoopers LLP
Dallas, Texas
March 23, 2011

## REPORT OF INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM

To the Stockholders and Board of Directors of Dillard's, Inc.
Little Rock, Arkansas
We have audited the accompanying consolidated statements of operations, stockholders' equity and comprehensive income (loss), and cash flows of Dillard's, Inc. and subsidiaries (the "Company") for the year ended January 31, 2009. These consolidated financial statements are the responsibility of the Company's management. Our responsibility is to express an opinion on these consolidated financial statements based on our audit.

We conducted our audit in accordance with the standards of the Public Company Accounting Oversight Board (United States). Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audit provides a reasonable basis for our opinion.

In our opinion, such consolidated financial statements present fairly, in all material respects, the results of operations and cash flows of the Company for the year ended January 31, 2009, in conformity with accounting principles generally accepted in the United States of America.
/s/ Deloitte \& Touche LLP
Deloitte \& Touche LLP
Austin, TX
April 1, 2009

## Consolidated Balance Sheets

## Dollars in Thousands

January 29, 2011
January 30, 2010

| Assets |  |  |
| :---: | :---: | :---: |
| Current assets: |  |  |
| Cash and cash equivalents | \$ 343,291 | \$ 341,693 |
| Accounts receivable | 25,950 | 63,222 |
| Merchandise inventories | 1,290,147 | 1,300,680 |
| Other current assets | 42,538 | 43,934 |
| Total current assets | 1,701,926 | 1,749,529 |
| Property and equipment: |  |  |
| Land and land improvements. | 73,844 | 73,844 |
| Buildings and leasehold improvements | 3,110,053 | 3,094,048 |
| Furniture, fixtures and equipment . | 1,599,948 | 1,621,430 |
| Buildings under construction | 4,747 | 54,759 |
| Buildings and equipment under capital leases | 18,522 | 33,844 |
| Less accumulated depreciation and amortization | (2,211,600) | $(2,097,088)$ |
|  | 2,595,514 | 2,780,837 |
| Other assets | 76,726 | 75,961 |
| Total assets | \$4,374,166 | \$4,606,327 |
| Liabilities and stockholders' equity |  |  |
|  |  |  |
| Trade accounts payable and accrued expenses | \$ 689,281 | \$ 676,501 |
| Current portion of long-term debt | 49,166 | 1,719 |
| Current portion of capital lease obligations | 2,184 | 1,775 |
| Federal and state income taxes including current deferred taxes | 90,581 | 89,027 |
| Total current liabilities | 831,212 | 769,022 |
| Long-term debt | 697,246 | 747,587 |
| Capital lease obligations. | 11,383 | 22,422 |
| Other liabilities. | 205,916 | 213,471 |
| Deferred income taxes | 341,689 | 349,722 |
| Subordinated debentures | 200,000 | 200,000 |
| Commitments and Contingencies |  |  |
|  |  |  |
| Common stock, Class A-117,706,523 and 116,937,769 shares issued; $55,966,084$ and $69,821,021$ shares outstanding | 1,177 | 1,169 |
| Common stock, Class B (convertible)-4,010,929 shares issued and outstanding | 40 | 40 |
| Additional paid-in capital | 805,422 | 782,746 |
| Accumulated other comprehensive loss | $(17,830)$ | $(22,298)$ |
| Retained earnings | 2,653,437 | 2,484,447 |
| Less treasury stock, at cost, Class A-61,740,439 and 47,116,748 shares | $(1,355,526)$ | $(942,001)$ |
| Total stockholders' equity | 2,086,720 | 2,304,103 |
| Total liabilities and stockholders' equity | \$ 4,374,166 | \$ 4,606,327 |

See notes to consolidated financial statements.

## Consolidated Statements of Operations

## Dollars in Thousands, Except Per Share Data

|  | Years Ended |  |  |
| :---: | :---: | :---: | :---: |
|  | January 29, 2011 | January 30, 2010 | January 31, 2009 |
| Net sales | \$6,120,961 | \$6,094,948 | \$6,830,543 |
| Service charges and other income | 132,574 | 131,680 | 157,897 |
|  | 6,253,535 | 6,226,628 | 6,988,440 |
| Cost of sales | 3,976,063 | 4,102,892 | 4,827,769 |
| Advertising, selling, administrative and general expenses | 1,625,793 | 1,644,091 | 1,932,732 |
| Depreciation and amortization | 261,550 | 262,877 | 284,287 |
| Rentals. | 51,045 | 58,363 | 61,481 |
| Interest and debt expense, net | 73,792 | 74,003 | 88,821 |
| Gain on disposal of assets | $(5,632)$ | $(3,207)$ | $(24,567)$ |
| Asset impairment and store closing charges | 2,208 | 3,084 | 197,922 |
| Income (loss) before income taxes and equity in losses of joint ventures | 268,716 | 84,525 | $(380,005)$ |
| Income taxes (benefit). | 84,450 | 12,690 | $(140,520)$ |
| Equity in losses of joint ventures | $(4,646)$ | $(3,304)$ | $(1,580)$ |
| Net income (loss) | \$ 179,620 | \$ 68,531 | \$ $(241,065)$ |
| Earnings (loss) per common share: |  |  |  |
| Basic | 2.68 | \$ 0.93 | \$ (3.25) |
| Diluted | 2.67 | 0.93 | (3.25) |

See notes to consolidated financial statements.

## Consolidated Statements of Stockholders' Equity and Comprehensive Income (Loss)

Dollars in Thousands, Except Per Share Data

|  | Common Stock |  | Additional Paid-in Capital | Accumulated Other Comprehensive Loss | Retained Earnings | Treasury Stock |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Class A | Class B |  |  |  |  | Total |
| Balance, February 2, 2008 | \$1,165 | \$40 | \$778,987 | \$(22,211) | \$2,680,690 | \$ (924,560) | \$2,514,111 |
| Net loss . . | - | - | - |  | $(241,065)$ | - | $(241,065)$ |
| Amortization of retirement plan and other retiree benefit adjustments, net of tax of \$3,082 | - | - | - | 5,339 | - | - | 5,339 |
| Total comprehensive loss |  |  |  |  |  |  | $(235,726)$ |
| Issuance of 114,813 shares under stock bonus plans | 1 | - | 2,068 | - | - | - | 2,069 |
| Purchase of $1,826,600$ shares of treasury stock | - | - | - | - | - | $(17,441)$ | $(17,441)$ |
| Cash dividends declared: Common stock, $\$ 0.16$ per share | - | - | - | - | $(11,898)$ | - | $(11,898)$ |
| Balance, January 31, 2009 | 1,166 | 40 | 781,055 | $(16,872)$ | 2,427,727 | $(942,001)$ | 2,251,115 |
| Net income . . . . . . . | - | - | - |  | 68,531 | ( | 68,531 |
| Amortization of retirement plan and other retiree benefit adjustments, net of tax of $\$ 3,132$ | - | - | - | $(5,426)$ | - | - | $(5,426)$ |
| Total comprehensive income |  |  |  |  |  |  | 63,105 |
| Issuance of 377,461 shares under stock bonus plans . . . . . . . . Cash dividends declared: | 3 | - | 1,691 | - | - | - | 1,694 |
| Common stock, $\$ 0.16$ per share | - | - | - | - | $(11,811)$ | - | $(11,811)$ |
| Balance, January 30, 2010 | 1,169 | 40 | 782,746 | $(22,298)$ | 2,484,447 | $(942,001)$ | 2,304,103 |
| Net income | - | - | - |  | 179,620 | - | 179,620 |
| Amortization of retirement plan and other retiree benefit adjustments, net of tax of $\$ 2,579$ | - | - | - | 4,468 | - | - | 4,468 |
| Total comprehensive income |  |  |  |  |  |  | 184,088 |
| Issuance of 786,768 shares under stock option and stock bonus plans | 8 | - | 22,676 | - | - | 364 | 23,048 |
| Purchase of $14,641,705$ shares of treasury stock | - | - | - | - | - | $(413,889)$ | $(413,889)$ |
| Cash dividends declared: <br> Common stock, $\$ 0.16$ per share . | - | - | - | - | $(10,630)$ | - | $(10,630)$ |
| Balance, January 29, 2011 | \$1,177 | \$40 | \$805,422 | \$(17,830) | \$2,653,437 | \$(1,355,526) | \$2,086,720 |

See notes to consolidated financial statements.

## Consolidated Statements of Cash Flows

## Dollars in Thousands

|  | Years Ended |  |  |
| :---: | :---: | :---: | :---: |
|  | January 29, 2011 | January 30, 2010 | January 31, 2009 |
| Operating activities: |  |  |  |
| Net income (loss). | \$ 179,620 | \$ 68,531 | \$(241,065) |
| Adjustments to reconcile net income (loss) to net cash provided by operating activities: |  |  |  |
| Depreciation and amortization of property and deferred financing cost | 263,395 | 264,763 | 286,184 |
| Deferred income taxes | 18,439 | $(35,350)$ | $(57,652)$ |
| Gain on disposal of property and equipment | $(5,632)$ | $(3,207)$ | $(24,567)$ |
| Asset impairment and store closing charges | 2,208 | 3,084 | 197,922 |
| Excess tax benefits from share-based compensation | $(3,446)$ | - | - |
| Gain on repurchase of debt | (21) | $(1,653)$ | - |
| Loss on disposal of hurricane assets | - | - | 3,921 |
| Share-based compensation | - | - | 17 |
| Changes in operating assets and liabilities: |  |  |  |
| Decrease (increase) in accounts receivable | 37,272 | 24,776 | $(4,256)$ |
| Decrease in merchandise inventories. | 10,533 | 73,714 | 404,203 |
| Decrease (increase) in federal income tax receivable | 217 | 74,198 | $(74,415)$ |
| Decrease in other current assets | 626 | 9,408 | 5,361 |
| Decrease in other assets | 6,536 | 8,224 | 12,005 |
| Increase (decrease) in trade accounts payable and accrued expenses and other liabilities. | 24,647 | 15,254 | $(163,796)$ |
| (Decrease) increase in income taxes payable | $(21,472)$ | 52,265 | 6,143 |
| Net cash provided by operating activities | 512,922 | 554,007 | 350,005 |
| Investing activities: |  |  |  |
| Purchase of property and equipment | $(98,184)$ | $(75,089)$ | $(189,579)$ |
| Proceeds from disposal of property and equipment | 17,569 | 11,636 | 67,068 |
| Investment in joint venture | $(9,000)$ | - | - |
| Acquisition, net of cash acquired | - | - | 4,320 |
| Net cash used in investing activities | $(89,615)$ | $(63,453)$ | $(118,191)$ |
| Financing activities: |  |  |  |
| Principal payments on long-term debt and capital lease obligations. | $(17,466)$ | $(33,888)$ | $(199,492)$ |
| Cash dividends paid | $(11,110)$ | $(11,796)$ | $(11,898)$ |
| Purchase of treasury stock | $(413,889)$ | (1) | $(17,441)$ |
| Proceeds from issuance of common stock | 17,310 | - | - |
| Excess tax benefits from share-based compensation | 3,446 | - | - |
| (Decrease) increase in short-term borrowings | - | $(200,000)$ | 5,000 |
| Payment on line of credit fees and expenses | - | - | (72) |
| Net cash used in financing activities | (421,709) | $(245,684)$ | $(223,903)$ |
| Increase in cash and cash equivalents | 1,598 | 244,870 | 7,911 |
| Cash and cash equivalents, beginning of year | 341,693 | 96,823 | 88,912 |
| Cash and cash equivalents, end of year | \$ 343,291 | \$ 341,693 | \$ 96,823 |
| Non-cash transactions: |  |  |  |
| Accrued (prepaid) capital expenditures | \$ 1,553 | \$ 6,592 | \$ $(1,706)$ |
| Stock awards | 2,292 | 1,694 | 2,052 |
| Capital lease transactions | 3,966 | - | -- |
| Property and equipment financed by note payable | - | - | 23,573 |
| Sale of property financed by note receivable | - | - | 1,255 |

See notes to consolidated financial statements.

## Notes to Consolidated Financial Statements

## 1. Description of Business and Summary of Significant Accounting Policies

Description of Business-Dillard's, Inc. ("Dillard's" or the "Company") operates retail department stores, located primarily in the Southeastern, Southwestern and Midwestern areas of the United States, and a general contracting construction company based in Little Rock, Arkansas. The Company's fiscal year ends on the Saturday nearest January 31 of each year. Fiscal years 2010, 2009 and 2008 ended on January 29, 2011, January 30, 2010 and January 31, 2009, respectively. Fiscal years 2010, 2009 and 2008 included 52 weeks.

Consolidation-The accompanying consolidated financial statements include the accounts of Dillard's, Inc. and its wholly owned subsidiaries. Intercompany accounts and transactions are eliminated in consolidation. Investments in and advances to joint ventures are accounted for by the equity method where the Company does not have control.

Use of Estimates-The preparation of financial statements in conformity with accounting principles generally accepted in the United States of America requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. Significant estimates include inventories, sales return, self-insured accruals, future cash flows for impairment analysis, pension discount rate and taxes. Actual results could differ from those estimates.

Seasonality-The Company's business is highly seasonal, and historically the Company has realized a significant portion of its sales, net income and cash flow in the second half of the fiscal year, attributable to the impact of the back-to-school selling season in the third quarter and the holiday selling season in the fourth quarter. Additionally, working capital requirements fluctuate during the year, increasing in the third quarter in anticipation of the holiday season.

Cash Equivalents-The Company considers all highly liquid investments with an original maturity of three months or less when purchased or which can be redeemed by forfeiting three months of earned interest to be cash equivalents. The Company considers receivables from charge card companies as cash equivalents because they settle the balances within two to three days.

Accounts Receivable-Accounts receivable primarily consists of construction receivables of CDI and the monthly settlement with GE for Dillard's share of revenue from the long-term marketing and servicing alliance. Construction receivables are based on amounts billed to customers. The Company provides any allowance for doubtful accounts considered necessary based upon a review of outstanding receivables, historical collection information and existing economic conditions. Accounts receivable are ordinarily due 30 days after the issuance of the invoice. Contract retentions are due 30 days after completion of the project and acceptance by the owner. Accounts that are past due more than 120 days are considered delinquent. Delinquent receivables are written off based on individual credit evaluation and specific circumstances of the customer.

Merchandise Inventories-The last-in, first-out retail inventory method ("LIFO RIM") is used to value merchandise inventories. At January 29, 2011 and January 30, 2010, the LIFO RIM cost of merchandise was approximately equal to the first-in, first-out ("FIFO") cost of merchandise.

Property and Equipment-Property and equipment owned by the Company is stated at cost, which includes related interest costs incurred during periods of construction, less accumulated depreciation and amortization. Interest capitalized during fiscal 2010 was immaterial. Capitalized interest was

## Notes to Consolidated Financial Statements (Continued)

## 1. Description of Business and Summary of Significant Accounting Policies (Continued)

$\$ 1.5$ million and $\$ 2.6$ million in fiscal 2009 and 2008, respectively. For financial reporting purposes, depreciation is computed by the straight-line method over estimated useful lives:

$$
\begin{aligned}
& \text { Buildings and leasehold improvements . . . . . . . . . . . . . . . . . . . . . . . 20-4 . . . . . . . . . . } \text { years } \\
& \text { Furniture, fixtures and equipment . . . . . . . . . . . . . . . . . . . . . }
\end{aligned}
$$

Properties leased by the Company under lease agreements which are determined to be capital leases are stated at an amount equal to the present value of the minimum lease payments during the lease term, less accumulated amortization. The properties under capital leases and leasehold improvements under operating leases are amortized on the straight-line method over the shorter of their useful lives or the related lease terms. The provision for amortization of leased properties is included in depreciation and amortization expense.

Included in property and equipment as of January 29, 2011 are assets held for sale in the amount of $\$ 27.5$ million. During fiscal 2010, 2009 and 2008, the Company realized gains on the disposal of property and equipment of $\$ 5.6$ million, $\$ 3.2$ million and $\$ 24.6$ million, respectively. During fiscal 2008, we also recorded a $\$ 3.9$ million loss related to property damages sustained on one store during Hurricane Ike.

Depreciation expense on property and equipment was $\$ 262$ million, $\$ 263$ million and $\$ 284$ million for fiscal 2010, 2009 and 2008, respectively.

Long-Lived Assets Excluding Goodwill-Impairment losses are required to be recorded on long-lived assets used in operations when indicators of impairment are present and the undiscounted cash flows estimated to be generated by those assets are less than the assets' carrying amount. In the evaluation of the fair value and future benefits of long-lived assets, the Company performs an analysis of the anticipated undiscounted future net cash flows of the related long-lived assets. This analysis is performed at the store unit level. If the carrying value of the related asset exceeds the undiscounted cash flows, the carrying value is reduced to its fair value. Various factors including future sales growth and profit margins are included in this analysis. Management believes at this time that the carrying value and useful lives continue to be appropriate, after recognizing the impairment charges recorded in fiscal 2010, 2009 and 2008, as disclosed in Note 14.

Goodwill-Goodwill is required to be reviewed for impairment annually or more frequently if certain indicators arise that suggest that the carrying amount may not be recoverable from its estimated future cash flows. The Company tests for goodwill impairment annually as of the last day of the fourth quarter using the two-step process prescribed by GAAP. The Company identifies its reporting units at the store unit level. The fair value of these reporting units are estimated using the expected discounted future cash flows and market values of related businesses, where appropriate. These estimates are subject to review and approval by senior management. This approach uses significant assumptions, including projected future cash flows, the discount rate reflecting the risk inherent in future cash flows and a terminal growth rate.

As of January 31, 2009, the entire balance of goodwill was determined to be impaired because the estimated future cash flows of the related properties were unable to sustain the recorded amount of goodwill and was written off as of January 31, 2009, as disclosed in Notes 3 and 14. There was no goodwill outstanding as of January 29, 2011 and January 30, 2010.

## Notes to Consolidated Financial Statements (Continued)

## 1. Description of Business and Summary of Significant Accounting Policies (Continued)

Other Assets-Other assets include investments in joint ventures accounted for by the equity method. The carrying values of these investments were approximately $\$ 18$ million and $\$ 15$ million at January 29, 2011 and January 30, 2010, respectively. These joint ventures consisted of two shopping malls located in Denver, Colorado and Bonita Springs, Florida and one property located in Toledo, Ohio.

A decline in the value of investments in joint ventures that is other than temporary is recognized when evidence indicates that such a decline has occurred in accordance with Equity Method Investments ASC Subtopic 323-10. During fiscal 2008, the investment in the properties in Toledo, Ohio and Denver, Colorado was determined to be impaired. The Company recorded asset impairment and store closing charges of $\$ 58.8$ million to write down the investment.

Vendor Allowances-The Company receives concessions from its vendors through a variety of programs and arrangements, including cooperative advertising and margin maintenance programs. The Company has agreements in place with each vendor setting forth the specific conditions for each allowance or payment. These agreements range in periods from a few days to up to a year. If the payment is a reimbursement for costs incurred, it is offset against those related costs; otherwise, it is treated as a reduction to the cost of the merchandise. Amounts of vendor concessions are recorded only when an agreement has been reached with the vendor and the collection of the concession is deemed probable.

For cooperative advertising programs, the Company generally offsets the allowances against the related advertising expense when incurred. Many of these programs require proof-of-advertising to be provided to the vendor to support the reimbursement of the incurred cost. Programs that do not require proof-of-advertising are monitored to ensure that the allowance provided by each vendor is a reimbursement of costs incurred to advertise for that particular vendor. If the allowance exceeds the advertising costs incurred on a vendor-specific basis, then the excess allowance from the vendor is recorded as a reduction of merchandise cost for that vendor.

Margin maintenance allowances are credited directly to cost of purchased merchandise in the period earned according to the agreement with the vendor. Under the retail method of accounting for inventory, a portion of these allowances reduces cost of goods sold and a portion reduces the carrying value of merchandise inventory.

Insurance Accruals-The Company's consolidated balance sheets include liabilities with respect to self-insured workers' compensation and general liability claims. The Company's self-insured retention is insured through a wholly-owned captive insurance subsidiary. The Company estimates the required liability of such claims, utilizing an actuarial method, based upon various assumptions, which include, but are not limited to, the Company's historical loss experience, projected loss development factors, actual payroll and other data. The required liability is also subject to adjustment in the future based upon the changes in claims experience, including changes in the number of incidents (frequency) and changes in the ultimate cost per incident (severity). These insurance accruals are recorded in trade accounts payable and accrued expenses and other liabilities on the consolidated balance sheets.

Operating Leases-The Company leases retail stores, office space and equipment under operating leases. Many store leases contain construction allowance reimbursements by landlords, rent holidays, rent escalation clauses and/or contingent rent provisions. The Company recognizes the related rental expense on a straight-line basis over the lease term and records the difference between the amounts charged to expense and the rent paid as a deferred rent liability.

## Notes to Consolidated Financial Statements (Continued)

## 1. Description of Business and Summary of Significant Accounting Policies (Continued)

To account for construction allowance reimbursements from landlords and rent holidays, the Company records a deferred rent liability in trade accounts payable and accrued expenses and other liabilities on the consolidated balance sheets and amortizes the deferred rent over the lease term, as a reduction to rent expense on the consolidated income statements. For leases containing rent escalation clauses, the Company records minimum rent expense on a straight-line basis over the lease term on the consolidated income statement. The lease term used for lease evaluation includes renewal option periods only in instances in which the exercise of the option period can be reasonably assured and failure to exercise such options would result in an economic penalty.

Revenue Recognition-The Company's retail operations segment recognizes merchandise revenue at the "point of sale." Allowance for sales returns are recorded as a component of net sales in the period in which the related sales are recorded.

GE owns and manages Dillard's branded proprietary cards under the Alliance that expires in fiscal 2014. The Company's share of income earned under the Alliance is included as a component of service charges and other income. The Company received income of approximately $\$ 85$ million, $\$ 89$ million and $\$ 110$ million from GE in fiscal 2010, 2009 and 2008, respectively. Further pursuant to this Alliance, the Company has no continuing involvement other than to honor the proprietary cards in its stores. Although not obligated to a specific level of marketing commitment, the Company participates in the marketing of the proprietary cards and accepts payments on the proprietary cards in its stores as a convenience to customers who prefer to pay in person rather than by mailing their payments to GE. Amounts received for providing these services are included in the amounts disclosed above.

Revenue from CDI construction contracts is generally recognized by applying percentages of completion for each period to the total estimated revenue for the respective contracts. The length of each contract varies but is typically nine to eighteen months. The percentages of completion are determined by relating the actual costs of work performed to date to the current estimated total costs of the respective contracts. Any anticipated losses on completed contracts are recognized as soon as they are determined.

Gift Card Revenue Recognition-The Company establishes a liability upon the sale of a gift card. The liability is relieved and revenue is recognized when gift cards are redeemed for merchandise. The Company uses a homogeneous pool to recognize gift card breakage and will recognize income over the period when the likelihood of the gift card being redeemed is remote and the Company determines that it does not have a legal obligation to remit the value of unredeemed gift cards to the relevant jurisdiction as abandoned property. The Company determines gift card breakage income based upon historical redemption patterns. At that time, the Company will recognize breakage income over the performance period for those gift cards (i.e. 60 months) as a reduction of cost of sales. As of January 29, 2011 and January 30, 2010, gift card liabilities of $\$ 57.4$ million and $\$ 58.5$ million, respectively, were included in trade accounts payable and accrued expenses and other liabilities.

Advertising-Advertising and promotional costs, which include newspaper, magazine, Internet, broadcast and other media advertising, are expensed as incurred and were approximately $\$ 106$ million, $\$ 134$ million and $\$ 166$ million, net of cooperative advertising reimbursements of $\$ 42.9$ million, $\$ 41.8$ million and $\$ 59.1$ million for fiscal years 2010, 2009 and 2008, respectively.

Income Taxes-Income taxes are recognized for the amount of taxes payable for the current year and deferred tax assets and liabilities for the future tax consequence of events that have been recognized differently in the financial statements than for tax purposes. Deferred tax assets and

## Notes to Consolidated Financial Statements (Continued)

## 1. Description of Business and Summary of Significant Accounting Policies (Continued)

liabilities are established using statutory tax rates and are adjusted for tax rate changes. Tax positions are analyzed to determine whether it is "more likely than not" that a tax position will be sustained upon examination by the appropriate taxing authorities before any part of the benefit can be recorded in the financial statements. For those tax positions where it is not "more likely than not" that a tax benefit will be sustained, no tax benefit is recognized. Where applicable, associated interest and penalties are also recorded.

Shipping and Handling-The Company records shipping and handling reimbursements in service charges and other income. The Company records shipping and handling costs in cost of sales.

Retirement Benefit Plans-The Company's retirement benefit plan costs are accounted for using actuarial valuations. The Company recognizes the funded status of its defined pension plans on the balance sheet and recognizes changes in the funded status that arise during the period but that are not recognized as components of net periodic benefit cost, within other comprehensive income, net of income taxes.

Equity in Losses of Joint Ventures-Equity in losses of joint ventures includes the Company's portion of the income or loss of the Company's unconsolidated joint ventures.

Comprehensive Income (Loss)—Comprehensive income (loss) is defined as the change in equity (net assets) of a business enterprise during a period from transactions and other events and circumstances from non-owner sources. It consists of the net income or loss and other gains and losses affecting stockholders' equity that, under GAAP, are excluded from net income or loss. One such exclusion is the amortization of retirement plan and other retiree benefit adjustments, which is the only item impacting our accumulated other comprehensive loss.

Supply Concentration-The Company purchases merchandise from many sources and does not believe that the Company was dependent on any one supplier during fiscal 2010.

Reclassifications-Certain items have been reclassified from their prior year classifications to conform to the current year presentation. These reclassifications had no effect on net income or stockholders' equity as previously reported.

## New Accounting Pronouncements

## Consolidation of Variable Interest Entities

On January 31, 2010, the Company adopted changes issued by the Financial Accounting Standards Board (FASB) relating to accounting for variable interest entities. These changes require an enterprise to perform an analysis to determine whether the enterprise's variable interest or interests give it a controlling financial interest in a variable interest entity; to require ongoing reassessments of whether an enterprise is the primary beneficiary of a variable interest entity; to eliminate the solely quantitative approach previously required for determining the primary beneficiary of a variable interest entity; to add an additional reconsideration event for determining whether an entity is a variable interest entity when any changes in facts and circumstances occur such that holders of the equity investment at risk, as a group, lose the power from voting rights or similar rights of those investments to direct the activities of the entity that most significantly impact the entity's economic performance; and to require enhanced disclosures that will provide users of financial statements with more transparent information

## Notes to Consolidated Financial Statements (Continued)

## 1. Description of Business and Summary of Significant Accounting Policies (Continued)

about an enterprise's involvement in a variable interest entity. The adoption of these changes had no material impact on the Company's consolidated financial statements.

## Fair Value Measurements and Disclosures

In January 2010, the FASB issued ASU 2010-06, an update to Topic 820, Fair Value Measurements and Disclosures. ASU 2010-06 provides an update specifically to Subtopic 820-10 that requires new disclosures including details of significant transfers in and out of Level 1 and Level 2 measurements and the reasons for the transfers and a gross presentation of activity within the Level 3 roll forward, presenting separately information about purchases, sales, issuances and settlements. ASU 2010-06 is effective for the first interim or annual reporting period beginning after December 15, 2009, except for the gross presentation of the Level 3 roll forward, which is required for interim and annual reporting periods beginning after December 15, 2010. The adoption of ASU 2010-06 did not have a material impact on the Company's consolidated financial statements.

## 2. Business Segments

On August 29, 2008, the Company purchased the remaining interest in CDI, a former $50 \%$ equity method joint venture investment of the Company, for a cash purchase price of $\$ 9.8$ million. CDI is a general contractor that also constructs and remodels stores for the Company. This acquisition was accounted for under the purchase method and, accordingly, the purchase price has been allocated to CDI's assets and liabilities based on their estimated fair values as of the date of purchase ("consolidation date"), and CDI's results of operations have been included in the Company's results of operations since the consolidation date. The assets acquired of $\$ 92.0$ million primarily related to cash of $\$ 14.1$ million and accounts receivable of $\$ 72.9$ million, and the liabilities assumed of $\$ 82.2$ million consisted of accounts payable.

Before the acquisition of CDI, the Company operated in one reportable segment: the operation of retail department stores. Following the acquisition, the Company operates in two reportable segments: the operation of retail department stores and a general contracting construction company.

For the Company's retail operations reportable segment, the Company determined its operating segments on a store by store basis. Each store's operating performance has been aggregated into one reportable segment. The Company's operating segments are aggregated for financial reporting purposes because they are similar in each of the following areas: economic characteristics, class of consumer, nature of products and distribution methods. Revenues from external customers are derived from merchandise sales, and the Company does not rely on any major customers as a source of revenue. Across all stores, the Company operates one store format under the Dillard's name where each store offers the same general mix of merchandise with similar categories and similar customers. The Company believes that disaggregating its operating segments would not provide meaningful additional information.

## Notes to Consolidated Financial Statements (Continued)

## 2. Business Segments (Continued)

The following table summarizes the percentage of net sales by segment and major product line:

|  | Percentage of Net Sales |  |  |
| :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { Fiscal } \\ 2010 \end{gathered}$ | $\begin{gathered} \text { Fiscal } \\ 2009 \end{gathered}$ | $\begin{gathered} \text { Fiscal } \\ 2008 \end{gathered}$ |
| Retail operations segment: |  |  |  |
| Cosmetics | 15\% | 15\% | 15\% |
| Ladies' apparel and accessories | 37 | 36 | 37 |
| Juniors' and children's apparel | 8 | 8 | 9 |
| Men's apparel and accessories . | 17 | 17 | 18 |
| Shoes | 15 | 14 | 13 |
| Home and furniture | 6 | 7 | 7 |
|  | 98 | 97 | 99 |
| Construction segment | 2 | 3 | 1 |
| Total. | $\underline{\underline{100 \%}}$ | $\underline{\underline{100 \%}}$ | $\underline{\underline{100 \%}}$ |

The following tables summarize certain segment information, including the reconciliation of those items to the Company's consolidated operations.

| (in thousands of dollars) | Retail Operations | Fiscal 2010 Construction | Consolidated |
| :---: | :---: | :---: | :---: |
| Net sales from external customers | \$6,020,043 | \$100,918 | \$6,120,961 |
| Gross profit | 2,142,913 | 1,985 | 2,144,898 |
| Depreciation and amortization | 261,368 | 182 | 261,550 |
| Interest and debt expense (income), net | 74,009 | (217) | 73,792 |
| Income (loss) before income taxes and equity in losses of joint ventures. | 269,644 | (928) | 268,716 |
| Equity in losses of joint ventures | $(4,646)$ | - | $(4,646)$ |
| Total assets | 4,332,262 | 41,904 | 4,374,166 |
| (in thousands of dollars) | Retail Operations | Fiscal 2009 Construction | Consolidated |
| Net sales from external customers | \$5,889,961 | \$204,987 | \$6,094,948 |
| Gross profit | 1,982,858 | 9,198 | 1,992,056 |
| Depreciation and amortization | 262,709 | 168 | 262,877 |
| Interest and debt expense (income), net | 74,256 | (253) | 74,003 |
| Income before income taxes and equity in losses of joint ventures. | 80,472 | 4,053 | 84,525 |
| Equity in losses of joint ventures | $(3,304)$ | - | $(3,304)$ |
| Total assets | 4,524,694 | 81,633 | 4,606,327 |

## Notes to Consolidated Financial Statements (Continued)

## 2. Business Segments (Continued)

| (in thousands of dollars) | Retail Operations | Fiscal 2008 Construction | Consolidated |
| :---: | :---: | :---: | :---: |
| Net sales from external customers | \$6,742,600 | \$87,943 | \$6,830,543 |
| Gross profit | 1,998,623 | 4,151 | 2,002,774 |
| Depreciation and amortization | 284,222 | 65 | 284,287 |
| Interest and debt expense (income), net | 88,945 | (124) | 88,821 |
| (Loss) income before income taxes and joint ventures | $(382,456)$ | 2,451 | $(380,005)$ |
| Equity in losses of joint ventures | (316) | $(1,264)$ | $(1,580)$ |
| Total assets | 4,660,934 | 84,910 | 4,745,844 |

Intersegment construction revenues of $\$ 28.8$ million, $\$ 51.9$ million and $\$ 19.1$ million were eliminated during consolidation and have been excluded from net sales for the years ended January 29, 2011, January 30, 2010 and January 31, 2009, respectively.

## 3. Goodwill

The changes in the carrying amount of goodwill for the retail segment for the years ended January 29, 2011, January 30, 2010 and January 31, 2009 are as follows (in thousands):


The goodwill write-off of $\$ 31.9$ million during fiscal 2008 was for seven stores where the projected cash flows were unable to sustain the amount of goodwill. There was no further goodwill activity in fiscal 2009 and 2010.

## 4. Revolving Credit Agreement

At January 29, 2011, the Company maintained a $\$ 1.0$ billion revolving credit facility ("credit agreement") with JPMorgan Chase Bank ("JPMorgan") as the lead agent for various banks, secured by the inventory of Dillard's, Inc. operating subsidiaries. The credit agreement expires December 12, 2012. Borrowings under the credit agreement accrue interest at either JPMorgan's Base Rate minus $0.5 \%$ or LIBOR plus $1.0 \%(1.26 \%$ at January 29, 2011) subject to certain availability thresholds as defined in the credit agreement.

Limited to $85 \%$ of the inventory of certain Company subsidiaries, availability for borrowings and letter of credit obligations under the credit agreement was $\$ 817.7$ million at January 29, 2011. No borrowings were outstanding at January 29, 2011. Letters of credit totaling $\$ 90.8$ million were issued under this credit agreement leaving unutilized availability under the facility of approximately $\$ 727$ million at January 29, 2011. No borrowings were outstanding as of January 30, 2010. There are no financial covenant requirements under the credit agreement provided that availability for borrowings and letters of credit exceeds $\$ 100$ million. The Company pays an annual commitment fee to the banks

## Notes to Consolidated Financial Statements (Continued)

## 4. Revolving Credit Agreement (Continued)

of $0.25 \%$ of the committed amount less outstanding borrowings and letters of credit. The Company had weighted-average borrowings of $\$ 8.7$ million and $\$ 57.2$ million during fiscal 2010 and 2009, respectively.

Under the credit agreement, the Company unilaterally reduced the previous $\$ 1.2$ billion credit facility by $\$ 200$ million to $\$ 1.0$ billion, effective September 1, 2010, in order to reduce the amount of commitment fees. Planned inventory levels would not allow for utilization of the full $\$ 1.2$ billion. All other aspects of the credit agreement remain unchanged.

## 5. Long-Term Debt

Long-term debt consists of the following:

| (in thousands of dollars) | January 29, 2011 | January 30, 2010 |
| :---: | :---: | :---: |
| Unsecured notes, at rates ranging from $6.63 \%$ to $9.13 \%$, due 2011 through 2028. | \$723,194 | \$724,369 |
| Term note, payable monthly through 2012 and bearing interest at a rate of $5.93 \%$. . . . . . | 21,295 | 22,177 |
| Mortgage note, payable monthly through 2013 and bearing interest at a rate of $9.25 \%$. . . . . . . . . | 1,923 | 2,760 |
| Current portion | $\begin{aligned} & 746,412 \\ & (49,166) \end{aligned}$ | $\begin{array}{r} 749,306 \\ (1,719) \end{array}$ |
|  | \$697,246 | \$747,587 |

During fiscal 2010, the Company repurchased $\$ 1.2$ million face amount of $7.13 \%$ notes with an original maturity on August 1, 2018. This repurchase resulted in a pretax gain of approximately $\$ 21$ thousand which was recorded in net interest and debt expense.

During fiscal 2009, the Company repurchased $\$ 8.4$ million face amount of $9.125 \%$ notes with an original maturity on August 1, 2011. This repurchase resulted in a pretax gain of approximately $\$ 1.7$ million which was recorded in net interest and debt expense.

During fiscal 2008, the Company purchased a corporate aircraft by exercising its option under a synthetic lease and by issuing a $\$ 23.6$ million term note, secured by letters of credit. The Company then sold the aircraft for $\$ 44.5$ million. A gain of $\$ 17.6$ million was recognized related to the sale and was recorded in gain on disposal of assets. The note had a carrying value of $\$ 21.3$ million and $\$ 22.2$ million at January 29, 2011 and January 30, 2010, respectively.

There are no financial covenants under any of the debt agreements. Building, land, and land improvements with a carrying value of $\$ 4.7$ million at January 29, 2011 were pledged as collateral on the mortgage note. Maturities of long-term debt over the next five years are approximately $\$ 49$ million, $\$ 77$ million, $\$ 0, \$ 0$ and $\$ 0$.

## Notes to Consolidated Financial Statements (Continued)

## 5. Long-Term Debt (Continued)

Net interest and debt expense consists of the following:

| (in thousands of dollars) | $\begin{gathered} \text { Fiscal } \\ 2010 \end{gathered}$ | $\begin{aligned} & \text { Fiscal } \\ & 2009 \end{aligned}$ | $\begin{aligned} & \text { Fiscal } \\ & 2008 \end{aligned}$ |
| :---: | :---: | :---: | :---: |
| Long-term debt: |  |  |  |
| Interest | \$70,325 | \$70,749 | \$75,490 |
| Gain on early retirement of long-term debt | (21) | $(1,653)$ | - |
| Amortization of debt expense | 1,714 | 1,753 | 1,842 |
|  | 72,018 | 70,849 | 77,332 |
| Interest on capital lease obligations | 1,398 | 2,005 | 2,154 |
| Revolving credit facility expenses | 2,769 | 3,693 | 10,263 |
| Investment interest income. | $(2,393)$ | $(2,544)$ | (928) |
|  | \$73,792 | \$74,003 | \$88,821 |

Interest paid during fiscal 2010, 2009 and 2008 was approximately $\$ 76.4$ million, $\$ 80.3$ million and $\$ 90.6$ million, respectively.

## 6. Trade Accounts Payable and Accrued Expenses

Trade accounts payable and accrued expenses consist of the following:

| thousands of dollars) | January 29, 2011 | January 30, 2010 |
| :---: | :---: | :---: |
| Trade accounts payable | \$491,536 | \$494,372 |
| Accrued expenses: |  |  |
| Taxes, other than income | 61,119 | 59,791 |
| Salaries, wages and employee benefits | 63,823 | 50,421 |
| Liability to customers | 42,029 | 43,197 |
| Interest | 16,720 | 16,957 |
| Rent | 3,194 | 3,435 |
| Other | 10,860 | 8,328 |
|  | \$689,281 | \$676,501 |

## Notes to Consolidated Financial Statements (Continued)

## 7. Income Taxes

The provision for federal and state income taxes is summarized as follows:

| (in thousands of dollars) | Fiscal $2010$ | $\begin{gathered} \text { Fiscal } \\ 2009 \end{gathered}$ | Fiscal 2008 |
| :---: | :---: | :---: | :---: |
| Current: |  |  |  |
| Federal | \$65,911 | \$ 51,679 | \$ $(84,424)$ |
| State | 100 | $(3,639)$ | 1,556 |
|  | 66,011 | 48,040 | $(82,868)$ |
| Deferred: |  |  |  |
| Federal | 18,126 | $(31,396)$ | $(49,145)$ |
| State | 313 | $(3,954)$ | $(8,507)$ |
|  | 18,439 | (35,350) | $(57,652)$ |
|  | $\underline{\underline{\$ 84,450}}$ | \$ 12,690 | $\underline{\text { \$(140,520) }}$ |

A reconciliation between the Company's income tax provision and income taxes using the federal statutory income tax rate is presented below:

| (in thousands of dollars) | Fiscal 2010 | $\begin{gathered} \text { Fiscal } \\ 2009 \end{gathered}$ | Fiscal $2008$ |
| :---: | :---: | :---: | :---: |
| Income tax at the statutory federal rate (inclusive of equity in losses of joint ventures) | \$92,424 | \$28,427 | \$(133,555) |
| State income taxes, net of federal benefit (inclusive of equity in losses of joint ventures) | 4,846 | (89) | $(6,538)$ |
| Net changes in unrecognized tax benefits, interest, and penalties / reserves. | $(6,062)$ | $(6,334)$ | 2,495 |
| Tax benefit of federal credits | $(2,473)$ | $(2,405)$ | $(4,069)$ |
| Nondeductible goodwill write-off |  |  | 11,680 |
| Changes in cash surrender value of life insurance policies | $(1,218)$ | (795) | (803) |
| Changes in valuation allowance | $(3,642)$ | $(4,024)$ | $(10,492)$ |
| Changes in tax rate | 1,403 | $(1,317)$ | - |
| Other | (828) | (773) | 762 |
|  | \$84,450 | \$12,690 | \$(140,520) |

During fiscal 2010, income taxes included approximately $\$ 1.4$ million for an increase in deferred liabilities due to an increase in the state effective tax rate, and included the recognition of tax benefits of approximately $\$ 6.1$ million for the net decrease in unrecognized tax benefits, interest, and penalties, $\$ 2.9$ million for the decrease in net operating loss valuation allowances, $\$ 0.7$ million for the decrease in the capital loss valuation allowance resulting from capital gain income, $\$ 1.2$ million for the increase in the cash surrender value of life insurance policies, and $\$ 2.5$ million due to federal tax credits. During fiscal 2010, the Company reached settlements with federal and state taxing jurisdictions which resulted in reductions in the liability for unrecognized tax benefits.

During fiscal 2009, income taxes included the recognition of tax benefits of approximately $\$ 6.3$ million for the net decrease in unrecognized tax benefits, interest, and penalties, $\$ 1.3$ million for a decrease in deferred liabilities due to a decrease in the state effective tax rate, $\$ 4.4$ million for a decrease in a capital loss valuation allowance resulting from capital gain income, and $\$ 2.4$ million due

## Notes to Consolidated Financial Statements (Continued)

## 7. Income Taxes (Continued)

to federal tax credits. During fiscal 2009, the Company reached a settlement with a state taxing jurisdiction which resulted in a reduction in unrecognized tax benefits, interest, and penalties.

During fiscal 2008, income taxes included the net increase in unrecognized tax benefits, interest, and penalties of approximately $\$ 2.5$ million and included the recognition of tax benefits of approximately $\$ 10.5$ million for a decrease in a capital loss valuation allowance resulting from capital gain income and $\$ 4.1$ million due to federal tax credits.

Deferred income taxes reflect the net tax effects of temporary differences between the carrying amounts of assets and liabilities for financial reporting purposes and the amounts used for income tax purposes. Significant components of the Company's deferred tax assets and liabilities as of January 29, 2011 and January 30, 2010 are as follows:

| (in thousands of dollars) | $\begin{gathered} \text { January 29, } \\ 2011 \end{gathered}$ | $\begin{gathered} \text { January } 30, \\ 2010 \end{gathered}$ |
| :---: | :---: | :---: |
| Property and equipment bases and depreciation differences | \$ 426,276 | \$ 449,179 |
| Joint venture bases differences | 7,374 | 7,119 |
| Differences between book and tax bases of inventory | 61,975 | 51,227 |
| Other | 1,722 | 4,900 |
| Total deferred tax liabilities | 497,347 | 512,425 |
| Accruals not currently deductible | $(62,269)$ | $(99,666)$ |
| Capital loss carryforwards | - | $(212,116)$ |
| Net operating loss carryforwards | $(94,429)$ | $(150,557)$ |
| State income taxes | $(3,986)$ | $(6,199)$ |
| Other | (453) | $(1,017)$ |
| Total deferred tax assets | $(161,137)$ | $(469,555)$ |
| Capital loss valuation allowance | - | 212,116 |
| Net operating loss valuation allowance | 61,279 | 121,485 |
| Net deferred tax assets | $(99,858)$ | $(135,954)$ |
| Net deferred tax liabilities | \$ 397,489 | \$ 376,471 |

At January 29, 2011, the Company had a deferred tax asset related to state net operating loss carryforwards of approximately $\$ 94$ million that could be utilized to reduce the tax liabilities of future years. These carryforwards will expire between fiscal 2011 and 2031. A portion of the deferred asset attributable to state net operating loss carryforwards was reduced by a valuation allowance of approximately $\$ 61$ million for the losses of various members of the affiliated group in states for which the Company determined that it is "more likely than not" that the benefit of the net operating losses will not be realized.

The change in the valuation allowances is comprised both of amounts charged to the income tax provision as shown in the reconciliation table of tax expense, as well as adjustments to the valuation allowances through other balance sheet accounts attributable to utilization and expiration of the associated net operating losses.

## Notes to Consolidated Financial Statements (Continued)

## 7. Income Taxes (Continued)

Deferred tax assets and liabilities are presented as follows in the accompanying consolidated balance sheets:

| (in thousands of dollars) | $\underset{2011}{\text { January } 29,}$ | $\underset{2010}{\text { January }} \mathbf{3 0}$ |
| :---: | :---: | :---: |
| Net deferred tax liabilities-noncurrent | \$341,689 | \$349,722 |
| Net deferred tax liabilities-current | 55,800 | 26,749 |
| Net deferred tax liabilities | \$397,489 | \$376,471 |

The total amount of unrecognized tax benefits as of January 29, 2011 and January 30, 2010 was $\$ 9.1$ million and $\$ 18.2$ million, respectively, of which $\$ 6.3$ million and $\$ 13.8$ million, respectively, would, if recognized, affect the effective tax rate. The Company classifies accrued interest expense and penalties relating to income tax in the consolidated financial statements as income tax expense. The total interest and penalties recognized in the consolidated statements of operations as of January 29, 2011, January 30, 2010 and January 31, 2009 was $\$(2.3)$ million, $\$(2.0)$ million, and $\$ 0.6$ million, respectively. The total accrued interest and penalties in the consolidated balance sheets as of January 29, 2011 and January 30, 2010 was $\$ 3.7$ million and $\$ 7.1$ million, respectively.

A reconciliation of the beginning and ending amount of unrecognized tax benefits is as follows:

| (in thousands of dollars) | $\begin{aligned} & \text { Fiscal } \\ & 2010 \end{aligned}$ | $\underset{2009}{\text { Fiscal }}$ | Fiscal 2008 |
| :---: | :---: | :---: | :---: |
| Unrecognized tax benefits at beginning of period | \$18,233 | \$27,276 | \$25,415 |
| Gross increases-tax positions in prior period | - | 329 | 1,778 |
| Gross decreases-tax positions in prior period | $(6,461)$ | $(9,188)$ | $(2,460)$ |
| Gross increases-current period tax positions | 861 | 1,073 | 2,770 |
| Settlements | $(3,527)$ | $(1,247)$ | (198) |
| Lapse of statute of limitations | - | (10) | (29) |
| Unrecognized tax benefits at end of period | \$ 9,106 | \$18,233 | \$27,276 |

The Company is currently being examined by the IRS for the fiscal tax years 2008 through 2009. During fiscal 2010, the IRS completed its examination of the Company's federal income tax returns for the fiscal tax years 2006 through 2007. The Company is also under examination by various state and local taxing jurisdictions for various fiscal years. The tax years that remain subject to examination for major tax jurisdictions are fiscal tax years 2006 and forward, with the exception of fiscal 2003 through 2005 amended state and local tax returns related to the reporting of federal audit adjustments. At this time, the Company does not expect the results from any income tax audit to have a material impact on the Company's consolidated financial statements.

The Company has taken positions in certain taxing jurisdictions for which it is reasonably possible that the total amounts of unrecognized tax benefits may decrease within the next twelve months. The possible decrease could result from the finalization of the Company's federal and various state income tax audits. The Company's federal income tax audit uncertainties primarily relate to research and development credits, while various state income tax audit uncertainties primarily relate to income from intangible assets. The estimated range of the reasonably possible uncertain tax benefit decrease in the next twelve months is between $\$ 0.5$ million and $\$ 2.5$ million. Changes in the Company's assumptions

## Notes to Consolidated Financial Statements (Continued)

## 7. Income Taxes (Continued)

and judgments can materially affect amounts recognized in the consolidated balance sheets and statements of operations.

Income taxes paid during fiscal 2010, 2009 and 2008 were approximately $\$ 57.7$ million, $\$ 6.4$ million and $\$ 0.5$ million, respectively.

## 8. Subordinated Debentures

At January 29, 2011, the Company had $\$ 200$ million outstanding of its $7.5 \%$ subordinated debentures due August 1, 2038. All of these subordinated debentures were held by Dillard's Capital Trust I ("Trust"), a $100 \%$ owned unconsolidated finance subsidiary of the Company. The subordinated debentures are the sole asset of the Trust. The Company has the right to defer the payment of interest on the subordinated debentures at any time for a period not to exceed 20 consecutive quarters. However, the Company has no intention of exercising this right to defer interest payments.

At January 29, 2011, the Trust has outstanding $\$ 200$ million liquidation amount of $7.5 \%$ Capital Securities, due August 1, 2038 (the "Capital Securities"). Holders of the Capital Securities are entitled to receive cumulative cash distributions, payable quarterly, at the annual rate of $7.5 \%$ of the liquidation amount of $\$ 25$ per Capital Security. The Capital Securities are subject to mandatory redemption upon repayment of the Company's subordinated debentures. The Company's obligations under the subordinated debentures and related agreements, taken together, provide a full and unconditional guarantee of payments due on the Capital Securities.

The Trust is a variable interest entity and is not consolidated into the Company's financial statements, since the Company is not the primary beneficiary of the Trust.

## 9. Benefit Plans

The Company has a retirement plan with a 401(k)-salary deferral feature for eligible employees. Under the terms of the plan, eligible employees may contribute up to the lesser of $\$ 16,500(\$ 22,000$ if at least 50 years of age) or $75 \%$ of eligible pay. Eligible employees with one year of service, who elect to participate in the plan, receive a Company matching contribution. Company matching contributions are calculated on the eligible employee's first $6 \%$ of elective deferrals with the first $1 \%$ being matched $100 \%$ and the next $5 \%$ being matched $50 \%$. The Company matching contributions are used to purchase Class A Common Stock of the Company for the benefit of the employee. The terms of the plan provide a two-year vesting schedule for the Company matching contribution portion of the plan. The Company incurred benefit plan expense of $\$ 15$ million, $\$ 13$ million and $\$ 15$ million for fiscal 2010, 2009 and 2008, respectively.

The Company has an unfunded, nonqualified defined benefit plan ("Pension Plan") for its officers. The Pension Plan is noncontributory and provides benefits based on years of service and compensation during employment. Pension expense is determined using various actuarial cost methods to estimate the total benefits ultimately payable to officers and allocates this cost to service periods. The actuarial assumptions used to calculate pension costs are reviewed annually.

## Notes to Consolidated Financial Statements (Continued)

## 9. Benefit Plans (Continued)

The accumulated benefit obligations, change in projected benefit obligation, change in Pension Plan assets, funded status, and reconciliation to amounts recognized in the consolidated balance sheets are as follows:

| (in thousands of dollars) | $\underset{2011}{\text { January } 29,}$ | $\begin{gathered} \text { January } 30, \\ 2010 \end{gathered}$ |
| :---: | :---: | :---: |
| Change in benefit obligation: |  |  |
| Benefit obligation at beginning of year | \$ 130,465 | \$ 113,513 |
| Service cost | 2,886 | 3,084 |
| Interest cost | 7,269 | 7,303 |
| Actuarial (gain)/ loss | $(4,045)$ | 10,658 |
| Benefits paid | $(4,282)$ | $(4,093)$ |
| Benefit obligation at end of year | \$ 132,293 | \$ 130,465 |
| Change in Pension Plan assets: |  |  |
| Fair value of Pension Plan assets at beginning of year | \$ | \$ |
| Employer contribution | 4,282 | 4,093 |
| Benefits paid | $(4,282)$ | $(4,093)$ |
| Fair value of Pension Plan assets at end of year | \$ - | \$ |
| Funded status (benefit obligation less Pension Plan assets) | \$(132,293) | \$(130,465) |
| Unamortized prior service costs | - | - |
| Unrecognized net actuarial loss | - | - |
| Intangible asset | - | - |
| Unrecognized net loss | - | - |
| Accrued benefit cost | \$(132,293) | \$(130,465) |
| Benefit obligation in excess of Pension Plan assets | \$(132,293) | \$(130,465) |
| Amounts recognized in the balance sheets: |  |  |
| Accrued benefit liability | \$(132,293) | \$(130,465) |
| Net amount recognized | \$(132,293) | \$(130,465) |
| Accumulated benefit obligation at end of year | \$(126,932) | \$(123,385) |

Pretax amounts recognized in accumulated other comprehensive loss for fiscal 2010 consisted of net actuarial losses and prior service cost of $\$ 26.6$ million and $\$ 1.3$ million, respectively. Pretax amounts recognized in accumulated other comprehensive loss for fiscal 2009 consisted of net actuarial losses and prior service cost of $\$ 33.0$ million and $\$ 2.0$ million, respectively. Pretax amounts recognized in accumulated other comprehensive loss for fiscal 2008 consisted of net actuarial losses and prior service cost of $\$ 23.8$ million and $\$ 2.6$ million, respectively.

Accrued benefit liability is included in other liabilities. Accumulated other comprehensive loss, net of tax benefit, is included in stockholders' equity.

The estimated actuarial loss and prior service cost for the nonqualified defined benefit plans that will be amortized from accumulated other comprehensive loss into net periodic benefit cost over the next fiscal year approximate $\$ 2.0$ million and $\$ 0.6$ million, respectively.

## Notes to Consolidated Financial Statements (Continued)

## 9. Benefit Plans (Continued)

The discount rate that the Company utilizes for determining future pension obligations is based on the Citigroup Above Median Pension Index Curve on its annual measurement date as of the end of each fiscal year and is matched to the future expected cash flows of the benefit plans by annual periods. The discount rate had decreased to $5.5 \%$ as of January 29, 2011 from $5.7 \%$ as of January 30, 2010. Weighted average assumptions are as follows:

|  |  | Fiscal 2010 |  | Fiscal 2009 |  | Fiscal 2008 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Discount rate-net periodic pension cost . . . . . . . . |  | $5.7 \%$ |  | $6.6 \%$ |  | $6.3 \%$ |
| Discount rate-benefit obligations . . . . . . . . . . . |  | $5.5 \%$ |  | $5.7 \%$ |  | $6.6 \%$ |
| Rate of compensation increases . . . . . . . . . . . |  | $3.0 \%$ |  | $4.0 \%$ | $4.0 \%$ |  |

The components of net periodic benefit costs are as follows:

| (in thousands of dollars) | Fiscal 2010 | Fiscal 2009 | Fiscal 2008 |
| :---: | :---: | :---: | :---: |
| Components of net periodic benefit costs: |  |  |  |
| Service cost | \$ 2,886 | \$ 3,084 | \$ 2,502 |
| Interest cost | 7,269 | 7,303 | 7,056 |
| Net actuarial loss | 2,376 | 1,474 | 2,054 |
| Amortization of prior service cost. | 626 | 626 | 627 |
| Net periodic benefit costs | \$13,157 | \$12,487 | \$12,239 |

The estimated future benefits payments for the nonqualified benefit plan are as follows:

## (in thousands of dollars)

| Fiscal Year |  |
| :---: | :---: |
| 2011 | \$ 5,700 |
| 2012 | 6,260 |
| 2013 | 6,104 |
| 2014 | 5,868 |
| 2015 | 7,815 |
| 2016-2020 | 39,980 |
| Total payme | \$71,727 |

## 10. Stockholders' Equity

Capital stock is comprised of the following:

| Type | Par <br> Value | Shares Authorized |
| :---: | :---: | :---: |
| Preferred (5\% cumulative) | \$100.00 | 5,000 |
| Additional preferred | \$ 0.01 | 10,000,000 |
| Class A, common | \$ 0.01 | 289,000,000 |
| Class B, common | \$ 0.01 | 11,000,000 |

Holders of Class A are empowered as a class to elect one-third of the members of the Board of Directors, and the holders of Class B are empowered as a class to elect two-thirds of the members of

## 10. Stockholders' Equity (Continued)

the Board of Directors. Shares of Class B are convertible at the option of any holder thereof into shares of Class A at the rate of one share of Class B for one share of Class A.

On March 2, 2002, the Company adopted a shareholder rights plan under which the Board of Directors declared a dividend of one preferred share purchase right for each outstanding share of the Company's Common Stock, which includes both the Company's Class A and Class B Common Stock, payable on March 18, 2002 to the shareholders of record on that date. Each right, which is not presently exercisable, entitles the holder to purchase one one-thousandth of a share of Series A Junior Participating Preferred Stock for $\$ 70$ per one one-thousandth of a share of Preferred Stock, subject to adjustment. In the event that any person acquires $15 \%$ or more of the outstanding shares of common stock, each holder of a right (other than the acquiring person or group) will be entitled to receive, upon payment of the exercise price, shares of Class A Common Stock having a market value of two times the exercise price. The rights will expire, unless extended, redeemed or exchanged by the Company, on March 2, 2012.

## Stock Repurchase Programs

## 2007 Stock Plan

In November 2007, the Company's Board of Directors approved the repurchase of up to $\$ 200$ million of the Company's Class A Common Stock ("2007 Stock Plan"). Availability under the 2007 Stock Plan at the beginning of fiscal 2008 was $\$ 200$ million. During fiscal 2008, the Company repurchased 1.8 million shares for $\$ 17.4$ million at an average price of $\$ 9.55$ per share. No repurchases were made during fiscal 2009. During fiscal 2010, the Company repurchased 7.2 million shares of stock for approximately $\$ 182.6$ million at an average price of $\$ 25.39$ per share, which completed the remaining authorization under the 2007 Stock Plan.

## 2010 Stock Plan

In August 2010, the Company's Board of Directors authorized the Company to repurchase up to $\$ 250$ million of the Company's Class A Common Stock ("2010 Stock Plan"). This authorization permits the Company to repurchase its Class A Common Stock in the open market, pursuant to preset trading plans meeting the requirements of Rule 10b5-1 under the Securities Exchange Act of 1934 or through privately negotiated transactions. The 2010 Stock Plan has no expiration date. During fiscal 2010, the Company repurchased 7.5 million shares for $\$ 231.3$ million at an average price of $\$ 31.04$ per share. At January 29, 2011, remaining availability under the 2010 Stock Plan was $\$ 18.7$ million.

## 11. Earnings (Loss) per Share

Basic earnings per share has been computed based upon the weighted average of Class A and Class B common shares outstanding. Diluted earnings per share gives effect to outstanding stock options.

## Notes to Consolidated Financial Statements (Continued)

## 11. Earnings (Loss) per Share (Continued)

Earnings (loss) per common share has been computed as follows:

| (in thousands, except per share data) | Fiscal 2010 |  | Fiscal 2009 |  | Fiscal 2008 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Basic | Diluted | Basic | Diluted | Basic | Diluted |
| Net earnings (loss) available for per-share calculation | \$179,620 | \$179,620 | \$68,531 | \$68,531 | \$(241,065) | \$(241,065) |
| Average shares of common stock outstanding | 66,922 | 66,922 | 73,784 | 73,784 | 74,278 | 74,278 |
| Dilutive effect of stock-based compensation | - | 252 | - | - | - |  |
| Total average equivalent shares | 66,922 | 67,174 | 73,784 | 73,784 | 74,278 | 74,278 |
| Per share of common stock: Net income (loss) | \$ 2.68 | \$ 2.67 | \$ 0.93 | \$ 0.93 | \$ (3.25) | \$ (3.25) |

Total stock options outstanding were 3,351,869, 4,044,369 and 5,261,375 at January 29, 2011, January 30, 2010 and January 31, 2009, respectively. Of these, options to purchase 4,044,369 and $5,261,375$ shares of Class A Common Stock at prices ranging from $\$ 24.73$ to $\$ 26.57$ and $\$ 24.01$ to $\$ 30.47$ were outstanding at January 30, 2010 and January 31, 2009, respectively, but were not included in the computations of diluted earnings (loss) per share because the effect of their inclusion would have been antidilutive.

## 12. Stock-Based Compensation

The Company has various stock option plans that provide for the granting of options to purchase shares of Class A Common Stock to certain key employees of the Company. Exercise and vesting terms for options granted under the plans are determined at each grant date. All options were granted at not less than fair market value at dates of grant. As of January 29, 2011, 7,547,451 shares were available for grant under the plans and $10,899,320$ shares of Class A Common Stock were reserved for issuance under the stock option plans. There were no stock options granted during fiscal 2010, 2009 and 2008.

Stock option transactions are summarized as follows:

| Fixed Options | Fiscal 2010 |  |
| :---: | :---: | :---: |
|  | Shares | Weighted Average Exercise Price |
| Outstanding, beginning of year | 4,044,369 | \$25.79 |
| Granted. | - | - |
| Exercised | $(672,500)$ | 25.74 |
| Expired | $(20,000)$ | 25.74 |
| Outstanding, end of year | 3,351,869 | \$25.80 |
| Options exercisable at year-end | 3,351,869 | \$25.80 |

## Notes to Consolidated Financial Statements (Continued)

## 12. Stock-Based Compensation (Continued)

The following table summarizes information about stock options outstanding at January 29, 2011:

| Range of Exercise Prices | Options Outstanding |  |  | Options Exercisable |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Options Outstanding | Weighted-Average Remaining Contractual Life (Yrs.) | Weighted-Average Exercise Price | Options <br> Exercisable | Weighted-Average Exercise Price |
| \$24.73-\$24.73 | 23,781 | 0.32 | \$24.73 | 23,781 | \$24.73 |
| \$25.74-\$25.74 | 2,977,500 | 4.99 | 25.74 | 2,977,500 | 25.74 |
| \$25.95-\$26.57 | 350,588 | 0.32 | 26.34 | 350,588 | 26.34 |
|  | 3,351,869 | 4.46 | \$25.80 | 3,351,869 | \$25.80 |

The intrinsic value of stock options exercised during fiscal 2010 was approximately $\$ 8.5$ million. At January 29, 2011, the intrinsic value of outstanding stock options and exercisable stock options was $\$ 48.3$ million.

## 13. Commitments and Contingencies

Rental expense consists of the following:

| (in thousands of dollars) | Fiscal 2010 | Fiscal 2009 | Fiscal 2008 |
| :---: | :---: | :---: | :---: |
| Operating leases: |  |  |  |
| Buildings: |  |  |  |
| Minimum rentals | \$20,137 | \$21,876 | \$23,529 |
| Contingent rentals | 3,884 | 2,772 | 4,264 |
| Equipment | 27,024 | 33,715 | 33,688 |
|  | \$51,045 | \$58,363 | \$61,481 |

Contingent rentals on certain leases are based on a percentage of annual sales in excess of specified amounts. Other contingent rentals are based entirely on a percentage of sales.

The future minimum rental commitments as of January 29, 2011 for all non-cancelable leases for buildings and equipment are as follows:

| (in thousands of dollars) Fiscal Year | Operating Leases | Capital <br> Leases |
| :---: | :---: | :---: |
| 2011 | 44,710 | 3,191 |
| 2012 | 36,205 | 3,191 |
| 2013 | 13,354 | 2,488 |
| 2014 | 11,186 | 1,428 |
| 2015 | 9,294 | 1,428 |
| After 2015 | 27,425 | 7,515 |
| Total minimum lease payments | \$142,174 | 19,241 |
| Less amount representing interest |  | (5,674) |
| Present value of net minimum lea is currently payable) |  | \$13,567 |

## Notes to Consolidated Financial Statements (Continued)

## 13. Commitments and Contingencies (Continued)

Renewal options from three to 25 years exist on the majority of leased properties. At January 29, 2011, the Company is committed to incur costs of approximately $\$ 12$ million to acquire, complete and furnish certain stores and equipment.

We were a member of a class of a settled lawsuit against Visa U.S.A. Inc. ("Visa") and MasterCard International Incorporated ("MasterCard"). The Visa Check/MasterMoney Antitrust litigation settlement became final on June 1, 2005. The settlement provided $\$ 3.05$ billion in compensatory relief by Visa and MasterCard to be funded over a fixed period of time to respective Settlement Funds. We received and recorded $\$ 0.4$ million, $\$ 5.7$ million and $\$ 0.4$ million as part of our share of the proceeds from the settlement during fiscal 2010, 2009 and 2008 respectively. This amount was recorded in service charges and other income.

At January 29, 2011, letters of credit totaling $\$ 90.8$ million were issued under the Company's $\$ 1.0$ billion revolving credit facility.

On May 27, 2009, a lawsuit was filed in the United States District Court for the Eastern District of Arkansas styled Steven Harben, Derivatively on Behalf of Nominal Defendant Dillard's, Inc. v. William Dillard II et al, Case Number 4:09-IV-395. The lawsuit generally seeks return of monies and alleges that certain officers and directors of the Company have been overcompensated and/or received improper benefits at the expense of the Company and its shareholders. On September 30, 2010, the court dismissed the lawsuit in its entirety. It is not known whether plaintiff intends to file an appeal. If so, the named officers and directors intend to contest these allegations vigorously.

On June 10, 2009, a lawsuit was filed in the Circuit Court of Pulaski County, Arkansas styled Billy K. Berry, Derivatively on behalf of Dillard's, Inc. v. William Dillard II et al, Case Number CV-09-4227-2. The lawsuit generally seeks return of monies and alleges that certain officers and directors of the Company have been overcompensated and/or received improper benefits at the expense of the Company and its shareholders. On February 18, 2010, the Circuit Court entered an "Order of Dismissal with Prejudice and Final Judgment" dismissing the case as to all parties defendant. Plaintiff has appealed the Court's Order. The named officers and directors will continue to contest these allegations vigorously.

Various other legal proceedings, in the form of lawsuits and claims, which occur in the normal course of business, are pending against the Company and its subsidiaries. In the opinion of management, disposition of these matters is not expected to materially affect the Company's financial position, cash flows or results of operations.

## 14. Asset Impairment and Store Closing Charges

During fiscal 2010, the Company recorded a pretax charge of $\$ 2.2$ million for asset impairment and store closing costs. The charge was for the write-down of one property currently held for sale.

During fiscal 2009, the Company recorded a pretax charge of $\$ 3.1$ million for asset impairment and store closing costs. The charge consists of the write-down of property of $\$ 3.9$ million on two stores closed in a prior year partially offset by the renegotiation of a future rent accrual of $\$ 0.8$ million on a store closed in a prior year.

During fiscal 2008, the Company recorded a pretax charge of $\$ 197.9$ million for asset impairment and store closing costs. The charge consists of (1) the write-off of $\$ 31.9$ million of goodwill on seven stores and a write-down of $\$ 58.8$ million of investment in two mall joint ventures where the estimated future cash flows were unable to sustain the amount of goodwill and investment; (2) an accrual of

## Notes to Consolidated Financial Statements (Continued)

## 14. Asset Impairment and Store Closing Charges (Continued)

$\$ 0.9$ million for future rent, property tax and utility payments on one store that was closed during the year; (3) a write-down of property and equipment and an accrual for future rent, property tax and utility payments of $\$ 5.7$ million on a store and distribution center that were closed during the year and (4) a write-down of property and equipment on 32 stores that were closed, scheduled to close or impaired based on the inability of the stores' estimated future cash flows to sustain their carrying value.

A breakdown of the asset impairment and store closing charges follows:

| (in thousands of dollars) | Fiscal 2010 |  | Fiscal 2009 |  | Fiscal 2008 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Number of Locations | Impairment Amount | $\begin{aligned} & \hline \begin{array}{l} \text { Number } \\ \text { of } \\ \text { Locations } \end{array} \end{aligned}$ | Impairment Amount | $\begin{aligned} & \hline \begin{array}{l} \text { Number } \\ \text { of } \\ \text { Locations } \end{array} \end{aligned}$ | Impairment Amount |
| Stores closed in previous fiscal year | 1 | \$2,208 | 2 | \$3,084 | 1 | \$ 800 |
| Stores closed in current fiscal year | - | - | - | - | 9 | 31,993 |
| Stores to close in next fiscal year | - | - | - | - | 5 | 18,811 |
| Stores impaired based on cash flows | - | - | - | - | 25 | 86,094 |
| Non-operating facility | - | - | - | - | 1 | 493 |
| Distribution center | - | - | - | - | 1 | 925 |
| Joint ventures | - | - | - | - | 2 | 58,806 |
| Total | 1 | \$2,208 | 2 | \$3,084 | 44 | \$197,922 |

The following is a summary of the activity in the reserve established for store closing charges:

| (in thousands of dollars) | Balance, Beginning of Year | $\begin{gathered} \text { Adjustments } \\ \text { and } \\ \text { Charges } \end{gathered}$ | Cash Payments | Balance, End of Year |
| :---: | :---: | :---: | :---: | :---: |
| Fiscal 2010 |  |  |  |  |
| Rent, property taxes and utilities | \$2,498 | \$ 680 | \$1,818 | \$1,360 |
| Fiscal 2009 |  |  |  |  |
| Rent, property taxes and utilities | 5,240 | 691 | 3,433 | 2,498 |
| Fiscal 2008 |  |  |  |  |
| Rent, property taxes and utilities | 4,355 | 4,474 | 3,589 | 5,240 |

Reserve amounts are recorded in trade accounts payable and accrued expenses and other liabilities.

## 15. Fair Value Disclosures

The estimated fair values of financial instruments which are presented herein have been determined by the Company using available market information and appropriate valuation methodologies. However, considerable judgment is required in interpreting market data to develop estimates of fair value. Accordingly, the estimates presented herein are not necessarily indicative of amounts the Company could realize in a current market exchange.

The fair value of the Company's long-term debt and subordinated debentures is based on market prices or dealer quotes (for publicly traded unsecured notes) and on discounted future cash flows using current interest rates for financial instruments with similar characteristics and maturities (for bank notes and mortgage notes).

## Notes to Consolidated Financial Statements (Continued)

## 15. Fair Value Disclosures (Continued)

The fair value of the Company's cash and cash equivalents and trade accounts receivable approximates their carrying values at January 29, 2011 and January 30, 2010 due to the short-term maturities of these instruments. The fair values of the Company's long-term debt at January 29, 2011 and January 30, 2010 were approximately $\$ 725$ million and $\$ 645$ million, respectively. The carrying value of the Company's long-term debt at January 29, 2011 and January 30, 2010 was approximately $\$ 746$ million and $\$ 749$ million, respectively. The fair value of the subordinated debentures at January 29, 2011 and January 30, 2010 was approximately $\$ 190$ million and $\$ 150$ million, respectively. The carrying value of the subordinated debentures at January 29, 2011 and January 30, 2010 was $\$ 200$ million.

## Assets and Liabilities Measured at Fair Value on a Nonrecurring Basis

The FASB's accounting guidance utilizes a fair value hierarchy that prioritizes the inputs to the valuation techniques used to measure fair value into three broad levels:

- Level 1: Observable inputs such as quoted prices (unadjusted) in active markets for identical assets or liabilities
- Level 2: Inputs, other than quoted prices, that are observable for the asset or liability, either directly or indirectly; these include quoted prices for similar assets or liabilities in active markets and quoted prices for identical or similar assets or liabilities in markets that are not active
- Level 3: Unobservable inputs that reflect the reporting entity's own assumptions

|  | Basis of Fair Value Measurements |  |  |
| :--- | :--- | :--- | :--- | :--- |

In fiscal 2009, long-lived assets held for sale with a carrying value of $\$ 37.9$ million were written down to their fair value of $\$ 34.0$ million, resulting in an impairment charge of $\$ 3.9$ million, which was included in earnings for the period. In fiscal 2010, long-lived assets held for sale were written down to their fair value of $\$ 27.5$ million, resulting in an impairment charge of $\$ 2.2$ million, which was included in earnings for the period. The inputs used to calculate the fair value of these long-lived assets in both periods included selling prices from commercial real estate transactions for similar assets in similar markets that we estimated would be used by a market participant in valuing these assets.

During fiscal 2010, the Company also sold three vacant retail store properties with carrying values of $\$ 4.2$ million.

## Notes to Consolidated Financial Statements (Continued)

## 16. Quarterly Results of Operations (unaudited)

| (in thousands of dollars, except per share data) | Fiscal 2010, Three Months Ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | May 1 | July 31 | October 30 | January 29 |
| Net sales | \$1,453,596 | \$1,388,910 | \$1,344,118 | \$1,934,337 |
| Gross profit | 539,335 | 458,474 | 486,644 | 660,445 |
| Net income | 48,834 | 6,828 | 14,381 | 109,577 |
| Diluted earnings per share: |  |  |  |  |
| Net income | \$ 0.68 | \$ 0.10 | \$ 0.22 | \$ 1.75 |
|  | Fiscal 2009, Three Months Ended |  |  |  |
| (in thousands of dollars, except per share data) | May 2 | August 1 | October 31 | January 30 |
| Net sales | \$1,473,870 | \$1,427,771 | \$1,359,331 | \$1,833,976 |
| Gross profit | 494,291 | 426,760 | 466,323 | 604,682 |
| Net income (loss) | 7,663 | $(26,657)$ | 8,011 | 79,514 |
| Diluted earnings per share: |  |  |  |  |
| Net income (loss) . | \$ 0.10 | \$ (0.36) | \$ 0.11 | \$ 1.08 |

Total of quarterly earnings per common share may not equal the annual amount because net income per common share is calculated independently for each quarter.

Quarterly information for fiscal 2010 and fiscal 2009 includes the following items:

## First Quarter

2010

- a $\$ 2.2$ million pretax charge ( $\$ 1.4$ million after tax or $\$ 0.02$ per share) for asset impairment and store closing charges related to the write-down of one property currently held for sale.

2009

- a $\$ 1.5$ million pretax gain ( $\$ 0.9$ million after tax or $\$ 0.01$ per share) on the early extinguishment of debt related to the repurchase of certain unsecured notes.


## Second Quarter

2010

- a $\$ 4.0$ million pretax gain ( $\$ 2.6$ million after tax or $\$ 0.04$ per share) related to the sale of a retail store location.
- a $\$ 2.0$ million income tax benefit ( $\$ 0.03$ per share) related to a state administrative settlement.


## Third Quarter

2010

- a $\$ 1.1$ million loss ( $\$ 0.7$ million after tax or $\$ 0.02$ per share) related to the sale of a closed store.
- a $\$ 1.2$ million income tax benefit ( $\$ 0.02$ per share) for a decrease in a capital loss valuation allowance.


## Notes to Consolidated Financial Statements (Continued)

## 16. Quarterly Results of Operations (unaudited) (Continued)

2009

- a $\$ 10.6$ million income tax benefit ( $\$ 0.14$ per share) primarily due to state administrative settlement and a decrease in a capital loss valuation allowance.


## Fourth Quarter

2010

- a $\$ 7.5$ million pretax gain ( $\$ 4.8$ million after tax or $\$ 0.08$ per share) on proceeds received for final payment related to hurricane losses.
- a $\$ 2.2$ million pretax gain ( $\$ 1.4$ million after tax or $\$ 0.02$ per share) related to the sale of three closed stores.
- a $\$ 6.5$ million income tax benefit ( $\$ 0.10$ per share) primarily related to net decreases in unrecognized tax benefits, interest and penalties due to resolutions of federal and state examinations; decreases in state net operating loss valuation allowances; and a decrease in a capital loss valuation allowance.


## 2009

- a $\$ 3.1$ million pretax charge ( $\$ 2.0$ million after tax or $\$ 0.03$ per share) for asset impairment and store closing charges related to certain stores.
- a $\$ 5.7$ million pretax gain ( $\$ 3.6$ million after tax or $\$ 0.05$ per share) related to proceeds received from settlement of the Visa Check/Mastermoney Antitrust litigation.
- a $\$ 2.3$ million pretax gain ( $\$ 1.5$ million after tax or $\$ 0.02$ per share) related to the sale of a vacant store location in Kansas City, Missouri.


## Exhibit Index

*3(a) Restated Certificate of Incorporation (Exhibit 3 to Form 10-Q for the quarter ended August 1, 1992 in 1-6140), as amended (Exhibit 3 to Form 10-Q for the quarter ended May 3, 1997 in 1-6140).
*3(b) Amended and Restated By-Laws as currently in effect (Exhibit 4.2 to Form S-8 filed November 27, 2007 in 333-147636).
*4(a) Indenture between the Registrant and Chemical Bank, Trustee, dated as of October 1, 1985 (Exhibit (4) in 2-85556).
*4(b) Indenture between the Registrant and Chemical Bank, Trustee, dated as of October 1, 1986 (Exhibit (4) in 33-8859).
*4(c) Indenture between Registrant and Chemical Bank, Trustee, dated as of April 15, 1987 (Exhibit 4.3 in 33-13534).
*4(d) Indenture between Registrant and Chemical Bank, Trustee, dated as of May 15, 1988, as supplemented (Exhibit 4 in 33-21671, Exhibit 4.2 in 33-25114 and Exhibit 4(c) to Current Report on Form 8-K dated September 26, 1990 in 1-6140).
*4(e) Rights Agreement between Dillard's, Inc. and Registrar and Transfer Company, as Rights Agent (Exhibit 4.1 to Form 8-K dated as of March 2, 2002 in 1-6140).
**10(a) 1998 Incentive and Nonqualified Stock Option Plan (Exhibit 10(b) to Form 10-K for the fiscal year ended January 30, 1999 in 1-6140).
**10(b) Amended and Restated Corporate Officers Non-Qualified Pension Plan (Exhibit 10.1 to Form 8 -K dated as of November 17, 2007 in 1-6140).
**10(c) Senior Management Cash Bonus Plan (Exhibit 10(d) to Form 10-K for the fiscal year ended January 28, 1995 in 1-6140).
**10(d) 2000 Incentive and Nonqualified Stock Option Plan (Exhibit 10(e) to Form 10-K for the fiscal year ended February 3, 2001 in 1-6140).
*10(e) Second Amendment to Amended and Restated Credit Agreement among Dillard's, Inc. and JPMorgan Chase Bank (Exhibit 10 to Form 8-K dated June 3, 2005 in 1-6140).
*10(f) Purchase, Sale and Servicing Transfer Agreement among GE Capital Consumer Card Co., General Electric Capital Corporation, Dillards, Inc. and Dillard National Bank (Exhibit 2.1 to Form 8-K dated as of August 12, 2004 in 1-6140).
*10(g) Private Label Credit Card Program Agreement between Dillards, Inc. and GE Capital Consumer Card Co. (Exhibit 10.1 to Form 8-K dated as of August 12, 2004 in 1-6140).
*10(h) Third Amendment to Amended and Restated Credit Agreement between Dillard's, Inc. and JPMorgan Chase Bank, N.A. as agent for a syndicate of lenders (Exhibit 10.1 to Form 8-K dated June 12, 2006 in File No. 1-6140).
*10(i) Fourth Amendment to Amended and Restated Credit Agreement between Dillard's, Inc. and JPMorgan Chase Bank, N.A. as agent for a syndicate of lenders (Exhibit 10.2 to Form 8-K dated June 12, 2006 in File No. 1-6140).
Number
*10(j) Fifth Amendment to Amended and Restated Credit Agreement between Dillard's, Inc. and JPMorgan Chase Bank, N.A. as agent for a syndicate of lenders (Exhibit 10.1 to Form 8-K dated May 4, 2007 in File No. 1-6140).
*10(k) Sixth Amendment to Amended and Restated Credit Agreement between Dillard's, Inc. and JPMorgan Chase Bank, N.A. as agent for a syndicate of lenders (Exhibit 10 to Form 10-Q dated August 28, 2009 in File No. 1-6140).
21 Subsidiaries of Registrant.
23(a) Consent of Independent Registered Public Accounting Firm.
23(b) Consent of Independent Registered Public Accounting Firm.
31(a) Certification of Chief Executive Officer Pursuant to Section 302 of the SarbanesOxley Act of 2002.
31(b) Certification of Chief Financial Officer Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.
32(a) Certification of Chief Executive Officer Pursuant to Section 906 of the SarbanesOxley Act of 2002 (18 U.S.C. 1350).
32(b) Certification of Chief Financial Officer Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002 (18 U.S.C. 1350).
***101.INS XBRL Instance Document
***101.SCH XBRL Taxonomy Extension Schema Document
***101.CAL XBRL Taxonomy Extension Calculation Linkbase Document
***101.DEF XBRL Taxonomy Extension Definition Linkbase Document
***101.LAB XBRL Taxonomy Extension Label Linkbase Document
***101.PRE XBRL Taxonomy Extension Presentation Linkbase Document

* Incorporated by reference as indicated.
** A management contract or compensatory plan or arrangement required to be filed as an exhibit to this report pursuant to Item 14(c) of Form 10-K.
*** Pursuant to Rule 406T of Regulation S-T, the Interactive Data Files on Exhibit 101 hereto are deemed not filed or part of a registration statement or prospectus for purposes of Sections 11 or 12 of the Securities Act of 1933, as amended, are deemed not filed for purposes of Section 18 of the Securities and Exchange Act of 1934, as amended, and otherwise are not subject to liability under those sections.


## Dillard's <br> 2010 Annual Report <br> BOARD OF DIRECTORS

Robert C. Connor - Investments - Dallas, Texas
Alex Dillard - President of Dillard's, Inc.
Mike Dillard - Executive Vice President of Dillard's, Inc.
William Dillard, II - Chairman of the Board \& Chief Executive Officer of Dillard's, Inc.
James I. Freeman - Senior Vice President \& Chief Financial Officer of Dillard's, Inc.
H. Lee Hastings, III - President \& Chief Operating Officer of Hastings Holdings Inc. - Little Rock, Arkansas
R. Brad Martin - Chairman of RBM Venture Company - Memphis, Tennessee

Drue Matheny - Executive Vice President of Dillard's, Inc.
Frank R. Mori - Co-Chief Executive Officer \& President of Takihyo, Inc. - New York, New York
Warren A. Stephens - President \& Chief Executive Officer of Stephens, Inc., Co-Chairman of SF Holding Corp. - Little Rock, Arkansas
J.C. Watts, Jr. - Former Member of Congress, Chairman of J.C. Watts Companies - Washington, D.C.

Nick White - President \& Chief Executive Officer of White \& Associates - Rogers, Arkansas

## CORPORATE ORGANIZATION

William Dillard, II - Chief Executive Officer
Alex Dillard - President
Mike Dillard - Executive Vice President
James I. Freeman - Senior Vice President \& Chief Financial Officer
Drue Matheny - Executive Vice President
Paul J. Schroeder, Jr. - Vice President \& General Counsel

## VICE PRESIDENTS

Tony Bolte
Kent Burnett
James W. Cherry, Jr.
Woodrow Chin
Randal L. Hankins
Chris Johnson
Denise Mahaffy
Steven K. Nelson

Michael E. Price
Christine Rowell
Sidney A. Sanders
Burt Squires
Phillip R. Watts
Richard B. Willey
Sherrill E. Wise

## CORPORATE MERCHANDISING PRODUCT DEVELOPMENT

Vice Presidents, Merchandising

| Joseph P. Brennan | Mike McNiff |
| :--- | :--- |
| Neil Christensen | Terry Smith |
| William T. Dillard, III | James D. Stockman |
| Christine A. Ferrari | Lloyd Keith Tidmore |

## Vice Presidents

Gary M. Borofsky
Gianni Duarte
Richard Moore
Kay White

REGIONAL VICE PRESIDENTS - MERCHANDISING
Presidents, Regional Merchandising

| Mike Dillard | Julie A. Taylor |
| :--- | :--- |
| Drue Matheny | David Terry | Robin Sanderford

General Merchandise Managers

| Mark Killingsworth | Sandra Steinberg |
| :--- | :--- |
| Anthony Menzie | Bob Thompson |
| Lisa M. Roby |  |

## REGIONAL VICE PRESIDENTS - STORES

W.R. Appleby, II

Tom Bolin
Debra Dumas
Mark Gastman
Marva Harrell
Gene D. Heil
William H. Hite

Michael J. Hubbell Dan W. Jensen
Mike Litchford
Brant Musgrave
Zeina T. Nassar
Keith White
Ronald Wiggins



[^0]:    * Mr. Willey joined the Company in 1987. He served as Regional Vice President of Stores from 1987 to 2001. From 2001 to 2010, he served as Vice President of Store Planning and Construction. In 2010, he was promoted to Corporate Vice President of Stores.

