



SHINE LAWYERS

RIGHT WRONG.

SHINE CORPORATE LIMITED

ABN 93 162 817 905

**SHAREHOLDER REPORT  
2013**

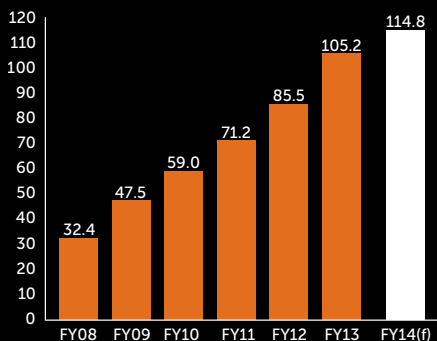
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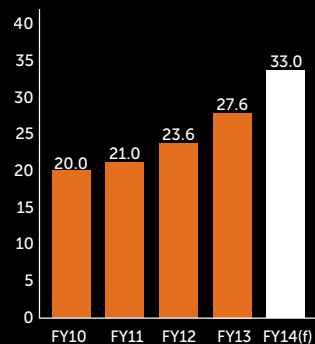
# 2012/13

## FINANCIAL HIGHLIGHTS

### REVENUE (\$M) FY08 – FY14



### EBITDA (\$M) FY08 – FY14



MEASURE	FY12 <sup>1</sup> ACTUAL	FY13 IPO FORECAST	FY13 ACTUAL
Revenue	\$85.5m	\$101.7m	\$105.2m <sup>4</sup>
EBITDA	\$23.6m	\$27.1m	\$27.6m
EBITDA Margin	27.6%	26.6%	26.3%
EBIT	\$22.8m	\$25.7m	\$26.1m
NPAT	\$15.5m	\$17.3m	\$17.5m
Earnings per Share <sup>2</sup>	12.8c	11.2c	12.3c
Dividend per Share		1.50c	1.75c
Gross Operating Cash Flow	\$11.8m	\$8.1m	\$8.7m
Gearing Ratio (using Net Debt) <sup>3</sup>	7.1%	3.7%	3.2%

<sup>1</sup> – The figures for FY12 shown in the table comprise the results of the Company, Shine Partnership and the Service Trust as if they had operated as one entity, as detailed in Shine Corporate Ltd's Prospectus of 28 March 2013. <sup>2</sup> – Earnings per Share for FY12 and FY13 are based on the weighted average number of ordinary shares for basic and diluted shares of 141,775,578 and 138,925,282 respectively, whilst the FY13 IPO Forecast contained in the prospectus was based on 155,000,000 shares. If FY13 IPO Forecast was based on the same weighted average number of shares as FY13, the Earnings per Share equates to 12.3 cents. <sup>3</sup> – The FY13 IPO Forecast gearing ratio is based on the Pro Forma Decl2 Balance Sheet as detailed in Shine Corporate Ltd's Prospectus of 28 March 2013. <sup>4</sup> – Excludes Interest Revenue of \$238,725.

# CHAIRMAN & MANAGING DIRECTOR'S REPORT

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On behalf of the Board of Directors and all the team at Shine Corporate Ltd, we take great pleasure in presenting the shareholder review for the year ended 30 June 2013.

Shine first listed on the Australian Securities Exchange on 15 May 2013. We have come a long way since commencing operations in 1976 as a small country practice in Toowoomba, Queensland. Over the years Shine has grown steadily to become one of the largest plaintiff litigation firms in Australia with more than 600 people located across nearly 40 offices nationally.

## Performance

It is especially pleasing to report that, for the year to 30 June 2013 (FY 2013), the company met its prospectus forecasts in terms of revenue, profitability and cash flow.

The company maintained its strong growth profile with record revenue generated in our traditional practice areas of personal injury litigation. Additional revenue was generated from our emerging practice areas that include: disability insurance and superannuation, landowners' rights, professional negligence, environmental claims and class actions. Our emerging practice areas represented 12% of the company's revenue in FY 2013.

In FY 2013, the company recorded revenue of \$105.4m and net profit after tax of \$17.5m. Importantly, the company is in a strong financial position with total assets of \$184.8m and total net equity of \$103.1m as at 30 June 2013.

## Strategy


Strategic initiatives undertaken in FY13 include:

- > investment in continuous improvement of key processes to deliver quality client outcomes, while improving cycle times, recoverability and productivity;
- > diversification of revenue through investment in our emerging practice areas;
- > expansion and revitalisation of our brand through a new marketing campaign; and
- > national growth through interstate acquisitions to leverage the scalability of Shine's systems and build a genuine national footprint.

## The Year Ahead

Our focus for the year ahead will be to continue to pursue justice for our clients, whilst investing in our planned growth and expansion. Through our transformation project, we will further develop our operating capabilities and systems, to enable us to deliver justice faster for our clients. We will consolidate and strengthen our core practice areas of personal injury litigation, while continuing to expand our emerging special practice areas, building on our "inch wide-mile deep" strategy.



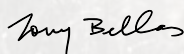


## Shine a light on injustice and make the world a better place one client at a time...

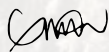
We will continue to develop Risk Worldwide New Zealand, a joint-venture focused on disaster recovery insurance services for clients that suffered catastrophic damage in the 2011 Christchurch earthquakes.

We thank the Board, management and all of our people at Shine for their outstanding efforts over the past year and look forward to building on that success in the year ahead.

The Board declared a final dividend for the year ended 30 June 2013 of 1.75 cents, an improvement over the 1.5 cents contained in the IPO prospectus. The dividend was paid on 8 October 2013 to all shareholders who were registered on 18 September 2013.



**Tony Bellas**  
Chairman



**Simon Morrison**  
Managing Director

# BUSINESS HIGHLIGHTS

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We have continued our “inch wide; mile deep” strategy by growing our damages based plaintiff litigation practices through acquisitions and organic growth.

## Growth highlights

### NEW ACQUISITIONS

- > Three new acquisitions in New South Wales (two in Fairfield and one in Liverpool) – all of which are established personal injury firms.
- > One new acquisition in Queensland (located at two sites, Dalby and Toowoomba) – an established firm with a focus on landowners’ rights, one of Shine’s emerging practice areas.

### FILE PURCHASES

- > File purchases continued with distribution through our existing network.

### ENQUIRIES

- > Enquires continued to grow with around 30,000 (+6% yoy) enquires received in FY13.

### NEW BRANCHES

- > A new branch was opened in Springwood and we built on Shine’s already successful relationship with Westfield Shopping Centre by opening branches at Chermside and Carindale, bringing the Westfield site tally to five.

### ACQUISITION PIPELINE

- > The company has a pipeline of new acquisitions for both domestic and international opportunities.

## Business improvement initiatives

- > We continued to improve our internal business processes, operating capabilities and systems to deliver justice faster for our clients. We refined the Shine Case Management (SCM) and case selection processes with a particular focus on improving damages, cycle times and recovery of our work in progress. Other initiatives resulted in the reduction of operating costs and improved efficiency.
- > We continued to focus on improving the integration of acquisitions.



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## Other business highlights

### FORECAST

- > Achieved FY2013 Prospectus forecast – EBITDA & NPAT.

### STAFF

- > Staff numbers grew by 100 to 615.

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### BRANDING

- > Brand refresh – “Right Wrong”. We refreshed our brand to better reflect what we do, how we do it, our values and the difference we strive to achieve in people’s lives.

### PEOPLE

- > A survey of our people by independent consultant, Aon Hewitt, placed us in their high performing “best employer” category.

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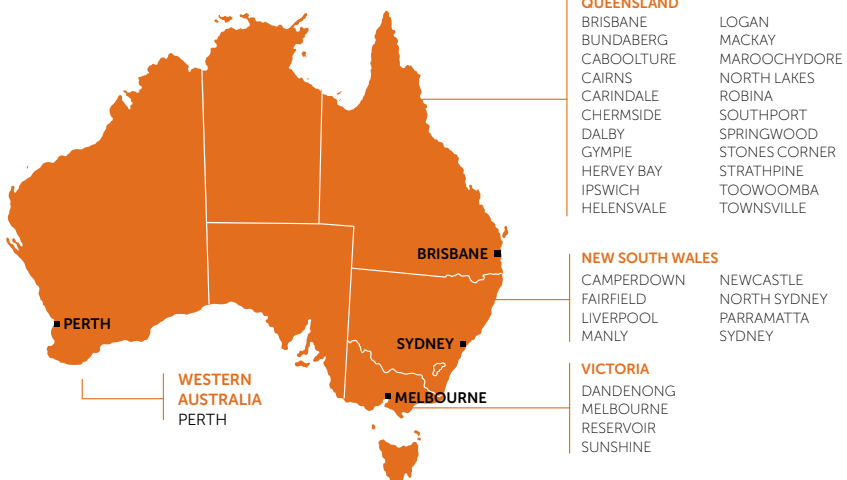
### EMERGING PRACTICE AREAS

- > Emerging Practice Areas grew from 7% to 12% of Total Revenue. For example our Disability, Insurance and Superannuation practice has seen significant growth and expanded into New South Wales and Victoria in the last financial year. Since 2012 the team has grown from 7 to 17 staff and has doubled its revenue.

### TEAM

- > Our new client team was recognised as one of the leading contact centres in the world by international organisation, Contact Centre World and our New Client Team Manager was recognised as Best Operational Manager.

## A NATIONAL FIRM WITH A LOCAL FOCUS



# OUR CLIENTS

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We strive to make the legal process as uncomplicated as possible for our clients.

We take the time to fully explain the process so they have realistic expectations and ultimately regain some control over their lives. We fight for a positive future and believe passionately in righting wrongs by shining a light on injustice and making the world a better place once client at a time. The below is an illustration of just a few of our wins during FY13.

- > Our medical negligence team helped to secure \$1,250,000 for a client when keyhole surgery went terribly wrong.
- > The major claims team helped to secure \$1,675,000 for a man who was severely injured at work.
- > Our Queensland team secured \$1,675,000 for a client who sustained significant injuries in a farming accident.
- > Our Queensland team secured \$364,000 for a client who sustained a psychological injury from repeated workplace bullying.
- > Our North Sydney team helped to secure \$225,000 for a client involved in a serious motor vehicle accident.
- > Our Parramatta team achieved \$275,000 for a 72 year old man who sustained serious injuries when he was a passenger on a train that was hit by a motor vehicle.
- > Our Professional Negligence team provided financial security for a family who purchased a house that did not have council approval and needed significant rectification work.
- > Our Energy team secured \$80,000 in compensation for two pensioners from a coal seam gas company for a pipeline across their property.
- > Our Energy team secured \$140,000 a year compensation from a coal seam gas company to allow activity to take place on the client's property. They also secured additional compensation for 18 coal seam gas wells on the property. This represented in excess of \$1.4million compensation.

We fight for a positive future and believe passionately in righting wrongs...



# OUR PEOPLE

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Our people are and have always been our greatest asset. We are proud to say that we have an engaged and motivated workforce, as evidenced through our bi-monthly engagement surveys.

Shine continues to recruit and develop people who are passionate about standing up for the rights of our clients. We conduct a cycle of regular appraisals that are central to their career development.

Our Diversity Policy is designed to create and maintain a collaborative and highly motivated workforce with a focus on gender diversity. In 2012 Shine won AHRI Diversity Awards for Gender Equity in the Workplace.

We are committed to continuing to improve the diversity of our team by ensuring an appropriate mix of skills and experience to support the sustainability of the business. We therefore

provide our people with opportunities to balance their work and personal responsibilities through a number of initiatives.

Last year, female representation comprised 80% of the total workforce, with 25% in senior management positions and 63% in branch/department manager positions.

Shine undertook its second consecutive independent Employee Engagement Survey in 2013 through consultants, Aon Hewitt.

The survey measures overall engagement with working at Shine. Topics include: remuneration, communication, learning and development, recognition, work practices, development opportunities and work place health and safety. The survey helps Shine to shape the future direction of the firm. Last year Shine was placed in Aon Hewitt's high performing "best employer" category in this survey.



# OUR PRACTICE AREAS

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Shine's strategy is to maintain a highly specialised focus on damages based plaintiff litigation, representing the wronged party, which we describe as "inch wide; mile deep". Shine intends to maintain this specialisation.

Historically, Shine has focused on personal injury litigation. In recent years we have diversified to include other practice areas

within damages based plaintiff litigation, such as professional negligence, disability insurance and superannuation, energy and resources, human rights and environmental cases. These new practice areas represented 12% of Shine's revenue in 2013.

## Personal Injury

Personal injury remains our core business and we are continuing to enjoy both organic and acquisitive growth in this area nationally.

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### SHINE'S PRACTICE AREAS

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#### Personal Injury

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Medical negligence	Shine's medical law team works exclusively for clients who have been injured by medical and health practitioners. Cases include child birth trauma and failure to properly diagnose and treat patients. For example, the team achieved a multi-million dollar settlement for a family against a hospital whose actions are alleged to have resulted in a young baby suffering brain damage.
Public liability	Public liability law covers a wide range of circumstances in which a person suffers injury or death. This includes accidents that occur in public, commercial or private places. Examples of public liability claims include slips, trips and falls, recreational and boating injuries, and physical or sexual assaults. Shine has run a number of high profile sexual abuse cases and, in one such case, Shine's client was awarded one of the highest exemplary damages in Australia.
Catastrophic injuries	A catastrophic injury includes brain injury, spinal cord injury, amputations, multiple severe fractures, severe burns or the loss of a dependent. Recently, Shine secured a multi-million dollar settlement for a young man who was severely injured in a motor vehicle accident.
Workers' compensation	Shine acts for people injured in the workplace. Shine secured a major settlement for a tradesman who fell 15 metres after stepping on a broken rafter.
Motor vehicle accidents	Shine acts for people injured in motor vehicle accidents and recently secured a significant settlement for a young mother who was severely injured after an intoxicated driver collided with her vehicle.

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## EMERGING PRACTICE AREAS

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Disability insurance and superannuation claims	Shine's disability insurance and superannuation team handles claims through clients' life insurance policies and superannuation schemes. Shine has obtained benefits for clients ranging from \$25,000 to \$1.2 million.
Professional negligence	Established in 2010, the Shine professional negligence team represents clients who have suffered loss as a result of the negligence of professional advisors.
Human rights	Shine's human rights team aims to protect the rights of citizens in the areas of civil and political rights, asylum seekers, indigenous rights, and equality and discrimination. For example, Shine has assisted a mentally ill asylum seeker who was being held indefinitely in detention, to receive appropriate treatment and housing. In 2012, former US military lawyer Major Michael D. Mori joined the Shine human rights team.
Class actions	Shine's class action practice represents the interests of groups of people who have been wronged. For example, Shine is currently representing property owners against the Queensland Government for permitting the development of land at Collingwood Park which had previously been mined and which subsequently suffered subsidence.
First party insurance recovery claims	Shine has joined forces with Risk Worldwide, a global consulting firm that specialises in natural disaster insurance work. Shine and Risk Worldwide are working together on claims relating to the floods in Queensland and Cyclone Yasi also in Queensland. We are also helping property owners in Christchurch recover their entitlement to damages under insurance policies after the recent devastating earthquakes.
Landowners' rights	Recognising the growth in the energy industry in Australia, Shine has acquired a team which provides advice in connection with Queensland's coal seam gas industry. The team represents land owners and works to protect their rights and ensure adequate compensation for disturbance to their land.
Aviation	Shine's aviation claims team assists the victims of aircraft accidents and their families through the complicated process of claiming compensation. This includes accidents in Australia or overseas.
Product liability	Shine acts for clients harmed through faulty products and devices. Shine is currently representing hundreds of clients whose quality of life has been affected by faulty hip prostheses that were recalled globally in August 2010.
Asbestos compensation	Shine represents victims of asbestos related diseases throughout Australia and in overseas jurisdictions, including the UK. For example, Shine secured a substantial settlement for a man who was diagnosed with asbestos cancer (mesothelioma) after his exposure to asbestos in the 1970s when working as a boiler maker.

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# OUR COMMUNITY & SOCIAL RESPONSIBILITY

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Many of our people are actively involved with their local communities and contribute their time and energy towards a range of charities by participating in pro-bono work, fundraising and sponsorship.

Shine carries out pro bono work in the following areas:

- > civil and political rights;
- > asylum seeker rights;
- > vulnerable individuals such as children and the mentally ill;
- > indigenous rights and equality;
- > discrimination, including workplace or sexual discrimination;

- > cyber-racism and hate crimes;
- > coronial inquests; and
- > protecting citizens rights against government or corporations.

We get involved by donating our time to charity events such as: CEO Sleep-Out, Take My Seat, Movember, Jeans for Genes Day, Walk for Daniel and the Gold Coast Marathon to name just a few. We also donated funds to support Hannah's Foundation who advocate for drowning prevention and water safety and support families who have experienced a water tragedy.

Shine is committed to enabling minorities to seek justice and have their voices heard. In pursuit of this objective, the Founders established the Shine a Light Foundation to support injured Australians through injury prevention, education and rehabilitation.



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# SHINE A LIGHT FOUNDATION

Imagine a community that truly works together, to not only support those living with an injury, but also to help prevent the incidence of injuries occurring.

The Shine a Light Foundation is a giving charity that was established to help support organisations that assist in the prevention, education, safety and rehabilitation of injured people.

Currently in its accumulation phase, the foundation has identified a number of initiatives for 2013/14 using the national presence of Shine to assist local communities.





# 3 YEAR STRATEGIC OUTLOOK

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## Financial Drivers

- > Grow the business
- > Improve damages recovered for clients
- > Increase recovery rate of WIP
- > Improve case cycle times

## Operational Priorities

- > Improve the client experience
- > Invest in technology to improve process
- > Reinforce our strong culture
- > Upskill our people through Learning & Development initiatives

## Industry Trends

- > Australian domestic growth potential
- > Consolidation
- > Smaller firms experiencing constraints
- > Prospect of Legislative change – QLD WorkCover, NDIS, NIIS

## Growth Opportunities

- > An opportunity to increase brand awareness
- > Acquisitions – Personal Injury and Emerging Practice Areas (CSG, RWW focus)
- > Australian domestic market
- > UK market



# BOARD OF DIRECTORS

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**TONY BELLAS**  
BEcon, DipEd, MBA,  
FAIM, MAICD, ASA  
**Independent Chairman  
and Non-Executive Director**

Tony joined Shine in 2013 as Independent Chairman and Non-Executive Director. He has over 26 years' experience in senior management roles in the public and private sectors. Currently Chairman of ERM Power Limited and Corporate Travel Management Limited and director of a number of other unlisted companies, Tony was previously Chief Executive of a number of major companies including: Seymour Group, Ergon Energy, and CS Energy Limited. Prior to this, Tony had a long career with Queensland Treasury where he reached the position of Deputy Under Treasurer.



**CAROLYN BARKER AM**  
BBus, MBA, FAIM  
**Independent Non-Executive  
Director**

Carolyn joined the Board in 2009 as a Non-Executive Director. Carolyn commenced her professional career as an owner of a nationally accredited advertising agency. For ten years, she led the Australian Institute of Management QLD and NT and the Institute's national commercial businesses in online learning and publishing.

In 2010 she was appointed Chief Executive Officer (CEO) of the Endeavour Learning Group, an Australasian private education business. Carolyn is Chair of Brisbane Transport and a Non-Executive Director of MIGAS. In 2000 she was made the inaugural Chair of The Queensland Orchestra, a position she held for eight years. In 2005, Carolyn was awarded a Member of the Order of Australia for her service to business through management education. She is an adjunct professor in business at Griffith University.



**GREG MOYNIHAN**  
BCom, Grad Dip SIA,  
CPA, FFin, MAICD  
**Independent Non-Executive  
Director**

Greg joined Shine in 2013 as a Non-Executive Director. He has spent most of his career within the broad finance sector and is a former CEO of Metway Bank Limited. He has held senior executive positions in Citibank Australia, Metway and Suncorp Metway covering a range of disciplines including financial and capital management, investment management, and corporate strategy. Greg has held past directorships with a range of companies including Cashcard Australia Ltd, LJ Hooker Ltd, RACQ Insurance Ltd, HFA Limited and various subsidiaries of Suncorp Metway Ltd. He is currently a Director of Sunwater Limited, Corporate Travel Management Limited and several unlisted companies.



**STEPHEN ROCHE**  
LLB, LLM, FAIM, GAICD  
**Executive Director**

Stephen joined Shine in 1981 and is Shine's longest serving staff member. He is a former Managing Partner of Shine and was among the first solicitors in Queensland to be awarded Specialist Accreditation in Personal Injuries. Stephen is a Fellow of the Australian Institute of Management, an active member of The Executive Connection, a past President of the Australian Plaintiff Lawyers Association (Queensland Branch, since renamed ALA) and a past member of the National Executive. He is admitted to practice in various states in Australia. His current role is strategic opportunities.



**SIMON MORRISON**  
LLB  
**Managing Director**

Simon joined Shine in 1988 and became partner in 1995. Simon is a former National President of the Australian Lawyers' Alliance (ALA) and chairs the Alliance's National Workers Compensation Special Interest Group.

He is also a member of the American Association of Justice (formerly the Association of Trial Lawyers of America) and sits on that Association's Board of Governors.

Simon has particular expertise in the field of workers' compensation and is an acknowledged leader at both a state and national level. He has given evidence at numerous Government inquiries, has assisted in drafting legislation and is a regular guest speaker at conferences.



**JOHN GEORGE**  
BBus, CPA, FAIM, ACIS  
**Company Secretary and  
Head of Investor Relations**

John was appointed to the role of Company Secretary and head of investor relations in 2013 after a period as a Non-Executive Director of Shine from 2011. Over the past two decades, John has had a wide range of experience, having worked in a big four accounting firm, in corporate regulation and capital markets at ASIC and corporate advisory in public practice. John is a Non-Executive Director of Gladstone Airport Corporation and advisory board member of McNab Constructions. John is also a trustee of the Bravehearts Endowment Fund.

# MANAGEMENT TEAM

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**JODIE WILLEY**  
LLB (Hons)  
Chief Executive Officer

Jodie joined Shine in 1995 as an articled clerk and has spent 18 years with the firm. She possesses a diverse range of experience, having been a senior legal practitioner specialising in plaintiff litigation prior to taking on senior leadership roles within the business. Jodie is an Accredited Specialist in personal injury law and a member of a number of professional associations.



**LISA FLYNN**  
LLB (Hons), BCom  
(Politics and Public Policy)  
National Legal Partner

Lisa has worked with Shine for nearly 15 years, undertaking her article clerkship with Shine. Prior to her role as National Legal Partner, she held a variety of senior legal roles within the firm. In her current role as National Legal Partner, she is responsible for leading and managing the legal operations of the Company.



**CRAIG THOMPSON**  
BCom, ICAA  
Chief Financial Officer

Craig joined Shine in 2011 as Chief Financial Officer (CFO). Craig commenced his career at one of the big four accounting firms and is a member of the Institute of Chartered Accountants in Australia. He has extensive financial, risk management and executive experience gained over 20 years working in global corporations.



**SIMON BUTTON**  
EMBA, BEng, FAIM, MAICD  
Chief Information Officer

Simon joined Shine in 2011 as Chief Information Officer. Simon is responsible for the entire Information, Communication and Technology strategy and management at Shine. Simon's career spans almost 20 years with leadership experience gained within Australian and international technology, telecommunication and professional services sectors.



**GRAEME MCFADYEN**  
BEcon, MBA, GAICD  
Chief Operating Officer

Graeme joined Shine in 2012 as Chief Operating Officer. A graduate of the Australian Institute of Company Directors, he has over 18 years' experience in legal practice management and previously held senior leadership positions in other large plaintiff litigation law firms. He has a deep understanding of the legal industry, helping Shine to deliver on its client service promise by devising and implementing effective operational strategies and processes.



**STEPHEN DEANE**  
DM Psych (Comms),  
BB Comms, MAICD  
Chief Marketing Officer

Stephen joined Shine in 2012 as Chief Marketing Officer. He is an executive level marketing and communication specialist with nearly 20 years' experience working across brand, marketing strategy and customer relationship management, in both domestic and international markets.



### **GRANT DEARLOVE**

LLB, LLM, MBA, GDip  
Applied Corporate  
Governance AICS, FAIM  
Special Practice  
Areas General Manager

Grant joined Shine in 2009 and has been admitted as a solicitor for 20 years practising in the fields of commercial and insurance litigation. Grant currently leads Shine's Special Practice Areas including: professional negligence, commercial, class action, environmental, insurance contracts, medical, energy, major and project litigation divisions. Grant also has the responsibility of working with Shine's executive team, expanding Shine into new areas of litigation.



### **STUART MACLEOD**

LLB  
Queensland  
General Manager

Stuart joined Shine in 2003. He has been admitted as a solicitor for 16 years practising exclusively in the area of plaintiff personal injury litigation. Stuart commenced his career in the UK and trained and worked with one of the UK's largest personal injury law firms before joining Shine. He initially specialised in Work Cover litigation before taking up senior leadership positions within the firm.



### **PETER GIBSON**

LLB  
Queensland  
General Manager

Peter joined Shine in 2004, undertaking his article clerkship with Shine. He has held a number of positions within Shine, including Branch Manager and Legal Partner before taking on the role of dual Queensland General Manager in 2013.



### **JAMES CHRARA**

LLB  
New South Wales  
General Manager

James joined Shine in 2008 with over 10 years' prior experience in plaintiff and defendant litigation. In his role as Legal Partner of New South Wales, he is responsible for the operational performance of NSW. Over the past three years James has grown the NSW region from one to seven offices and has been instrumental in acquiring offices and driving change within the region. James is a member of the Legislative Review sub-committee of the Australian Lawyers Alliance.

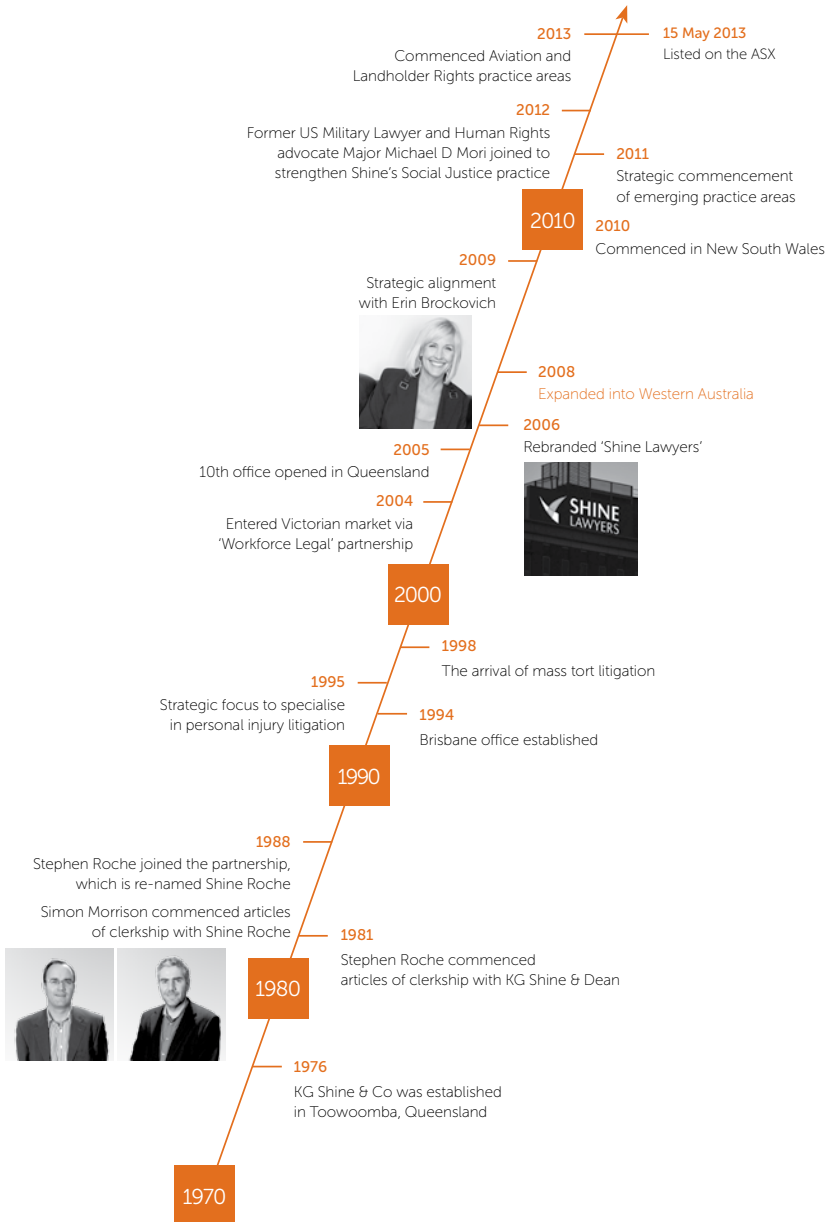


### **KATALIN BLOND**

LLB  
Victoria and  
Western Australia  
General Manager

Katalin joined Shine in 2013, bringing more than 20 years of senior legal experience to her role as General Manager in Victoria and Western Australia. She also holds the position of National Manager Social Justice, overseeing the team who represent some of our most vulnerable clients.

# GROWTH OF SHINE



# CORPORATE DIRECTORY

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## Directors

Tony Bellas, Chair  
Carolyn Barker, Non-Executive Director  
Greg Moynihan, Non-Executive Director  
Stephen Roche, Executive Director  
Simon Morrison, Managing Director

## Company Secretary

John George  
Craig Thompson

## Stock Exchange Listing

Shine Corporate Limited shares are listed on the Australian Stock Exchange.

Code: SHJ

## Auditors

Ernst & Young  
111 Eagle Street  
Brisbane QLD 4000

Phone: +61 7 3011 3333

Fax: +61 7 3011 3100

## Solicitors

McCullough Robertson  
Central Plaza 2  
Level 11  
66 Eagle Street  
Brisbane QLD 4000

## Registered Office

Level 6  
30 Makerston Street  
Brisbane QLD 4000

## Company Website

[www.shine.com.au](http://www.shine.com.au)

## Company Numbers

ACN: 162 817 905

ABN: 93 162 817 905

## Bankers

Commonwealth Bank of Australia  
Ground Floor  
143-145 Margaret Street  
Toowoomba QLD 4350

## Investor Relations Website

[www.linkmarketservices.com.au](http://www.linkmarketservices.com.au)

## Share Registry

The Registrar  
Link Marketing Services  
Level 12  
680 George Street  
Sydney NSW 2000

Phone: 1300 554 474 (toll free)

+61 8280 7111

Email: [registrars@linkmarketservices.com.au](mailto:registrars@linkmarketservices.com.au)

Fax: +61 2 9287 0303

Fax: +61 2 9287 0309 (for proxy voting)

Postal Address

Locked Bag A14  
Sydney South NSW 1235









 **SHINE LAWYERS**  
RIGHT WRONG.

[www.shine.com.au](http://www.shine.com.au)